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Shropshire and Wrekin Fire and Rescue Authority Standards, Audit and Performance Committee 5 December 2019

Ethical Framework Matters

Report of the Chief Fire Officer

For further information about this report please contact Rod Hammerton, Chief Fire Officer, on 01743 260201.

1 Purpose of Report

This report deals with ethical framework matters, namely a review of the Members' Code of Conduct and related documents.

2 Recommendations

Members are asked to:

- a) Note the review of, and the proposed amendments to, the Members' Code of Conduct:
- b) Note the review of related procedures and documents, and the proposed amendments to:
 - Code of Conduct Complaints Procedure
 - Code of Conduct Complaints form
 - Disclosable Pecuniary Interests Form
 - Dispensation Procedure; and
- c) Make recommendations accordingly to the Fire Authority.

3 Background

It is considered good practice to review the Members' Code of Conduct annually and this action is included in the Committee's Work Plan. The Work Plan also states out that officers will review the following procedures and documents and report to the Committee, if significant changes are required:

- Code of Conduct complaints procedure;
- Complaints form;
- Disclosable pecuniary interest form; and
- Dispensations procedure.



4 Members' Code of Conduct

Attached as an appendix to this report is the Fire Authority's current Code of Conduct, which takes into account the Nolan Principles.

Having reviewed the Code, Officers recommend minor amendments to take account of the change to the Fire Authority's Committee structure, which was agreed in April 2019. These amendments are shown in bold italics in Appendix A to the report.

5 Related Procedures and Documents

Officers have also reviewed the following procedures and documents and propose amendments to these to take account of the change to the Fire Authority's Committee structure. These amendments are shown in bold italics in the appendices to the report.

- Code of Conduct Complaints Procedure, attached at Appendix B
- Code of Conduct Complaints Form, attached at Appendix C
- Disclosable Pecuniary Interest Form, attached at Appendix D
- Dispensations Procedure, attached at Appendix E

6 Financial Implications

There are no financial implications arising from this report.

7 Legal Comment

The statutory requirements for the Code of Conduct and ethical framework for Members is set out at part 1, chapter 7 of the Localism Act 2011. The Fire Authority's Code of Conduct is compliant with this legislation. Any proposed changes to the Code must be formally adopted by the full Fire Authority and publicised.

8 Initial Impact Assessment

An Initial Impact Assessment is not required.

9 Appendices

Appendix A

Fire Authority Members' Code of Conduct

Appendix B

Fire Authority Code of Conduct Complaints Procedure

Appendix C

Fire Authority Code of Conduct Complaints Form



Appendix D

Fire Authority Disclosable Pecuniary Interest Form

Appendix EFire Authority Dispensation Procedure

Background Papers 10

The Localism Act 2011

Shropshire and Wrekin Fire and Rescue Authority Members' Code of Conduct Standards of Conduct

Members (including all voting, co-opted members) of Shropshire and Wrekin Fire and Rescue Authority will at all times promote and maintain high standards of conduct when they are acting in that capacity. To do this, Members should:

Serve only the public interest and treat everyone that they deal with equitably and with respect	Selflessness
Not place themselves in a position where they either are, or give the appearance that they are, under any financial or other obligation to anyone that might seek to influence them in the performance of their duties as a Member	
Not act or take decisions in order to gain financial or other material benefits for themselves, their family or their friends	
Only use the resources of the Authority in accordance with reasonable requirements set out for their use from time to time	Integrity
Declare and resolve their interests in accordance with the law and with the provisions of this Code of Conduct	
Declare gifts and hospitality that they receive in accordance with the Fire Authority's Protocol on Gifts and Hospitality	
Act and take decisions impartially, fairly and on merit, using the best evidence and without discrimination or bias	Objectivity
Be accountable to the public for their decisions and actions and co- operate fully with any scrutiny appropriate to their particular role or office	Accountability
Be as open as possible about their decisions and actions and give reasons for their decisions and actions. Information should not be withheld from the public, unless there are clear and lawful reasons for doing so and which they can reasonably be expected to know, is either exempt or confidential and is not to be disclosed to protect the wider public interest.	Openness

Holders of public office should be truthful. Declare any private interests that relate to their duties as a Member and do whatever is necessary to resolve any conflict in such a way that protects the public interest	Honesty
Holders of public office should exhibit these principles in their own behaviour. They should actively promote and robustly support the principles and be willing to challenge poor behaviour, wherever it occurs	Leadership

Disclosable Pecuniary Interests

Registration of Disclosable Pecuniary Interests

The Monitoring Officer of the Shropshire and Wrekin Fire and Rescue Authority will maintain a Register of Interests which can be found at:

http://www.shropshirefire.gov.uk/managing-service/fra-members

or viewed at Shropshire Fire and Rescue Service by contacting either:

Lynn Ince, Executive Support Officer
Telephone: 01743 260225, email lynn.ince@shropshirefire.gov.uk or

Germaine Worker, Head of Human Resources and Administration Telephone 01743 260210, email germaine.worker@shropshirefire.gov.uk

You will have a Disclosable Pecuniary Interest (DPI) under this Code if:-

- (a) such interest meets the definition prescribed by the Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012; and
- (b) It is either an interest of yourself; or it is an interest of:
- (i) Your spouse or civil partner; or
- (ii) A person with whom you are living as husband and wife; or
- (iii) A person with whom you are living as if you were civil partners;

and you are aware that the other person has the interest.

Disclosure of Interests

What	When	How	Impact on Meetings
Disclosable Pecuniary Interests	Within 28 days of election or re- election (if not already entered), or of becoming aware of any new disclosable pecuniary interest, or changes to existing disclosable pecuniary interest	In writing to the Monitoring Officer, detailing the existence and nature of the interest	Member cannot participate in, or vote on, the matter and will leave the room during debate and voting on the issue
Previously undeclared Disclosable Pecuniary Interest			
Before a meeting	Within 28 days of the date of disclosure of a Disclosable Pecuniary Interest at a meeting	In writing to the Monitoring Officer, detailing the existence and nature of the interest	Member cannot participate in, or vote on, the matter and will leave the room during debate and voting on the issue
During a meeting	As soon as the Member is aware that they have a Disclosable Pecuniary Interest	Verbally to the meeting, detailing the existence and nature of the interest	Member cannot participate, participate further, vote or further vote on the matter and will leave the room during debate and voting on the issue
Sensitive Interests, i.e. those where the Monitoring Officer agrees with the Member that the disclosure of the interest could lead to the Member being subject to violence or intimidation	As above – depending upon the circumstances	As above, but detailing the existence, not the nature, of the interest	As above



Dispensations can be granted as indicated after considering the relevant circumstances:

The number of Members precluded from transacting the business is so great that it would impede the business of the Fire Authority or any committee	Monitoring Officer
The political balance is affected to the extent that it could affect the outcome of a vote relating to the business.	Monitoring Officer
The dispensation is in the interests of persons living in the area of the Fire Authority.	Standards, <i>Audit and Performance</i> and Human Resources Committee
It is otherwise appropriate to grant a dispensation.	Standards, <i>Audit and Performance</i> and Human Resources Committee

Shropshire and Wrekin Fire and Rescue Authority

Managing Complaints about Members

All Members of the Fire Authority have to comply with a Code of Conduct that details what is expected of them when they carry out their role as a Member of the Fire Authority.

This document explains how to make a complaint about a Member of the Fire Authority, if you think that they might have breached the Fire Authority's Member Code of Conduct.

The Code of Conduct

You can get a copy of the Fire Authority's Member Code of Conduct by following this link

https://www.shropshirefire.gov.uk/sites/default/files/00%20-%20Section%2012%20frontsheet.pdf

or by contacting the Monitoring Officer, whose contact details are provided below.

Can I be confident that my complaint will be properly dealt with?

The law requires the Fire Authority to appoint an Independent Person: a person who has nothing to do with the Authority, other than in this role, who must be consulted at various stages during the complaints process, and whose role is to ensure that all complaints are dealt with fairly.

Making a Complaint

Write to the Monitoring Officer:

Jonathan Eatough
Telford & Wrekin Council
Darby House
Lawn Central
Telford
Shropshire
TF3 4LF

Telephone: (01952) 383200

Email: jonathan.eatough@telford.gov.uk

The Monitoring Officer is an officer of the Fire Authority, who is responsible for administering this complaints system.

There is a form for you to use to complain, which can be accessed via the following link:



http://www.shropshirefire.gov.uk/managing-service/fire-and-rescue-authority/complaint-about-member

You do not need to use it, but the information requested on the form will be required and it could delay the process, if you do not include all of this information.

What happens next?

The Monitoring Officer aims to acknowledge receipt of your complaint within 5 working days of receiving it.

The Monitoring Officer will review your complaint, discuss it with the Independent Person and write to you to inform you whether or not he/she has decided to refer it for investigation. Normally this will be within 14 working days of receiving your complaint. Sometimes the Monitoring Officer may refer your complaint for consideration by the *Fire Authority's Appeals Panel* Standards and Human-Resources Committee Hearings Panel, (the Hearings Panel) where, for example he / she has previously advised on the matter or the complaint is particularly sensitive.

The Monitoring Officer might ask for more information. He / she might also ask for information from the Member, about whom you are complaining, or the Council, of which they are a member.

The Monitoring Officer might seek to resolve the complaint informally, i.e. before deciding to refer your complaint for investigation. Obviously, your views are important here but, if the Monitoring Officer believes that the proposed solution is reasonable, for example acceptance that behaviour was unacceptable and an offered apology, this might affect the decision of the Monitoring Officer about whether or not the complaint merits formal investigation.

Investigations

If referring for formal investigation, the Monitoring Officer will appoint an Investigating Officer, who will contact you and the Member about whom you have complained and undertake any other such investigations as he/she considers appropriate for the purposes of the investigation. In exceptional cases your identity will be protected for some or all of the investigation. If you consider that it would be appropriate to do this in your case, you must let the Monitoring Officer know when you make your complaint. This would generally only be done where providing your details might prejudice the investigation.

The Investigating Officer will publish a draft report for consideration by you and the Member, about whom you have complained. Once any comments have been considered by the Investigating Officer a Final Report will be produced and sent to the Monitoring Officer. The Final Report will then be considered by the Monitoring Officer, who may either accept the report or ask the investigating Officer to reconsider his/her report.

Investigation Finding of No Breach



The Monitoring Officer will write to you and the Member, about whom you have complained, enclosing a copy of the Final Report and confirming that no further action is required.

Investigation Finding of Breach

The Monitoring Officer will write to you and the Member, about whom you have complained, enclosing a copy of the Final Report, and will either seek local resolution or will convene a hearing of the *Appeals* Hearings Panel.

Local Resolution

If, at any time before, during, or after, the investigation the Monitoring Officer, the Independent Person and you all agree a fair resolution of the complaint in a way that promotes high standards of conduct and the Member complies with the suggested resolution, then the Monitoring Officer will report the matter to the Standards, *Audit and Performance* and Human Resources Committee for information but will take no further action.

Hearing

If local resolution is not possible then the Monitoring Officer will convene a meeting of the *Appeals* Hearings Panel for it to consider the Investigating Officer's Report and the views of the Independent Person on the allegation and to determine whether or not there has been a breach of the Fire Authority's Code of Conduct and, if so, what action, if any, to take in respect of the Member.

Hearing Procedure

The Hearing Procedure is detailed below but may be changed by the Chair of the Committee, if he / she considers that it is appropriate to do so.

Note

You might be asked by the Investigating Officer to attend and give evidence to the *Appeals* Hearings Panel.

Pre Hearing

- 1. Notification of hearing date (Investigation Report already provided to the Member)
- 2. Invitation to Member to submit list of further documents/ witnesses that he/she wishes to call
- 3. Circulation of papers

Hearing

4. Introductions



- 5. Chair explains the process to be followed
- 6. Investigating Officer presents his/her report (and may ask witnesses to attend if necessary)
- 7. Members of the *Appeals* Hearings Panel may ask questions
- 8. Member or his/ her representative may ask questions
- 9. Member or his/ her representative responds to the Investigation Report (and may ask witnesses to attend if necessary)
- 10. Members of the *Appeals* Hearings Panel may ask questions
- 11. The Investigating Officer may ask questions
- 12. The Committee will retire to consider whether or not it considers that there has been a breach of the Fire Authority's Code of Conduct

Decision – No Breach

13. The complaint is dismissed.

Decision – Breach

14. After offering the Member complained about, or his / her representative an opportunity to speak, the Hearings Panel will consider what action, if any, to take in respect of the Member.

Actions

- 15. There are no provisions in law to apply sanctions to the Member found to be in breach of the Code of Conduct, so any actions are aimed at securing the continuing ability of the Fire Authority to discharge its functions effectively and might include the following:
 - Reporting its findings to the Fire Authority, considering a censure motion;
 - Recommend to the Member's Group Leader (or the Fire Authority, if they
 are not part of a Group) that he/she be removed from some or all
 Committees or Sub-Committees and/or outside appointments;
 - Recommending that the Member attend training; and/or
 - Withdrawing facilities provided to the Member, including restricting access to premises, except as necessary to attend Fire Authority meetings



Appendix C to report on Ethical Framework Matters Shropshire and Wrekin Fire and Rescue Authority Standards, Audit and Performance Committee 5 December 2019

Shropshire and Wrekin Fire and Rescue Authority Complaint relating to a Breach of the Authority's Code of Conduct

Name of the Member/s

Please provide the name of the Member/s you believe has/have breached the Code of Conduct

Nam	ne/s
Detai	ils of Your Complaint
Pleas	se provide details of your complaint in the space below. If you need to, please nue on a separate sheet and add copies of additional documents.
Autho	ur complaint you should identify why you think the Member has breached the Fire prity's Code of Conduct. You must include all the information that you wish to have into account, for example:
•	You should be specific about exactly what you are alleging the Member said or did. For instance, instead of writing that the Member insulted you, you should state what the Member said.
•	Where you can, you should provide the dates of the alleged incident/s.
•	You should confirm, if there were any witnesses to the alleged conduct and provide their names and contact details, if possible.
•	You should provide any relevant background information.



About you

Please provide full contact details, to enable us to contact you

Name	
Address	
Telephone	
Home	
Mobile	
Email	
details of your co	a good reason, which you explain in your complaint, your name and mplaint will be available to the Member/s that you are complaining publicly available and used for the purposes of an investigation, if it
Signed	Date

Please send your completed form and other information that you wish to be considered to the Monitoring Officer at monitoringofficer@telford.gov.uk or via post to the following address:

The Monitoring Officer
Telford & Wrekin Council
Darby House
Lawn Central
Telford
Shropshire
TF3 4JA

Additional Help

If you need any help in completing this form, please contact the Monitoring Officer on 01952 383200 or by e-mail (see above).





Name:

Authority:

Disclosable Pecuniary Interests

Shropshire and Wrekin Fire and Rescue Authority

Address:		
Telephone:		
E-mail:		
•	required to register and disclose are of the existence of such inter	certain interests and those of their Partner ² ests.
vocation Any employment, of	ce, trade, profession or office, trade, profession or for profit or gain by you or	
benefit (other than provided within the any expenses incu your duties as a m election expenses, or financial benefit	ovision of any other financial from the Authority) made or relevant period ³ in respect of arred by you in carrying out ember, or towards your. This includes any payment from a trade union within the ade Union and Labour dation) Act 1992.	
partner (or a body has a beneficial int (a) under which g provided or wo	n is made between you or your in which you or your partner terest ⁴) and the Authority — oods or services are to be orks are to be executed; and been fully discharged.	

[&]quot;body in which the relevant person has a beneficial interest" means a firm, in which you or your partner is a partner or a body corporate, of which you or your partner is a director, or in the securities of which you or your partner has a beneficial interest; and "director" includes a member of the committee of management of an industrial and provident society



¹ "member" means a member of the authority and includes a co-opted member

Partner includes your spouse, civil partner or person, with whom you are living, as if they were your spouse or civil partner

[&]quot;relevant period" means the period of 12 months ending with the day, on which you give a notification of 3 its existence

Land Any beneficial interest in land ⁵ , which is within the area of the Authority ⁷	
Licences	
Any licence (alone or jointly with others) to occupy land in the area of the Authority for a month or longer	
Corporate tenancies	
Any tenancy where (to your knowledge):(a) the landlord is the Authority; and(b) the tenant is a body in which you or your partner has a beneficial interest.	
Securities	
Any beneficial interest in securities ⁶ of a body where:	
(a) that body (to your knowledge) has a place of business or land in the area of the Authority; and	
(b) either:	
(i) the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body; or	
(ii) if the share capital of that body, of that body is of more than one class, the total nominal value of	
the shares of any one class in which you or	
your partner has a beneficial interest exceeds one hundredth of the total issued	
share capital of that class.	
Notes on sensitive interests	
An interest is sensitive if you and the Monitoring Off	icer agree that its disclosure could lead to you,

or a person connected with you, being subject to violence or intimidation. The nature of your sensitive interest will not appear in the published register of interests, but it may be recorded that you have a sensitive interest.

I understand that I must write to the Monitoring Officer to tell him about any disclosure of a disclosable pecuniary interest made at a meeting which is not already included above within 28 days of making the disclosure.

Signed:	Dated:
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Please return to Executive Support Officer, Shropshire Fire and Rescue Service Headquarters, St Michaels Street, Shrewsbury, Shropshire, SY1 2HJ.

⁷ "Authority" in the context of disclosable interests includes the area of both Shropshire Council and Telford & Wrekin Council



[&]quot;land" excludes an easement, servitude, interest or right in or over land, which does not carry with it a right for the relevant person (alone or jointly with another) to occupy the land or to receive income

[&]quot;securities" means shares, debentures, debenture stock, loan stock, bonds, units of a collective investment scheme within the meaning of the Financial Services and Markets Act 2000 and other securities of any description, other than money deposited with a building society

Appendix E to report on Ethical Framework Matters Shropshire and Wrekin Fire and Rescue Authority Standards, Audit and Performance Committee 5 December 2019

Shropshire and Wrekin Fire and Rescue Authority Standards, *Audit and Performance* and Human Resources Committee Dispensations Procedure

The procedure for the consideration of dispensation applications by this Committee would be as follows:

- Upon receipt of a dispensation application, the *Head of Human Resources* and *Administration* Corporate Support Manager, in liaison with the Clerk and
 Monitoring Officer, will (where necessary) arrange a special meeting of the
 Standards, *Audit and Performance* and Human Resources Committee.
- A formal agenda for the meeting will be produced and dispatched, together
 with the dispensation application (and any covering report) in order to comply
 with the access to information rules and, therefore, to be received no less
 than five working days prior to the meeting of the Committee to consider the
 matter.
- In some limited circumstances there is provision for the matter to be considered as an urgent item by the Committee. This would be at the discretion of the Chair of the Committee and such circumstances should be avoided, wherever possible.
- The Committee, upon making its decision, is required to produce a written record of that decision. It is advisable that reasons are also provided as to why the dispensation has been either allowed or refused.

Circumstances in which Dispensations May be Granted

The provisions of Part 1, Chapter 7 of the Localism Act 2011 state that a Member cannot:

- (a) Participate, or participate further, in any discussion of a matter at a meeting or
- (b) Participate in any vote, or further vote, taken on the matter at the meeting

if the Member has a disclosable pecuniary interest in the matter being considered.

The Fire Authority's Member Code of Conduct (see Section 12 of the Member Handbook) confirms the position and the requirement for the Member to leave the room.



Members can, however, apply for a dispensation to take part in those meetings, if they believe that their failure to take part may cause one or more of the following four outcomes (set out in the Code of Conduct):

The number of Members precluded from transacting the business is so great that it would impede the business of the Fire Authority or any committee	Monitoring Officer
The political balance is affected to the extent that it could affect the outcome of a vote relating to the business.	Monitoring Officer
The dispensation is in the interests of persons living in area of the Fire Authority.	Standards, Audit and Performance and Human Resources Committee
It is otherwise appropriate to grant a dispensation.	Standards, <i>Audit</i> and Performance and Human Resources Committee

Members can make an application for a dispensation in writing to take part in meetings, where they would otherwise have a disclosable pecuniary interest for consideration by either the Monitoring Officer or the Standards, *Audit and Performance* and Human Resources Committee, depending upon the reason for the dispensation.