

Service Targets April to August 2018

Report of the Chief Fire Officer

For further information about this report please contact Rod Hammerton, Chief Fire Officer, on 01743 260201 or Andy Johnson, Deputy Chief Fire Officer, on 01743 260196.

1 Purpose of Report

This report presents a summary of the Service's performance from April to August 2018.

2 Recommendations

The Audit and Performance Management Committee is asked to note the report.

3 Performance Review

As noted by Members when this year's targets were set, meeting them is expected to be very challenging and it looks like the fine weather we have experienced over the last few months could possibly be adding to that challenge, with a 14% increase in the number of incidents the Service has responded to so far this year, in comparison to last year; including a 38% increase during July.

Although the Service is already seeing improved performance, over last year's figures, on three of the seven operational indicators, it is currently not on track to meet five of the Service's annual targets. The two targets where the Service is currently on track to meet the annual targets, relate to the number of deliberate fires and the number of fire related deaths and serious injuries; although it is, of course, very early in the year to be overly confident in any prediction for the full year ahead.

The eighth measure, 'Value for Money', relates to the external audit assessment of the Authority, for which the Service received an unqualified value for money conclusion and therefore this target has been achieved.

Summary comments on the performance against each measure is provided in the attached appendix and Members will also receive a presentation exploring the two indicators relating to Accidental Fires.

At their last meeting, Members asked for additional information relating to ongoing trends against each indicator. The appendix therefore also includes additional graphs that compare the current performance against that achieved during for the last full year.

4 Financial Implications

There are no financial implications arising from this report.

5 Legal Comment

Section 21 of the Fire and Rescue Services Act 2004 provides the statutory authority for the Fire Service National Framework and requires fire and rescue authorities to have regard to the Framework in carrying out their functions. Members should have due regard to the Framework and, in particular, paragraph 2.8 in relation to the publication of performance information:

'Fire and rescue authorities must make their communities aware of how they can access comparable data and information on their performance'.

6 Initial Impact Assessment

This report contains merely statements of fact and historical data. An Initial Impact Assessment is not, therefore, required.

7 Equality Impact Assessment

There are no equality or diversity implications arising from this report. An Equality Impact Assessment is not, therefore, required.

8 Appendix

Service Targets
Summary Performance April to August 2018

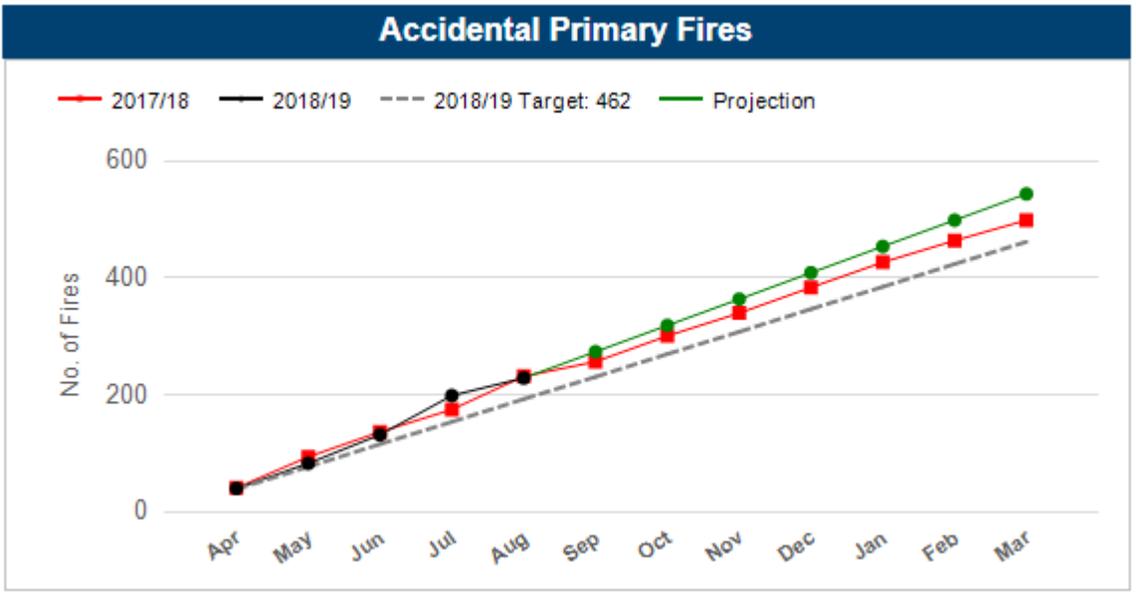
9 Background Papers

There are no background papers associated with this report.

Service Targets Summary Performance April to August 2018

Aims	Measure and Target	Performance to date April to August 2018	Predicted Pass: ✓ Fail: ✗																																																																
1. To be there when you need us in an emergency with a professional and well equipped team	1a. The first fire engine will arrive at an emergency incident with at least 4 firefighters within 15 minutes on 89% of occasions	86.8%	✗																																																																
	<p>Performance graph</p> <table border="1"> <caption>Response Standard - No. of Fires by Month</caption> <thead> <tr> <th>Month</th> <th>2017/18</th> <th>2018/19</th> <th>Target: 89%</th> <th>2018/19 - Running Average</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>92</td><td>88</td><td>89</td><td>88</td></tr> <tr><td>May</td><td>90</td><td>83</td><td>89</td><td>85</td></tr> <tr><td>Jun</td><td>88</td><td>85</td><td>89</td><td>85</td></tr> <tr><td>Jul</td><td>90</td><td>83</td><td>89</td><td>85</td></tr> <tr><td>Aug</td><td>88</td><td>88</td><td>89</td><td>85</td></tr> <tr><td>Sep</td><td>88</td><td>88</td><td>89</td><td>85</td></tr> <tr><td>Oct</td><td>90</td><td>88</td><td>89</td><td>85</td></tr> <tr><td>Nov</td><td>90</td><td>88</td><td>89</td><td>85</td></tr> <tr><td>Dec</td><td>85</td><td>88</td><td>89</td><td>85</td></tr> <tr><td>Jan</td><td>90</td><td>88</td><td>89</td><td>85</td></tr> <tr><td>Feb</td><td>88</td><td>88</td><td>89</td><td>85</td></tr> <tr><td>Mar</td><td>83</td><td>88</td><td>89</td><td>85</td></tr> </tbody> </table> <p>PLEASE NOTE THAT SEPTEMBER IS ONLY A PARTIAL MONTH</p> <p>Comments As can be seen from the graph above, performance against this indicator in August is an improvement on the same month last year (the first time this has been the case in the year to date), but the current yearly performance is 2.2% down on the target of 89%. Availability of the fire appliances has remained good through this period, so this does not appear to be the reason for this lower performance.</p>			Month	2017/18	2018/19	Target: 89%	2018/19 - Running Average	Apr	92	88	89	88	May	90	83	89	85	Jun	88	85	89	85	Jul	90	83	89	85	Aug	88	88	89	85	Sep	88	88	89	85	Oct	90	88	89	85	Nov	90	88	89	85	Dec	85	88	89	85	Jan	90	88	89	85	Feb	88	88	89	85	Mar	83	88	89
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	<p>Other reasons for this decrease are being explored, but it is worth noting that the total number of incidents the Service has responded to so far this year, is 14% more than last year, with July alone seeing a 38% increase over last year's totals (see the graph below).</p> <div data-bbox="470 435 1528 993" data-label="Figure"> <table border="1"> <caption>Response Incident Count Data</caption> <thead> <tr> <th>Month</th> <th>2017/18 (No. of Fires)</th> <th>2018/19 (No. of Fires)</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>300</td><td>290</td></tr> <tr><td>May</td><td>370</td><td>400</td></tr> <tr><td>Jun</td><td>350</td><td>410</td></tr> <tr><td>Jul</td><td>390</td><td>530</td></tr> <tr><td>Aug</td><td>380</td><td>390</td></tr> <tr><td>Sep</td><td>310</td><td>30</td></tr> <tr><td>Oct</td><td>340</td><td></td></tr> <tr><td>Nov</td><td>330</td><td></td></tr> <tr><td>Dec</td><td>310</td><td></td></tr> <tr><td>Jan</td><td>280</td><td></td></tr> <tr><td>Feb</td><td>300</td><td></td></tr> <tr><td>Mar</td><td>370</td><td></td></tr> </tbody> </table> <p><i>PLEASE NOTE THAT SEPTEMBER IS ONLY A PARTIAL MONTH</i></p> </div> <p>Whilst this increase has, to some extent, been due to incidents that are likely to weather related (e.g. more grass fires due to the heat), the increase in these particular sort of incidents does not stand out as being significantly more than other, non-weather related, types of incidents. Although we are seeing this general increase in numbers, it is pleasing to note that this increase is not also being seen in the number of Accidental Dwelling Fires.</p> <p>Work is continuing to look into whether the location of where the increased number of incidents has occurred has significantly changed; with perhaps more incidents now happening further away from the stations? This work is in its early stages and members will receive more information on this as the results from this work become available.</p>	Month	2017/18 (No. of Fires)	2018/19 (No. of Fires)	Apr	300	290	May	370	400	Jun	350	410	Jul	390	530	Aug	380	390	Sep	310	30	Oct	340		Nov	330		Dec	310		Jan	280		Feb	300		Mar	370			
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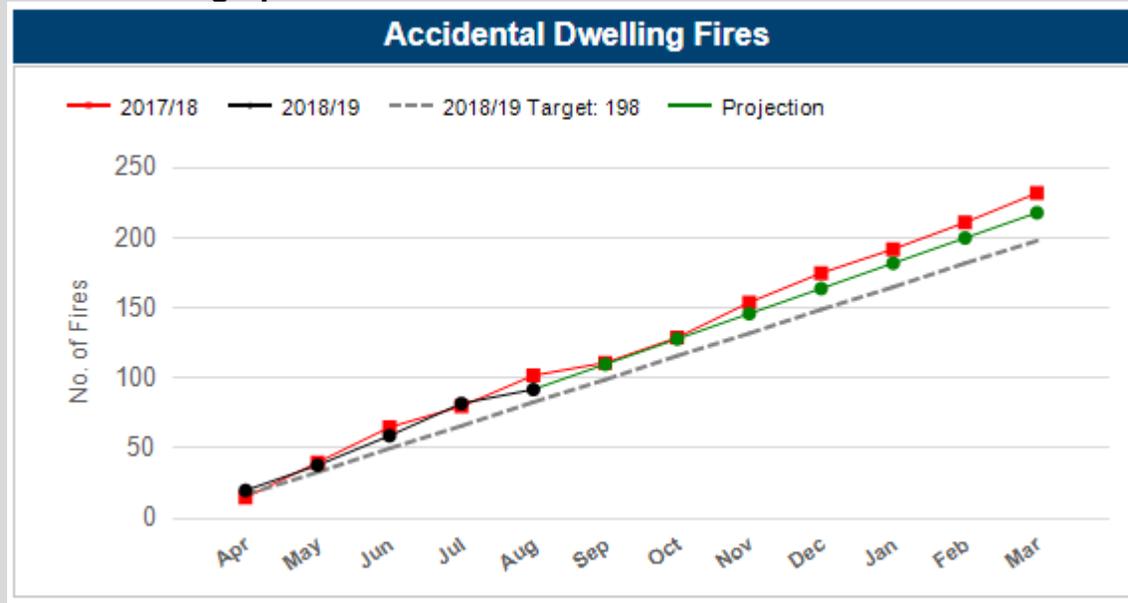
Aims	Measure and Target	Performance to date April to August 2018	Predicted Pass: ✓ Fail: ✗
2. To reduce the number of fires in our community	2a. All accidental fires will be reduced to not more than 462 fires during 2018/19	240	✗
	<p>Performance graph</p>  <p>Comments Although the rate of accidental fires has reduced during August, bringing it more in line with the performance achieved over the same period last year, the current performance is approximately 47 fires over the level required to be on track to meet the annual target. Whilst this could be turned around in the remaining seven months, the performance in previous years demonstrates that this is unlikely to be the case.</p> <p>Members will receive a presentation from officers, on the work that supports both of the Accidental Fires targets.</p>		

2b. Accidental dwelling fires (ADF) to be reduced to not more than 198 during 2018/19

98

*

Performance graph



Comments

Similar to the previous measure, although the performance to the end of August is an improvement over the same period last year (102 in 2017/18) the number of dwelling fires is also slightly higher than would be expected if the Service is going to meet the annual target for this measure (approximately 15 fires over the expected target).

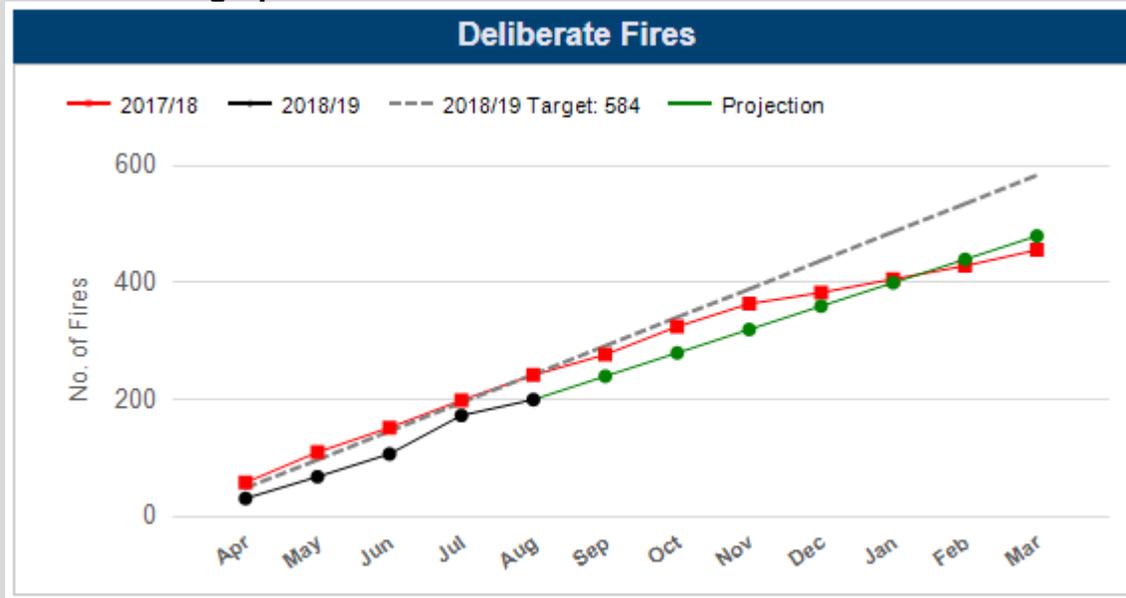
Members will receive a presentation from officers, on the work that supports both of the Accidental Fires targets.

2c. Deliberate fires will be reduced to not more than 584 fires during 2018/19

203

✓

Performance graph



Comments

The Service continues to be on course to meet the annual target (approximately 40 fires below the expected position at this time in the year). This continues the trend towards significant improvement on the same period last year, where we had responded to 242 deliberate fires.

Discarded waste, parkland and bin fires comprised the top three deliberate fire types during this reporting period, with the highest number of calls being received during the 6pm – 9pm period. The major urban areas within our Service area are, perhaps unsurprisingly, where the majority of deliberate fire activity occurs. The reporting period covers an unusually extended period of hot, dry weather and the school summer holiday period. With tinder dry conditions and an increase in low level anti-social behaviour often seen during school holidays, the incident types and numbers recorded are not unusual. Overall deliberate fire activity is approximately 12.5% lower than at the same point in 2017/18, and for the year to date the reported month-on-month figures are linear.

Members will receive a presentation, at the next meeting of this Committee, which will outline the detail contained in the Service's Arson Plan.

3. To reduce the number of fire related deaths and serious injuries	3a. Fire related deaths and serious injuries in the community will be reduced to not more than 18 during 2018/19	1	✓
	Comments The Service continues to be well on track to meet this year's annual target. We have no known fire deaths so far in 2018/19, however the Service has recently become aware of 1 serious injury that occurred in May, which did not appear in the figures presented at the last meeting. This was as a result of the casualty being transported for initial medical care outside of our area. A review of the Service's tracking of these type of casualties is ongoing, alongside a review of our enhanced clinical governance procedures, which should result in easier, speedier and more accurate patient tracking into the future.		
	3b. Injuries sustained to staff through firefighting will be reduced to not more than 22 injuries during 2018/19	11	✗
	Comments The Service is averaging just over 2 injuries per month, our current position is therefore 2 injuries above the public value target of 9 for the first five months of the year. Seven of the 11 accidents recorded were sustained during operational incidents, with the remaining 4 attributed to operational training. One incident has resulted in an over 7 day's absence (RIDDOR) and a further accident has resulted in a broken wrist (RIDDOR). These injuries are not recorded within the figures above as they occurred during non-operational activities. With such small numbers of injuries, it is difficult to identify any specific trends. However, every incident is used to inform on how our current practices and processes can be improved. This is achieved through active reporting, monitoring and implementing action following an investigation.		

	<p>It is worthy of note that the figures for the last 4 years at this point have been as follow;</p> <ul style="list-style-type: none"> • 2014/15- 11 • 2015/16- 10 • 2016/17-6 • 2017/18- 11 • 2018/19-11 <p>This demonstrates that the current figure is comparable with 3 of the last 4 years data at this stage.</p>
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	<p>4a. Fire and heat damage emanating from accidental fires in domestic dwellings and regulated business will be confined to the room of origin on not less than 89.5% of occasions during 2018/19</p>	87.3%	*																																																				
<p>4. To deliver a fire and rescue service, which provides value for money for our community now and into the future</p>	<p>Performance graph</p> <table border="1"> <caption>Accidental Fires Confined to Room of Origin - Monthly Data</caption> <thead> <tr> <th>Month</th> <th>2017/18 (%)</th> <th>2018/19 (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>96</td><td>84</td><td>89.5</td></tr> <tr><td>May</td><td>90</td><td>83</td><td>89.5</td></tr> <tr><td>Jun</td><td>90</td><td>94</td><td>89.5</td></tr> <tr><td>Jul</td><td>87</td><td>82</td><td>89.5</td></tr> <tr><td>Aug</td><td>88</td><td>95</td><td>89.5</td></tr> <tr><td>Sep</td><td>87</td><td>100</td><td>89.5</td></tr> <tr><td>Oct</td><td>93</td><td>89</td><td>89.5</td></tr> <tr><td>Nov</td><td>82</td><td>89</td><td>89.5</td></tr> <tr><td>Dec</td><td>87</td><td>89</td><td>89.5</td></tr> <tr><td>Jan</td><td>86</td><td>89</td><td>89.5</td></tr> <tr><td>Feb</td><td>92</td><td>89</td><td>89.5</td></tr> <tr><td>Mar</td><td>92</td><td>89</td><td>89.5</td></tr> </tbody> </table> <p>PLEASE NOTE THAT SEPTEMBER IS ONLY A PARTIAL MONTH</p> <p>Comments</p> <p>The Service is currently 2.2% below the 89.5% annual target. As can be seen in the graph, this measure is subject to significant variation, between each month and each year, and is also subject to a significant negative contribution from fires in agricultural building.</p>			Month	2017/18 (%)	2018/19 (%)	Target (%)	Apr	96	84	89.5	May	90	83	89.5	Jun	90	94	89.5	Jul	87	82	89.5	Aug	88	95	89.5	Sep	87	100	89.5	Oct	93	89	89.5	Nov	82	89	89.5	Dec	87	89	89.5	Jan	86	89	89.5	Feb	92	89	89.5	Mar	92	89	89.5
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<p>With this year's warmer weather resulting in an earlier harvest and also in lower yields from that harvest, it is possible that we may have already seen the spike in these fires during July (which last year continued through to September), which could result in an improvement across the remainder of the year, possibly even resulting in the Service ultimately meeting its annual target.</p>		
<p>4b. To obtain an unqualified Value for Money (VFM) conclusion from External Audit</p>	<p>See Agenda Item 8a</p>	<p>✓</p>
<p>Comments The Service received an unqualified value for money conclusion and therefore this target has been achieved.</p>		