

Corporate Risk Management Annual Report 2023/24

Report of the Chief Fire Officer

For further information about this report please contact Simon Hardiman, Chief Fire Officer, on 01743 260204, or Ged Edwards, Planning and Performance Manager, on 01743 260208.

1 Purpose of Report

This report informs Members of the corporate risk management work that has been undertaken during the previous twelve months.

2 Recommendations

The Fire Authority is asked to note this report.

3 Background

Ongoing monitoring of the Service's corporate risk management work is a responsibility of the Performance and Risk Group (PRG) and Risk Management Group (RMG). In turn the Standards, Audit and Performance Committee (SAP) receive regular corporate risk management reports.

However, risk management best practice guidance also indicates that the full Fire Authority should receive a summary report at least annually.

4 Local Government Act 1972, Schedule 12A Reporting Exemptions

There are exempt risks on the Corporate Risk Register. Details of which are provided in an exempt paper and will be covered in the closed session of the meeting.

5 Risk Management Progress

This section includes information about all events that have led to the current status with the Authority's corporate risk management system.

June 2023

The Fire Authority received the Corporate Risk Management Annual Report 2022/23.

A new risk relating to new fire kit was added to the Corporate Risk Register.

August 2023

Performance and Risk Group reviewed the Corporate Risk Register.

September 2023

SAP agreed the Annual Governance Statement (AGS) and Improvement Plan for inclusion in the 2022/23 Statement of Accounts. The committee also received a corporate risk summary report.

The risk relating to clinical governance services was removed from the Corporate Risk Register.

The risk relating to new fire kit was removed from the Corporate Risk Register.

Two new risks relating to the legal vehicle compliance and provisions of firefighter pensions support were added to the Corporate Risk Register.

October 2023

RMG reviewed the Corporate Risk Register, Departmental Statements of Assurance, Departmental Risk Registers and Internal Audit Findings.

The risk relating to the Wholetime Duty Pilot Scheme was removed from the Corporate Risk Register and added to the Departmental Risk Register.

November 2023

SAP received an update on progress against the AGS Improvement Plan and a corporate risk summary report.

Two new risks; one relating to on-call sustainability and an exempt risk were added to the Corporate Risk Register.

A business continuity exercise for a cyber-attack was carried out.

February 2024

Risk management training for Members discussed with Zurich Insurance with delivery scheduled for 2024.

April 2024

Service Managers received risk management training from Zurich Insurance.

The risk relating to legal vehicle compliance was removed from the Corporate Risk Register.

A new risk relating to the Mobile Data Terminals (MDTs) was added to the Corporate Risk Register.

May 2024

Performance and Risk Group reviewed the Corporate Risk Register.

SAP received an update on progress against the AGS Improvement Plan and a corporate risk summary report.

6 Overall Summary

There are currently seventeen risks on the Corporate Risk Register, which includes seven new risks added during this reporting year.

7 Financial Implications

There are no direct financial implications associated with this report.

8 Legal Comment

There are no legal implications associated with this report.

9 Risk Monitoring

When considering this work stream officers have reviewed Brigade Order 3 Part 2 Risk Management Protocol and have determined that there are no direct risk implications, as this is purely a risk management summary update.

10 Initial Impact Assessment

This report contains merely statements of fact / historical data. An Initial Impact Assessment is not, therefore, required.

11 Equality Impact Assessment

This report contains merely statements of fact / historical data. An Equality Impact Assessment is not, therefore, required.

12 Appendices

Appendix A – Summary of Corporate Risk Register

Exempt Appendix B – Paper 23 Exempt Section of Corporate Risk Register

13 Background Papers

There are no background papers associated with this report.

Corporate Risk Register

Categories of Risk	Raised by	Date Raised	Description	Current Probability	Current Impact	Current Risk Rating	Direction of Travel	Owner
Service Delivery	Joanne Coadey	11/03/2013	The Service has various contracts with suppliers of goods and services which if they were to fail or be impacted by poor performance could have a detrimental impact on the delivery of key service streams/functions. The Service also has a need for the timely delivery of goods to ensure the safety, legal compliance and availability of assets used to provide services to the community. These supply chains and costs are being disrupted by events outside the Service's control	3	3	9	→	Andrew Kelcey
Service Delivery	Marc Millward	03/11/2023	Reduced availability of on-call appliances due to issues relation to recruitment and retention.	3	3	9	→	Adam Matthews
Service Delivery	Adam Matthews	29/06/2023	MDT's failing to provide information to operational crews in a timely manner. This ranges from status messaging through to risk information which then requires rebooting or resending of information to MDT's.	3	3	9	→	Sally Edwards
Finance	Joanne Coadey	23/09/2015	Reduction in government funding - insufficient income to cover Service revenue budget.	3	2	6	→	Joanne Coadey
Service Delivery	Former Fire Authority Member	19/07/2017	ICT is crucial for public service delivery and this imposes a risk of disruption or damage to the reputation of SFRS in the event of a failure of its information technology systems.	2	3	6	→	Sally Edwards

Categories of Risk	Raised by	Date Raised	Description	Current Probability	Current Impact	Current Risk Rating	Direction of Travel	Owner
Information	Ged Edwards	01/04/2012	The provision of accurate management information is dependent upon the adoption of high quality data management principles.	2	2	4	→	Sally Edwards
Information	Sally Edwards	01/08/2012	Provide robust and resilient hardware and communications platforms to ensure availability of electronic systems to service delivery	2	2	4	→	Sally Edwards
Policy	Former CFO	02/08/2022	A White Paper 'Reforming our Fire and Rescue Services' was presented in Parliament on 18 May 2022 setting out the Government's plans to reform the Fire Service under the themes of people, professionalism and governance. The paper identifies key areas of improvement but it also strengthens the governments direction for governance change. this perpetuates the risk of disruption and diversion of capacity to deal with the change and the longer term risk of a degradation in support services.	2	2	4	→	Simon Hardiman
Finance	Germaine Worker	27/09/2023	Lack of Pensions technical knowledge within the service to carry out some day to day activities and some national exercises. This could result in failure to comply with Pensions Regulations.	2	2	4	→	Guy Williams
Information	Sally Edwards	01/01/2012	To ensure the maximum availability of the C&C system as a mission critical function of the Service.	1	3	3	→	Sally Edwards
Service Delivery	Andrew Kelcey	06/10/2022	Ofgem are raising the concern of rolling power cuts this winter. We have resilience at Shrewsbury control and fire station and Telford, but not at any of the other sites.	2	1	2	→	Andrew Kelcey

Categories of Risk	Raised by	Date Raised	Description	Current Probability	Current Impact	Current Risk Rating	Direction of Travel	Owner
People	Simon Hardiman	03/04/2023	HMICFRS published (30/03/2023) a report 'Values and culture in fire and rescue services'. Of the 35 recommendations, 20 require action from CFOs with the remaining for action by other agencies. The CFO recommendations have varying timeframes - immediate up to March 2024. The Service is committed to implementing the recommendations, prioritising those that are currently within its gift and continues to work proactively to meet the HMICFRS recommendations.	1	2	2	→	Guy Williams

Key to Direction of Travel:

- shows that the general direction of the risk is unchanged
- ↓ shows that the general direction of the risk is reducing
- ↑ shows that the general direction of the risk is increasing