

Public Value Measures April to August 2014

Report of the Chief Fire Officer

For further information about this report please contact John Redmond, Chief Fire Officer, on 01743 260201 or Louise McKenzie, Assistant Chief Fire Officer Corporate Governance, on 01743 260280.

1 Purpose of Report

This report presents a summary of the Service's performance for the period April to August 2014, as recorded against the Public Value Measures, set out in the 2014/15 Service Plan.

2 Recommendations

The Audit and Performance Management Committee is asked to note the report.

3 Performance Review

A summary of performance for the period April 2014 to August 2014 is provided at Appendix A. Appendix B gives additional information regarding the Public Value Measure relating to competence. Please note that figures for competence are provided to the end of July, rather than August.

In the past this report would have provided data from April to June but improvements in processing performance data have meant that performance can now be reported from April through to August.

Analysis of available data for the reporting period indicates that year to date performance has meant that 5 of the 6 measures have achieved the Fire Authority's set targets.

4 Further Improvements

As well as providing more timely information, officers are currently looking at ways to provide Members with access to electronic performance dashboards.

This will mean that, rather than a paper-based report, Members will receive the link to the dashboard, which also includes commentary on the indicators. It is hoped that this functionality will be available before the end of the year.

5 Financial Implications

There are no financial implications arising from this report.

6 Legal Comment

Section 21 of the Fire and Rescue Services Act 2004 provides the statutory authority for the Fire Service National Framework and requires fire and rescue authorities to have regard to the Framework in carrying out their functions.

Members should have due regard to the Framework and, in particular, paragraph 2.8 in relation to the publication of performance information:

‘Fire and rescue authorities must make their communities aware of how they can access comparable data and information on their performance’.

7 Initial Impact Assessment

This report contains merely statements of fact /historical data. An Initial Impact Assessment is not, therefore, required.

8 Equality Impact Assessment

There are no equality or diversity implications arising from this report. An Equality Impact Assessment is not, therefore, required.

9 Appendices

Appendix A

Public Value Measures Summary Performance April to August 2014

Appendix B

Competence Performance Management

10 Background Papers

There are no background papers associated with this report.

**Public Value Measures
Summary Performance April to August 2014**

Aims	Measures	Performance to date April to August 2014	Pass: ✓ Fail: ✗
1. To be there where and when you need us in an emergency with a professional and well equipped team	1a. The first fire engine will arrive at an emergency incident with at least 4 firefighters within 15 minutes on 87% of occasions	94%	✓
	1b. The first fire engine will arrive with a minimum competent crew on 100% of occasions	99.2%	✗
2. To reduce the number of fires in our community	2a. Accidental fires will be reduced to not more than 529 fires during 2014/15	192	✓
	2b. Fire crimes will be reduced to not more than 943 fires during 2014/15	206	✓
3. To reduce the number of fire related deaths and serious injuries	3a. Fire related deaths and serious injuries in the community will be reduced to not more than 31 during 2014/15	8	✓
	3b. Injuries sustained to staff through firefighting will be reduced to not more than 28 injuries during 2014/15	5	✓

Competence Performance Management

In the 2014/15 the Fire Authority set the following Public Value Measure relating to competence:

“The first fire engine will arrive with a competent crew on 100% of occasions”

For the purpose of this objective “competence” is measured in terms of operational personnel having undergone an annual Breathing Apparatus (BA) operation and fitness assessment and a three-yearly medical.

While the Service has maintained the 100% target for the BA criteria, there have been difficulties in achieving the same level of success for both fitness tests and medicals.

With regards fitness testing, it was identified that, when personnel were out of date, it was normally by less than one month. It has become apparent the current regime for fitness testing does not provide sufficient flexibility, particularly for Retained Duty System personnel. To overcome this the Service proposes to conduct the fitness tests within an eleven-month period, leaving one month for “mop-up” tests.

A new Occupational Health provider has been appointed, with effect from 1 January 2015, who, in conjunction with the Service, has already identified potential administrative improvements to reduce the numbers of individuals, whose medicals become out of date. This will be monitored through the contract.

Additional Note

All personnel, who are currently out of date for either their medical or fitness test, have now been scheduled to attend Occupational Health by the end of September 2014.

Table 1

Subject Area: Competence	Supporting Aim: To be there when you need us in an emergency with a professional and well equipped team
	Performance Measure: The first fire engine will arrive with a competent crew on 100% of occasions

Reporting Period: Apr 2014	Summary of BA Performance to Date:											
	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Performance: (%)	99.8	100	100	100								
Numbers out of Date	1	0	0	0								
Pass / Fail (✓ ✗):	✗	✓	✓	✓								

Reporting Period: Apr 2014	Summary of Medical Performance to Date:											
	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Performance: (%)	99.4	99.1	96.5	98.4								
Numbers out of Date	3	4	16	7								
Pass / Fail (✓ ✗):	✗	✗	✗	✗								

Reporting Period: Apr 2014	Summary of Fitness Performance to Date:											
	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Performance: (%)	95.3	93.7	95.6	97.7								
Numbers out of Date	22	29	20	10								
Pass / Fail (✓ ✗):	✗	✗	✗	✗								

Please note that these figures are based on data up to the end of July 2014.