

## Service Targets 2020/21

### Report of the Chief Fire Officer

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### 1 Purpose of Report

This report presents the agreed Service Targets for 2020/21.

### 2 Recommendations

The Committee is asked to note the Service Targets for 2020/21.

### 3 Background

In accordance with the Fire Authority's constitution and agreed terms of reference for the Strategy and Resources Committee, the Fire Authority delegated power to that the Committee to review, amend (as necessary) and agree the Service Targets for the Integrated Risk Management Plan (IRMP) extension 2020/21.

The IRMP is the Authority's overall plan for improving public safety, reducing the number of incidents it needs to attend and saving lives. The outcomes of the IRMP inform the strategic objectives and service delivery targets that are part of the five-year Service Plan. The current IRMP ran from 2015-20 but a one year extension to March 2021 was agreed by the Fire Authority in 2018. This extension is to allow work to be completed on establishing a standardised methodology for this Service's IRMP and Hereford & Worcester Fire and Rescue Service's Community Risk Management Plan (CRMP). This is one of the objectives that are set out in the Strategic Alliance Plan between the two Services.

The Service Targets for 2020/21 were agreed by the Strategy and Resources Committee at its meeting on 12 March 2020. They have now been included in the Annual Service Plan for the forthcoming year and performance will be monitored through the Standards, Audit and Performance Committee.

In light of this, it is useful for this Committee to have an awareness of the rationale behind the latest target figures. Accordingly, the targets and comments are set out at the appendix to this report.

#### **4 Financial Implications**

There are no financial implications arising from this report.

#### **5 Legal Comment**

There are no legal implications arising from this report.

#### **6 Initial Impact Assessment**

This report contains merely statements of fact / historical data. An Initial Impact Assessment is not, therefore, required.

#### **7 Equality Impact Assessment**

There are no equality or diversity implications arising from this report. An Equality Impact Assessment is not, therefore, required.

#### **8 Appendix**

Service Measures and Targets 2020/21

#### **9 Background Papers**

##### **Shropshire and Wrekin Fire and Rescue Authority**

Strategy and Resources Committee, 12 March 2020, Paper 8 – Service Targets for Integrated Risk Management Plan Extension 2020/21

### Service Targets 2020/21

Measure and Target for 2019/20	Actual Performance 2019/20	Measure and Target for 2020/21	Comment
The first fire engine will arrive at an emergency incident with at least 4 firefighters within 15 minutes on 89% of occasions	84.1%	The first fire engine will arrive at an emergency incident with at least 4 firefighters within 15 minutes on 89% of occasions	The proposal will see the Service maintain the current target of 89% and focus will remain on data to assist in decision making and also the Integrated Risk Management Planning phase
All accidental fires will be reduced to not more than 433 fires during 2019/20	422	All accidental fires will be reduced to not more than 433 during 2020/21.	This target will look to achieve a 25% reduction over 6 years (2015-2021)
Accidental dwelling fires (ADFs) to be reduced to not more than 186 during 2019/20	195	Accidental dwelling fires (ADFs) to be reduced to not more than 186 during 2020/21	This target will look to achieve a 25% reduction over 6 years (2015-2021)
Deliberate fires will be reduced to not more than 547 fires during 2019/20	396	Deliberate fires will be reduced to not more than 520 fires during 2020/21	This proposal will maintain a 5% year-on-year reduction of 30% over 6 years
Fire-related deaths and serious injuries in the community will be reduced to not more than 16 during 2019/20	7 (2 Deaths) (5 Serious Injuries)	Fire-related deaths and serious injuries in the community will be reduced to less than 10 during 2020/21	This proposal would see a 50% reduction over the 6-year period.  Reporting will also be separated into fire related deaths and serious injuries. This will enable an accurate, in-depth picture of fire related deaths and fire related serious injuries to be understood.

Measure and Target for 2019/20	Actual Performance 2019/20	Measure and Target for 2020/21	Comment
Injuries sustained to staff through firefighting will be reduced to not more than 21 injuries during 2019/20	13	Injuries sustained to staff through firefighting will be reduced to not more than 19 injuries during 2020/21	This proposal is based upon achieving a 5% year on year reduction since 2016/17.
Fire and heat damage emanating from accidental fires in domestic dwellings and regulated business will be confined to the room of origin on not less than 89.5% of occasions during 2019/20	89%	Fire and heat damage emanating from accidental fires in domestic dwellings and regulated business will be confined to the room of origin on not less than 89.5% of occasions during 2020/21	This proposal would remain a significant challenge for the Service to achieve. This would also assist in target setting for the new IRMP as this measure is relatively new to the Service.
To obtain an unqualified Value for Money (VFM) conclusion from External Audit.		To obtain an unqualified Value for Money (VFM) conclusion from External Audit.	The Fire Authority's external auditors, Grant Thornton, confirmed at the meeting of the Standards, Audit and Performance Committee on 18 July 2019 that the Authority had been given an unqualified Value for Money opinion for 2018/19.