

## Service Measures and Targets 2016/17

### Report of the Chief Fire Officer

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#### 1 Purpose of Report

This report presents the agreed Service Measures and Targets for 2016/17.

#### 2 Recommendations

The Committee is asked to note the Service Measures and Targets for 2016/17.

#### 3 Background

In accordance with the Fire Authority's constitution and agreed terms of reference for the Strategy and Resources committee, the Fire Authority delegated power to that the Committee to review, amend (as necessary) and agree the Service Measures and Targets for 2016/17. These were agreed by the Committee at its meeting on 17 March 2016.

They have now been included in the Annual Service Plan for the forthcoming year and performance will be monitored through the Audit and Performance Management Committee. In light of this, it is useful for the Committee to have an awareness of the rationale behind the latest target figures. Accordingly, the targets and comments are set out at the appendix to this report.

#### 4 Financial Implications

There are no financial implications arising from this report.

## **5 Legal Comment**

There are no legal implications arising from this report.

## **6 Initial Impact Assessment**

This report contains merely statements of fact / historical data. An Initial Impact Assessment is not, therefore, required.

## **7 Equality Impact Assessment**

There are no equality or diversity implications arising from this report. An Equality Impact Assessment is not, therefore, required.

## **8 Appendix**

Service Measures and Targets 2016/17

## **9 Background Papers**

There are no background papers associated with this report.

### Service Measures and Targets 2016/17

Measure and Target for 2015/16	Performance to date*	Predicted to Achieve Target?	Measure and Target for 2016/17	Comment
The first fire engine will arrive at an emergency incident with at least 4 firefighters within 15 minutes on 89% of occasions	93%	Yes	The first fire engine will arrive at an emergency incident with at least 4 firefighters within 15 minutes on 89% of occasions	The target of 89% is a fixed target for each year through to 2020, reviewed every year by the Fire Authority.
All accidental fires will be reduced to not more than 548 fires during 2015/16	493	Yes	All accidental fires will be reduced to not more than 519 during 2016/17.	This year's target is in line with the five-year target of a 25% reduction up to 2020, set within the five-year Service Plan. The number of accidental fires is predicted to fall below the target figure for 2015/16.
Accidental dwelling fires (ADFs) to be reduced to not more than 236 during 2015/16	235	No	Accidental dwelling fires (ADFs) to be reduced to not more than 224 during 2016/17	It is recommended that the Service maintains the forecast reduction target for next year, even though this year's target is unlikely to be met. Next year's target is in line with the overall five-year 25% reduction for this indicator up to 2020. Despite the challenging target, over 50% of ADF's attended do not require any firefighting action. Also, smoke detector ownership in properties, experiencing ADF's is consistently over 90%. Working with data and new partners, including Age UK, Adult Social Care and Health Visitors, to access the most vulnerable people and secondments from both local councils, who will support us in improving performance in the coming year, are expected to reduce ADFs in the future.

Measure and Target for 2015/16	Performance to date*	Predicted to Achieve Target?	Measure and Target for 2016/17	Comment
Deliberate fires will be reduced to not more than 693 fires during 2015/16	379	Yes	Deliberate fires will be reduced to not more than 659 fires during 2016/17	This year's target is in line with the overall five-year 25% reduction for this indicator up to 2020. The final year-end figure for deliberate fires is forecast to be below the target figure.
Fire-related deaths and serious injuries in the community will be reduced to not more than 20 during 2015/16	5 (1 Death) (4 Serious Injuries)	Yes	Fire-related deaths and serious injuries in the community will be reduced to not more than 19 during 2016/17	This year's target is in line with the overall five-year 25% reduction for this indicator up to 2020, equating to a reduction of 1 per year.
Injuries sustained to staff through firefighting will be reduced to not more than 27 injuries during 2015/16	17	Yes	Injuries sustained to staff through firefighting will be reduced to not more than 25 injuries during 2016/17	The forecast out-turn for the year is predicted to be 19 injuries, which will be the third consecutive year a reduction in injuries has been achieved. It is pertinent to note, however, that there has not been a prolonged period of icy weather during that time, which can negatively affect results. Therefore, it is recommended that the Service continue to set its targets in line with the five-year goal of reducing to 21 injuries by 2020.
To obtain an unqualified Value for Money (VFM) conclusion from External Audit.	See Comment		To obtain an unqualified Value for Money (VFM) conclusion from External Audit.	The Fire Authority's external auditors, Grant Thornton, confirmed at the meeting of the Audit and Performance Management Committee on 15 September 2015 that the Authority had been given an unqualified Value for Money opinion for 2015/16.

\* Figures based on performance as of 8 March 2016.