

Shropshire and Wrekin Fire Authority Service Plan 2014/15

This Service plan sets out our aims for the year 2014/15. We indicate our progress against our aims by monitoring our Public Value measures and reporting against these quarterly.

Our vision remains **'Putting Shropshire's Safety First'** and we shall build on our ongoing success in keeping the public safe from fire and other emergencies.

We find ourselves in a continuing period of financial austerity and remain focused on meeting the demands placed upon our Service with a decreasing budget year on year. In this context we shall strive to provide an **effective response** and to target **prevention** activities in the area of greatest risk to stop emergencies happening in the first place.



Cllr Stuart West - Chair
Shropshire and Wrekin Fire Authority



John Redmond - Chief Fire Officer

20:20-IRMP Review

We are required to assess all foreseeable risks within our area and consider how we can support the control of wider regional and national risks.

We use this assessment to develop our Integrated Risk Management Plan (IRMP), showing how we shall use our prevention, protection and response capabilities to respond to, and prevent, risk in our area and to achieve our Aims.

Between now and 2020 the Fire Authority needs to find ways to deliver an emergency Service with a smaller budget.

To do this the Authority will spend 2014/15 exploring:

1. Whether to change the duty system for Wholetime Firefighters, and
2. Whether to merge our 999 Fire Control function.

Officers will spend 2014/15 exploring:

1. A reduction in the support staff pay budget,
2. Conversion of operational posts to non-operational posts in Business Fire Safety, and
3. The use of On-call Firefighters to cover short to medium term Wholetime Firefighter vacancies.

Service Transformation Projects

The Service Transformation Programme was created in 2012 to bring together the requirements of Public Value, Integrated Risk Management Planning (IRMP) and activities that Service Managers felt would continue to deliver a sustainable service to the community.

During 2014/15 the following projects will be undertaken:

1. Deliver the Information Strategy
 - a. Implementation of SharePoint
 - b. Implement Interim Retained Availability System
 - c. Upgrade Resourcelink to Self Service (Human Resource, Training and Health and Safety modules)
2. Implement the recommendations of the Mobile Working Review (ensuring communications infrastructure is secure, resilient and centrally managed)
 - a. Continue investment in infrastructure and equipment to enhance IT performance at remote locations
 - b. Introduce video conferencing
3. Deliver the recommendations of the training facilities review
4. Continue collaborative working with Hereford & Worcester Fire and Rescue Service on the 999 Fire Control Project

Our Aims

To be there when you need us in an emergency with a professional and well equipped team

To reduce the number of fires in our community

To reduce the number of fire related deaths and serious injuries

To deliver a fire and rescue service, which provides value for money for our community now and into the future

Public Value Measures

The first fire engine will arrive at an emergency incident with at least 4 firefighters within 15 minutes on 87% of occasions.

The first fire engine will arrive with a competent crew on 100% of occasions.

Accidental fires will be reduced to not more than 529 fires during 2014/15.

Fire crimes will be reduced to not more than 943 fires during 2014/15.

Fire related deaths and serious injuries in the community will be reduced to not more than 31 during 2014/15.

Injuries sustained to staff through firefighting will be reduced to not more than 28 injuries during 2014/15.

A quality audit of all projects within the Service Transformation Programme will be carried out.

Our Purpose

Save and protect life, property and the environment from fire and other emergencies

Our Core Values

Service to the community

Accountability to the local community

Treating everyone fairly and with respect

Valuing improvement and striving to achieve it at every opportunity and at every level of the service