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# Minutes of the Meeting of Shropshire and Wrekin Fire and Rescue Authority Audit and Performance Management Committee held at Headquarters, Shrewsbury on Thursday, 13 May 2010 at 2.00 pm

#### Members

Councillors Adams, Mrs Greenaway (Vice-Chair), Dr Jones (Chair), Kiernan, Mason, Mellings and Price

#### Officers

Assistant Chief Fire Officer (Corporate, Operations and Performance), Treasurer, Head of District Performance, District Officer South, Planning and Performance Manager, Performance Analyst, Equality and Diversity Officer, Management Support Officer and Principal Auditor (Internal Audit Shropshire Council)

# 1 Apologies for Absence

There were no apologies for absence.

The Chair welcomed Kathy Hall from Internal Audit to the meeting.

## 2 Declarations of Interest

There were no declarations of interest.

## 3 Minutes

Members received the minutes of the meeting of the Audit and Performance Management Committee, held on 18 February 2010.

Councillor Greenaway asked if the Treasurer had investigated the Audit Commission's increase in fees. The Treasurer confirmed that he had spoken to the Audit Commission and this had resulted in the Service being offered a discount. He explained that the increase in fees was due to national scales, and the increased work involved regarding Data Quality and Use of Resources.

It was proposed by Councillor Mason, seconded by Councillor Price and

**Resolved** that the minutes of the meeting of the Audit and Performance Management Committee, held on 18 February 2010, be approved and signed by the Chair as a correct record



# 4 **Public Questions**

No public questions, statements or petitions had been received.

## 5 Audit and Performance Management Committee Terms of Reference

This report provided details of the Terms of Reference of the Audit and Performance Management Committee, as they appear in the Fire Authority's Members' Handbook, for review by the Committee.

The Treasurer suggested that, as Treasury Management Scrutiny had been delegated to the Committee, it should be included in the Terms of Reference in order to make the delegation permanent. The Committee agreed with the proposed amendment.

**Subject to the addition of** 'The Committee will oversee and scrutinise Treasury Management and make recommendations, where appropriate, to the Fire Authority', it was proposed by Councillor Price, seconded by Councillor Greenaway and

**Resolved** that the Audit and Performance Management Committee agree the amended Terms of Reference for recommendation to the Fire Authority

# 6 Member Role Descriptions

This report asked Members to review the existing Role Descriptions for the Chair and Vice-Chair of the Audit and Performance Management Committee and Member Champion for Risk Management and Audit and make recommendations regarding any additions and / or amendments required to the Fire Authority.

Councillor Dr Jones and Councillor Greenaway felt that, taking into account their experience as Chair and Vice-Chair of the Committee, they felt that Role Descriptions did not require any amendments. The Committee concurred that they were happy with the Role Descriptions as they stood.

It was proposed by Councillor Price, seconded by Councillor Greenaway and

**Resolved** that no amendments to the Role Descriptions for the Chair, Vice-Chair, and for the Member Champion for Risk Management and Audit were required

# 7 Member Champions and Reporting

This report examined the current Member Champion reporting regime and advised of a fundamental review of Member Champion roles.



The Committee felt that a Member Champion should add value as part of their role, but in some areas there was not the opportunity to do this. Councillor Mellings suggested that there could be a reduction in roles and areas covered.

It was proposed by Councillor Price, seconded by Councillor Mason and

**Resolved** that Members note:

- a) The current Member Champion reporting regime; and
- b) That a report on Member Champion roles and reporting will be taken to the June meeting of the Fire Authority

## 8 Internal Audit Annual Report

Mrs Hall, Principal Auditor for Shropshire Council, summarised her report and pointed out that 8 recommendations were still outstanding, which were now being addressed through the Risk Management Group. She highlighted the 3 audits, which had now been rescheduled. Credit card purchases were now being tightened up and monitored, along with overtime claims, which would help prevent the possibility of fraud and corruption.

Mrs Hall thanked all staff for their cooperation and help in the audit process.

Councillor Mellings asked how the 8 outstanding recommendations would be monitored. Mrs Hall responded that they would be picked up through the Risk Management Group. She added that managers would be required to give more realistic timescales for completion of the audit recommendations to assist in the monitoring process.

**Resolved** that the Committee note the contents of the report

## 9 Risk Management Group Internal Audit Progress Monitoring Report

This report provided Members with an update on the monitoring of recommendations made by Internal Audit that is undertaken by the Risk Management Group. It specifically covered details about the progress made against outstanding recommendations.

The Head of District Performance gave an overview of the report and appendix and highlighted the outstanding recommendations. He added that ongoing recommendations would be regularly monitored through the fortnightly Chief Officers' Group and Service Performance Group meetings.

Mrs Hall left the meeting at this point (2.35 pm).



There was a discussion regarding monitoring fuel usage. The Assistant Chief Fire Officer confirmed that fuel cards were registered to specific vehicles and the volume of fuel used was relatively small. Larger vehicles were harder to monitor, because fuel was consumed during pumping but no mileage was registered during this process.

It was proposed by Councillor Mason, seconded by Councillor Price and

**Resolved** that Members:

- a) Note the actions the Risk Management Group and Internal Audit are taking to progress all outstanding recommendations;
- b) Approve the improvements suggested in Appendix 1; and
- c) Note the progress made against the outstanding recommendations currently being monitored by the Risk Management Group

## 10 Annual Governance Statement 2009/10 and Improvement Plan 2010/11

This report set out the draft Annual Governance Statement (AGS) and AGS Improvement Plan 2010/11 to be included in the Fire Authority's Final Accounts for 2009/10.

The Head of District Performance explained that amendments would need to be made to the AGS regarding audits completed and planned, as some had been brought forward into 2009/10 and others delayed until 2010/11.

It was proposed by Councillor Price, seconded by Councillor Kiernan and

**Resolved** that the Committee approve the Annual Governance Statement 2009/10, and AGS Improvement Plan 2010/11, subject to amendments being made to the lists of audits completed and planned, to be forwarded for signing at the meeting of the Fire Authority in June

# **11** Review of Treasury Management Arrangements

This report set out the current arrangements for review by the Committee, as requested by the Fire Authority in April 2009.

The Treasurer gave an overview of his report to Members. He informed them that the Service was being very cautious with the investment of public money. He explained that the Service inherited all assets and borrowing started in 1998 from the Public Works Loan Board, over lengthy periods and at historically low interest rates.

Councillor Mellings suggested that in the appendix under TMP10 it should read 'Members and Staff' rather that just Staff. The Treasurer concurred this would be a good idea.



Subject to the inclusion of the word 'Members' in TMP10 at Appendix 1, it was proposed by Councillor Mason, seconded by Councillor Price and

**Resolved** that the Committee endorse the arrangements, set out in the report, and that it recommend that the Fire Authority:

- a) Formally adopts the clauses in Section 5 of the Chartered Institute of Public Finance and Accountancy (CIPFA) Code; and
- b) Amends its Treasury Policy to refer specifically to investments

## 12 Summary of Compliments and Complaints 2007/08 to 2009/10

This report advised Members of summary details regarding the compliments and complaints received during 2009/10, with comparisons to 2007/08 and 2008/09.

Councillor Dr Jones asked why some complaints were withdrawn. The Assistant Chief Fire Officer responded that some complainants did not wish their complaint to be subject to a full investigation.

**Resolved** that the Committee note the contents of the report

## 13 Performance

#### 13a Operational Performance Assessment Key Performance Indicators

This report informed Members of the score, which would be attributed to the Authority for the Key Performance Indicator element of the performance assessment 2009/10, based on current performance, if assessed.

The Performance Analyst explained that the report would be the last of its kind going to the Committee, as it was to be superseded by Public Value.

**Resolved** that the Committee:

- a) Note the reporting content; and
- b) Note that this report will be superseded by Public Value reporting in the future

#### 13b Performance against Best Value Performance Indicators April 2009 to March 2010

This report informed Members of the Brigade's performance against nationally prescribed Best Value Performance Indicators for the period 1 April 2009 to 31 March 2010.

Appendix D to the report was tabled at the meeting and a copy has been attached to the signed minutes.



The Performance Analyst delivered her report to Members, highlighting key areas, namely:

#### BV8

This was a reporting issue, and a report was required from Shropshire Council.

#### **BV8 - Local Indicator**

This target had improved throughout the year.

#### BV11a

There was a mistake in the report where the figures should read 1/16 and not 1/15. This would change the outturn to 6.5%.

#### BV11b and BV11c

The figures in the report should also read 1/16 and not 1/15.

#### BV15

The target was failing because of 1 person effecting results.

## BV16

The figures remained static as a result of the recruitment freeze.

## BV143

There were no accidental fire deaths.

#### BV143(ii)

The target was failing, because of 1 incident and 4 casualties.

#### BV146

The target was failing, which might be the result of a high staff turnaround and the confidence to challenge calls.

#### BV208

There were problems gathering data through Communities and Local Government.

#### Appendix D

The Service was expected to achieve the target, which would be reviewed next year through the Committee.

#### Appendix F

Work was being done to improve the targets. The Cycle to Work Scheme was being launched, and optical smoke detectors were being purchased. It might be useful for information regarding electrical usage on stations to be reported.



#### Appendix G

There were 67 days lost. Work was being done to reduce sickness in the Training Centre, which had resulted from recruits being involved in accidents.

#### Appendix H

There were no financial issues reported. Councillor Mellings asked why there was a lack of data in the appendix for the past few months. The Treasurer responded that this was because officers were concentrating on the end of year closedown.

**Resolved** that the Committee:

- a) Note the reporting style and content in respect of performance; and
- b) Agree that no amendments to future reports were required

#### 13c Summary of Progress within the Improvement Priorities for 2009/10

The purpose of the report was to demonstrate to Members progress on the Fire Authority's Improvement Priorities.

The Planning and Performance Manager gave an overview of his report, highlighting key areas.

**Resolved** that the Committee note the contents of the report

#### 13d Retained Duty System Performance Monitoring December 2009 to March 2010

This report provided information regarding the ongoing performance of the Retained Duty System in Shropshire.

Councillor Mrs Greenaway asked how the Service recruits in specific areas. The District Officer South responded that boards are put outside the local fire station, leaflets are delivered to the local area and doors are knocked to deliver information to the local community.

Resolved that the Committee note the contents of the report

The District Officer South and Head of District Performance left the meeting at this point (3.40 pm) and the Equality and Diversity Officer joined the meeting.

# 14 Equality and Diversity

#### 14a Equality and Diversity Steering Group Summary Report

The report provided the Committee with a summary report on the work of the Equality and Diversity Steering Group.



The Equality and Diversity (E&D) Officer brought Members' attention to the main areas of work of the Steering Group. A discussion took place regarding the Equality Impact Assessment (EQIA) Process. The E&D Officer informed Members that work was being carried out with the Primary Care Trust, Police and Shropshire Council to make comparisons, and bring together all resources to ensure that the EQIA process was as effective as possible.

Councillor Adams asked how you can judge the effectiveness of work done with different groups. The E&D Officer gave the example of an increase of applications from different groups following taster sessions on stations. The Department for Communities and Local Government had set targets that the Service was expected to achieve, and it was a legal requirement to do the work in order to achieve them.

Resolved that the Committee note the contents of the report

#### 14b Progress on the Single Equality Action Plan

The report updated Members on the progress of actions identified within the Single Equality Action Plan, which was being monitored through the Directorate Business Plans.

Councillor Adams asked about the equal pay review on the Action Plan. The E&D Officer responded that the Service was awaiting more information from the Chief Fire Officers' Association, but an equal pay review would need to be completed in the next 2 years.

Councillor Dr Jones asked about Member training. The E&D Officer explained this was currently under review and for the Service to achieve 'excellence' in the Fire and Rescue Service Framework it would need to demonstrate support for elected Members.

**Resolved** that the Committee note the progress on the actions in the Single Equality Action Plan

The meeting closed at 4.10 pm.

Chair.....

Date.....

