

Retained Duty System Performance Monitoring October to December 2010

Report of the Chief Fire Officer

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1 Purpose of Report

This report provides information regarding the ongoing performance of the Retained Duty System (RDS) in Shropshire.

2 Recommendations

The Committee is asked to note the contents of the report.

3 Background

At its meeting on 25 April 2007 the Fire Authority resolved to:

Task the Audit and Performance Management Committee with the continued monitoring of retained performance, particularly with regard to appliance availability, recruitment, retention and community fire safety work.

This report provides the necessary retained performance information to enable the Committee to carry out that monitoring function.

4 Appliance Availability

Table A, Table B, Graph A and Graph B detail retained appliance availability. The **average** appliance availability during the last quarter was 98.95% with a minimum crew of 4, and 99.49% with a minimum crew of 3; this was slightly up on the last quarter.

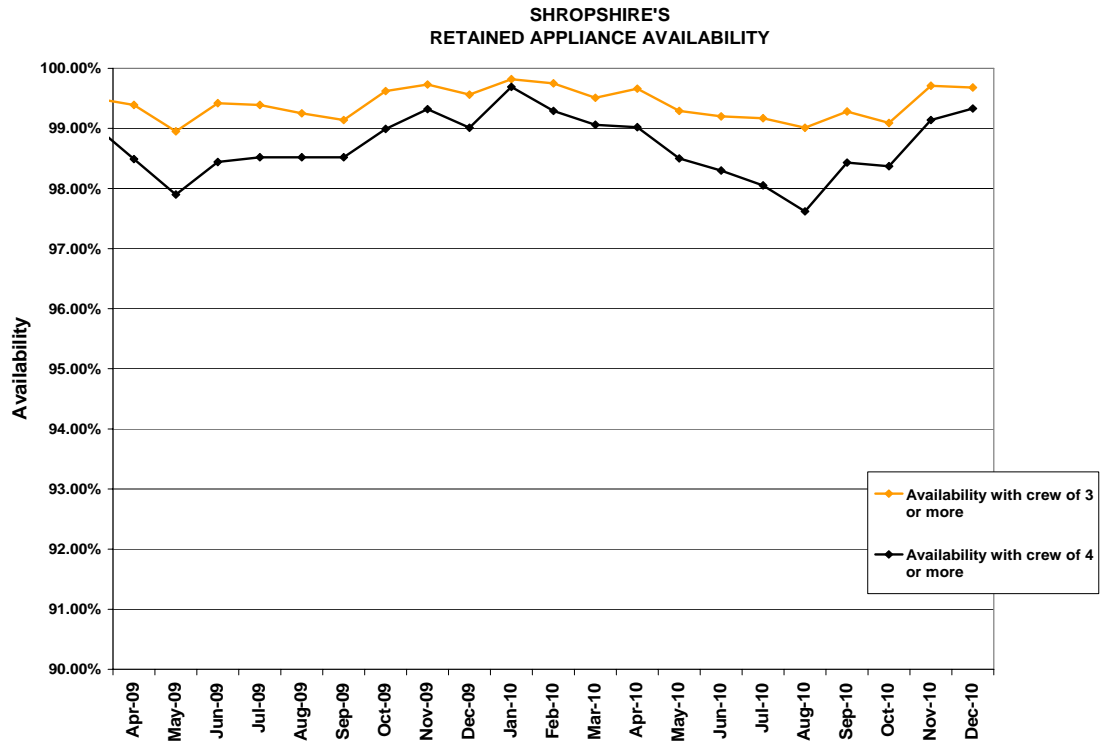
Table A 2010/11 RDS Appliance Availability

Year 2010/11	Average % Availability (Crew of 3)	Average % Availability (Crew of 4) Target 99.5%
Quarter 1 April - June	99.38	98.61
Quarter 2 July - September	99.15	98.03
Quarter 3 October - December	99.49	98.95
Quarter 4 January - March	-	-

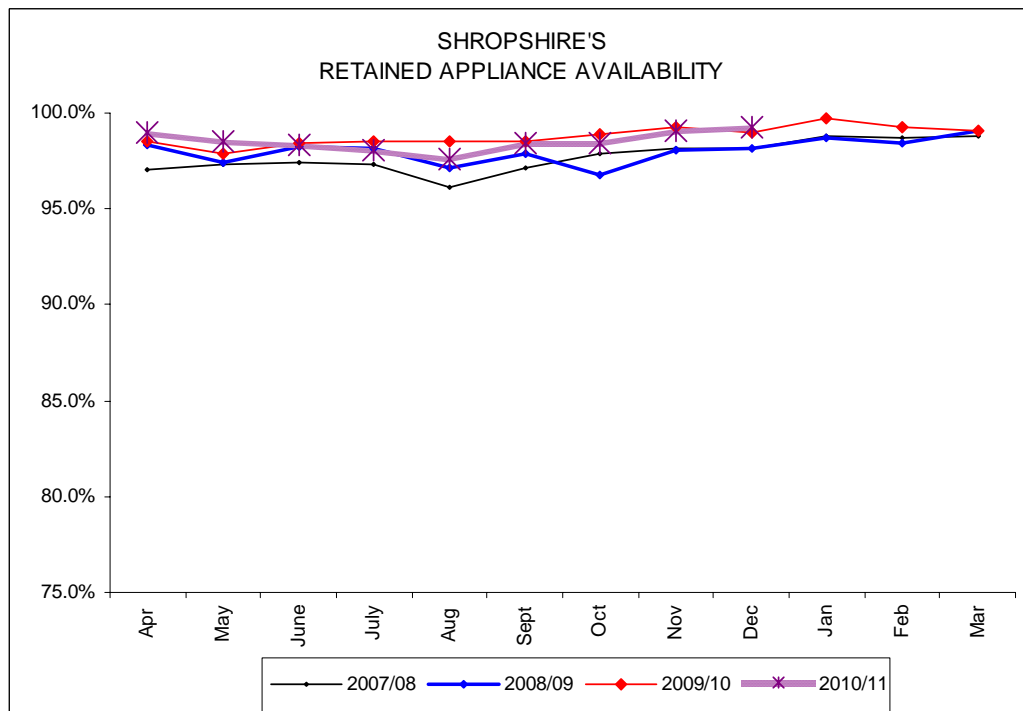
Table B RDS Availability Comparison from 2007/8 – 2010/11

	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Annual
crew of 4 or more 2010/11	99.02%	98.50%	98.30%	98.05%	97.62%	98.43%	98.37%	99.14%	99.33%				98.53%
crew of 3 or more 2010/11	99.66%	99.29%	99.20%	99.17%	99.01%	99.28%	99.09%	99.71%	99.68%				99.34%
crew of 4 or more 2009/10	98.49%	97.90%	98.44%	98.52%	98.52%	98.52%	98.99%	99.32%	99.01%	99.69	99.29	99.06	98.81%
crew of 3 or more 2009/10	99.39%	98.95%	99.42%	99.39%	99.25%	99.14%	99.62%	99.73%	99.56%	99.82	99.75	99.51	99.46%
crew of 4 or more 2008/09	98.32%	97.39%	98.29%	98.20%	97.14%	97.87%	96.79%	98.08%	98.12%	98.70%	98.41%	99.08%	98.03%
crew of 3 or more 2008/09	99.10%	98.68%	99.10%	99.07%	98.59%	99.22%	98.33%	99.22%	99.18%	99.17%	99.49%	99.51%	99.05%
crew of 4 or more 2007/08	97.07%	97.29%	97.44%	97.29%	96.08%	97.07%	97.86%	98.12%	98.20%	98.81%	98.71%	98.79%	97.73%
crew of 3 or more 2007/08	98.10%	98.79%	98.84%	98.68%	97.87%	98.43%	98.79%	98.97%	98.95%	99.20%	99.19%	99.18%	98.75%

Graph A Retained Appliance Availability



Graph B Retained Appliance Availability (April 2006 – December 2010)



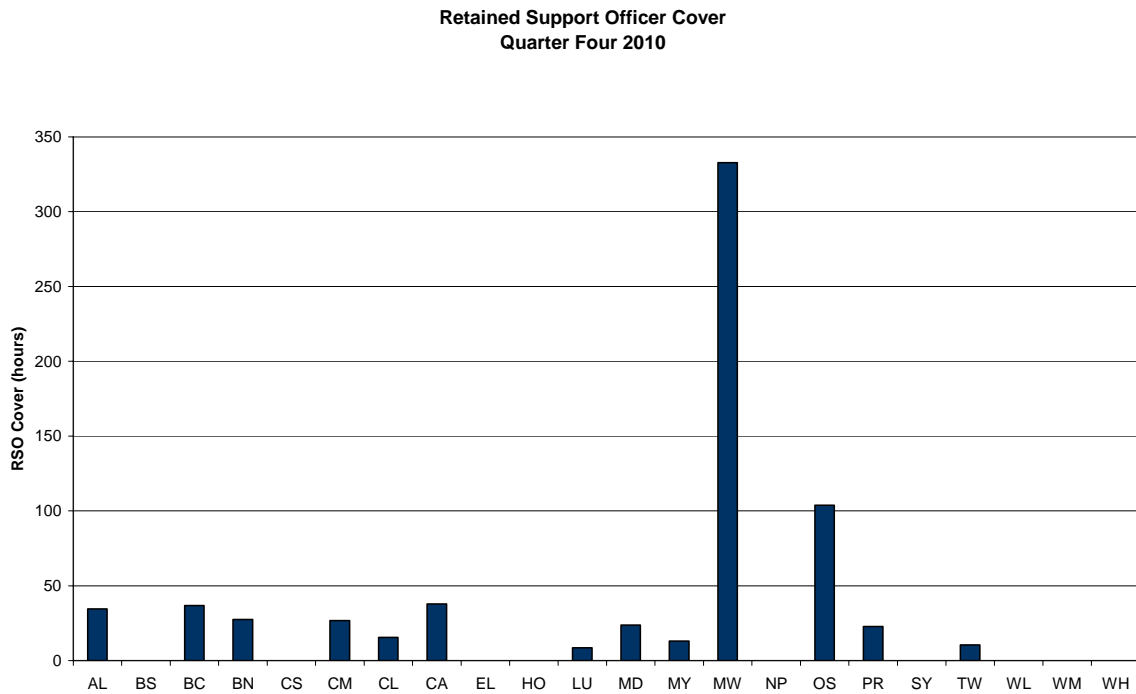
Graph B shows retained appliance availability year on year.

Table C - Retained Support Officer Fire Cover to RDS Stations during 2010/11

Stations	Apr	May	Jun	Q1	Jul	Aug	Sep	Q2	Oct	Nov	Dec	Q3	Jan	Feb	Mar	Q4	Total
Albrighton	3.5	28.25	9.5	41.25	18.75	10.75	15	44.5	8.25	24	2.25	34.5					120.25
Baschurch	0	0	0	0	0	0	0	0	0	0	0	0					0
Bishops Castle	0	0	0	0	0	0	0	0	18.75	6	12	36.75					36.75
Bridgnorth	2.5	23.5	20	46	8.5	25.25	1.5	35.25	2	15	10.5	27.5					108.75
Church Stretton	0	0	0	0	0	0	0	0	0	0	0	0					0
Cleobury Mortimer	0	4	16.5	20.5	20.5	13.5	26	60	1	21.75	4	26.75					107.25
Clun	0	0	0	0	0	0	0	0	6.5	6	3	15.5					15.5
Craven Arms	0.5	40	9.5	50	0	5	4	9	37.75	0	0	37.75					96.75
Ellesmere	0	0	2.25	2.25	0	0	0	0	0	0	0	0					2.25
Hodnet	0	0	0	0	3	0	0	3	0	0	0	0					3
Ludlow	0	2.5	3	5.5	0	48.75	9.5	58.25	0.5	1	7	8.5					72.25
Market Drayton	0	0	0	0	0	0	5	5	3.75	5	15	23.75					28.75
Minsterley	4	6	24	34	15.75	9.5	0	25.25	10.5	0	2.5	13					72.25
Much Wenlock	132.3	73.25	38.5	244.05	50.25	87	12	149.25	145.75	89.75	97.25	332.75					726.05
Newport	5.25	3.75	10	19	0.25	0	0	0.25	0	0	0	0					19.25
Oswestry	5.5	17	50.25	72.75	83.75	115	56.5	255.25	20.75	35	48	103.75					431.75
Prees	1	5.25	4.25	10.5	5.75	14.75	19.25	39.75	10.75	0	12	22.75					73
Shrewsbury	0	0	0	0	1.5	0	4	5.5	0	0	0	0					5.5
Tweedale	5	2.5	0	7.5	0	2.75	0	2.75	4	6.5	0	10.5					20.75
Wellington	0	0	0	0	0	0	0	0	0	0	0	0					0
Wem	0	0	0	0	0	0	0	0	0	0	0	0					0
Whitchurch	0.25	0	6.75	7	0	0	0	0	0	0	0	0					7
Total hours/month	159.8	206	194.5	560.3	208	332.25	152.75	693	270.25	210	213.5	693.75					1947.05

Quarters 1, 2 and 3 show a reduction of 17% compared to the same quarters in 2009/10

Graph C Retained Support Officer Cover (October – December 2010)



Graph C highlights the retained stations that have required RSO day cover during the last quarter (October – December 2010).

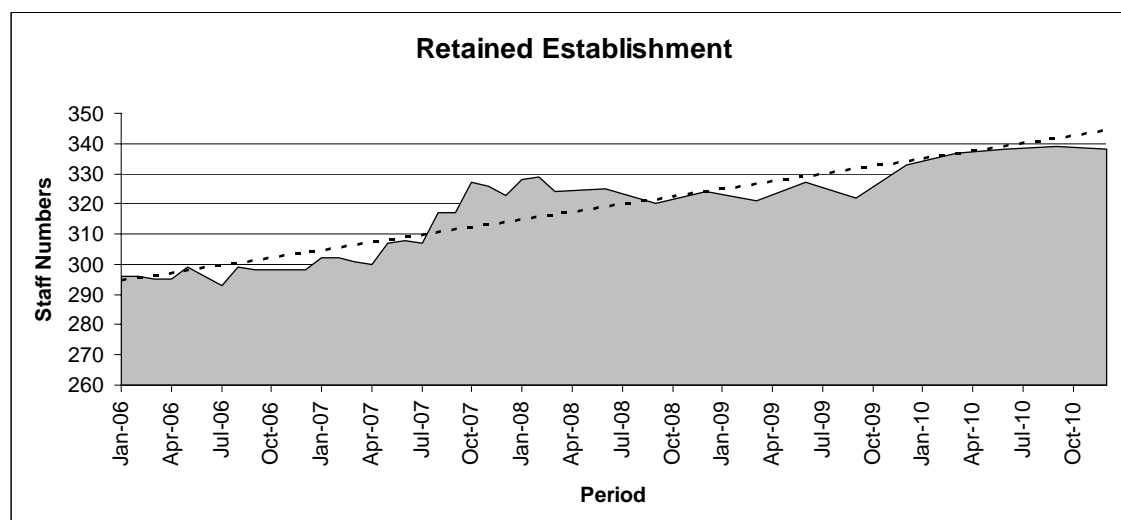
5 Recruitment

Retained recruitment levels continue to increase across the County. There were a further seven trainees on the November training course. Table D below shows the optimum station establishment and the current station establishment levels at 31 December 2010.

Table D Current Station Establishment (31 December 2010)

Station	Station Establishment (Units)	Current Establishment (Units)	Current Establishment (People)	Establishment Deficit (Units) +/-
Albrighton	14	12.25	13	-1.75
Baschurch	14	14.25	16	0.25
Bishops Castle	14	12.75	13	-1.25
Bridgnorth	18	14.5	16	-3.50
Church Stretton	15	14.75	15	-0.25
Cleobury Mortimer	14	12	13	-2.00
Clun	14	11.75	13	-2.25
Craven Arms	15	14	15	-1.00
Ellesmere	14	11.5	14	-2.50
Hodnet	14	11	12	-3.00
Ludlow	18	16	19	-2.00
Market Drayton	18	17.25	18	-0.75
Minsterley	14	9.25	11	-4.75
Much Wenlock	14	9.5	11	-4.50
Newport	18	17.5	21	-0.50
Oswestry	18	17.5	19	-0.50
Prees	15	14	16	-1.00
Shrewsbury	18	11.5	13	-6.50
Tweeddale	18	17.75	22	-0.25
Wellington	14	12.5	16	-1.50
Wem	14	13	14	-1.00
Whitchurch	18	17	18	-1.00
Totals	343	301.5	338	-41.50

Graph D Station Current Establishment



Graph D indicates continuous improvements in recruitment and establishment levels following the implementation of various recruitment strategies arising from the Best Value Review of the Retained Duty System in Shropshire and with the introduction of the Retained Support Officer posts in August 2006.

Table E Number of Trainees on Training Courses between 2005 – 2010

Course Date	Number of Trainees
March 2005	8
June 2005	6
August 2005	5
January 2006	4
May 2006	6
September 2006	6
January 2007	9
May 2007	10
September 2007	10
November 2007	10
January 2008	5
April 2008	7
September 2008	7
December 2008	10
April 2009	8
August 2009	5
November 2009	10
February 2010	7
May 2010	7
August 2010	6
November 2010	7

6 Retention

Table F below provides a summary of reasons why retained staff left the Service since April 2005 until December 2010.

Table F Retained Leavers and Summary of Reasons

	2005/6		2006/7		2007/8		2008/9		2009/10		2010/11	
	M	F	M	F	M	F	M	F	M	F	M	F
Dismissal on disciplinary grounds	1	0	0	0	0	0	1	0	0	0	0	0
Medical discharge/long-term illness/injury	1	0	1	0	0	0	1	0	0	0	0	0
Resignation to take other employment	2	0	4	1	0	0	0	0	0	0	1	0
Personal/work commitments	2	0	4	0	6	1	10	0	11	0	11	0
Moving away from area	2	0	3	0	2	0	6	0	6	0	0	0
Retirement	3	0	2	0	2	0	1	0	3	0	2	0
Other reasons not disclosed	8	0	0	0	0	0	0	0	3	0	3	0
Sub Total	19	0	14	1	10	1	19	0	23	0	17	0
Final Total	19		15		11		19		23		17	

7 Community Fire Safety

Table G below shows the number of RDS Home Safety Visits and Smoke Detectors fitted from 2005/6 up until end of December 2010.

Table G Community Fire Safety work

Year	Home Safety Visits	Detectors Fitted
2005/06	13,000	4,233
2006/07	28,389	12,025
2007/08	14,887	6,271
2008/09	15,537	7,625
2009/10	8,747	5,011
2010/11*	3,095	2,364

*Quarters 1, 2 and 3 only (April – December 2010)

8 Financial Implications

There are no direct financial implications arising from this report.

9 Legal Comment

There are no direct legal implications arising from this report.

10 Equality Impact Assessment

Officers have considered the Service's Brigade Order on Equality Impact Assessments (Personnel 5 Part 2) and have decided that there are no discriminatory practices or differential impacts upon specific groups arising from this report. An Initial Equality Impact Assessment has not, therefore, been completed.

11 Appendices

There are no appendices attached to this report.

12 Background Papers

There are no background papers associated with this report.