

Public Value Measures 2013/14 Quarter One Performance: April to June 2013

Report of the Chief Fire Officer

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1 Purpose of Report

This report presents a summary of the Service's performance for first quarter of 2013/14 (April to June), as recorded against the Public Value performance measures, set out in 2013/14 Service Plan.

2 Recommendations

The Committee is asked to note the report's contents regarding the first quarter's performance (April to June 2013).

3 Performance Review

A summary of performance for the first quarter is provided at the attached appendix. As previously reported, the appended data is unverified and known to contain a small, but tolerable, margin of error. Data is the subject of continuous cleansing with more accurate performance presented to Members as and when available, albeit the overall performance outcome against the measures is unlikely to change fundamentally.

Analysis of available data for the first quarter indicates that projected performance will lead to 7 of the 8 measures achieving the Fire Authority's set targets.

4 Financial Implications

There are no direct financial implications arising from this report.

5 Legal Comment

Section 21 of the Fire and Rescue Services Act 2004 provides the statutory authority for the Fire Service National Framework and requires fire and rescue authorities to have regard to the Framework in carrying out their functions.

Members should have due regard to the new Framework and, in particular, to paragraph 2.8 in relation to the publication of performance information:

'Fire and rescue authorities must make their communities aware of how they can access comparable data and information on their performance.'
(paragraph 2.8)

Performance data is published on the Service's website.

6 Initial Impact Assessment

This report provides a set of historical data. An initial Impact Assessment is not, therefore, required.

7 Appendix

Public Value Measures 2013/14: Quarter One (April – June 2013)

8 Background Papers

A quarterly performance review summary is presented to every meeting of the Fire Authority's Audit and Performance Management Committee.

Previous reports maybe viewed at:

<https://www.shropshirefire.gov.uk/managing-the-service/fra/meetings/Audit-and-Performance-Management>

Public Value Measures 2013/14: Quarter One (April – June 2013)

Aims	Measures	Target	Quarter One Performance	Target projection (Pass: ✓ Fail: ✘)
1. To be there where and when you need us in an emergency with a professional and well equipped team	1a. The first fire engine will arrive at an emergency incident with at least 4 firefighters within 15 minutes on 87% of occasions	87%	93%	✓
	1b. The first fire engine will arrive with a minimum competent crew on 100% of occasions	100%	98.4%	✘
2. To reduce the number of fires in our community	2a. Accidental fires will be maintained to not more than 557 fires during 2012/13	557	135	✓
	2b. Fire crimes will be maintained to not more than 1000 fires during 2012/13	1000	173	✓
3. To reduce the number of fire related deaths and serious injuries	3a. Fire related deaths and serious injuries in the community will be maintained to not more than 33 during 2012/13	33	1	✓
	3b. Injuries sustained to staff through firefighting will be maintained to not more than 24 injuries during 2012/13	24	4	✓
4. To deliver an effective fire and rescue service at a cost that is acceptable to our community	4a. The achievement of a minimum four star rating ('Good') in our customer satisfaction on not less than 80% of occasions	80%	100%	✓
	4b. The achievement of a minimum four star rating ('Good') for service that represents Value for Money on not less than 80% of occasions	80%	98%	✓