

## Retained Duty System Performance Monitoring April 2010 to June 2010

### Report of the Chief Fire Officer

For further information about this report please contact Paul Raymond, Chief Fire Officer, on 01743 260205 or Dave Dickens, Group Manager South, on 01743 260281.

### 1 Purpose of Report

This report provides information regarding the ongoing performance of the Retained Duty System (RDS) in Shropshire.

### 2 Recommendations

The Committee is asked to note the contents of the report.

### 3 Background

At its meeting on 25 April 2007 the Fire Authority resolved to:

Task the Audit and Performance Management Committee with the continued monitoring of retained performance, particularly with regard to appliance availability, recruitment, retention and community fire safety work.

This report provides the necessary retained performance information to enable the Committee to carry out that monitoring function.

### 4 Appliance Availability

Table A, Table B, Graph A and Graph B demonstrate the continued positive improvement with retained appliance availability. The **average** appliance availability during the last quarter was 98.61% with a minimum crew of 4, and 99.38% with a minimum crew of 3.

The Appendix to this report depicts the Retained Appliance Availability for each station from April 2009 up until the end of June 2010.

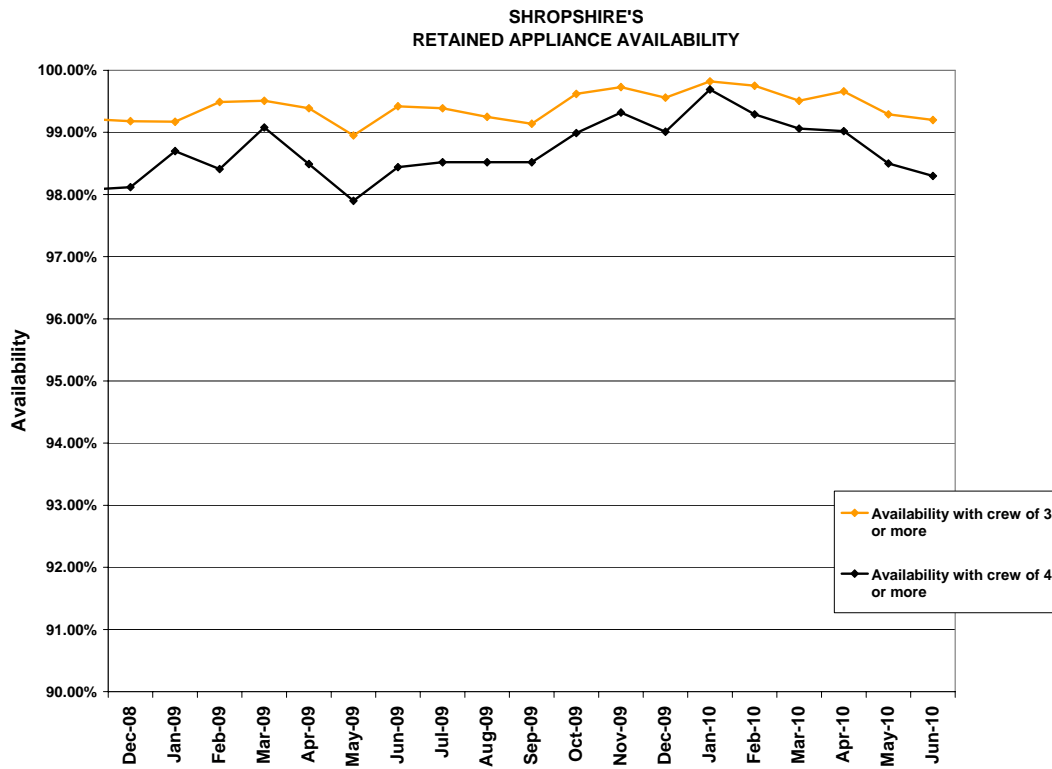
**Table A 2010/11 RDS Appliance Availability**

<b>Year 2010/11</b>	<b>Average % Availability (Crew of 3)</b>	<b>Average % Availability (Crew of 4) Target 99.5%</b>
Quarter 1 April - June	99.38	98.61
Quarter 2 July - September	-	-
Quarter 3 October - December	-	-
Quarter 4 January - March	-	-

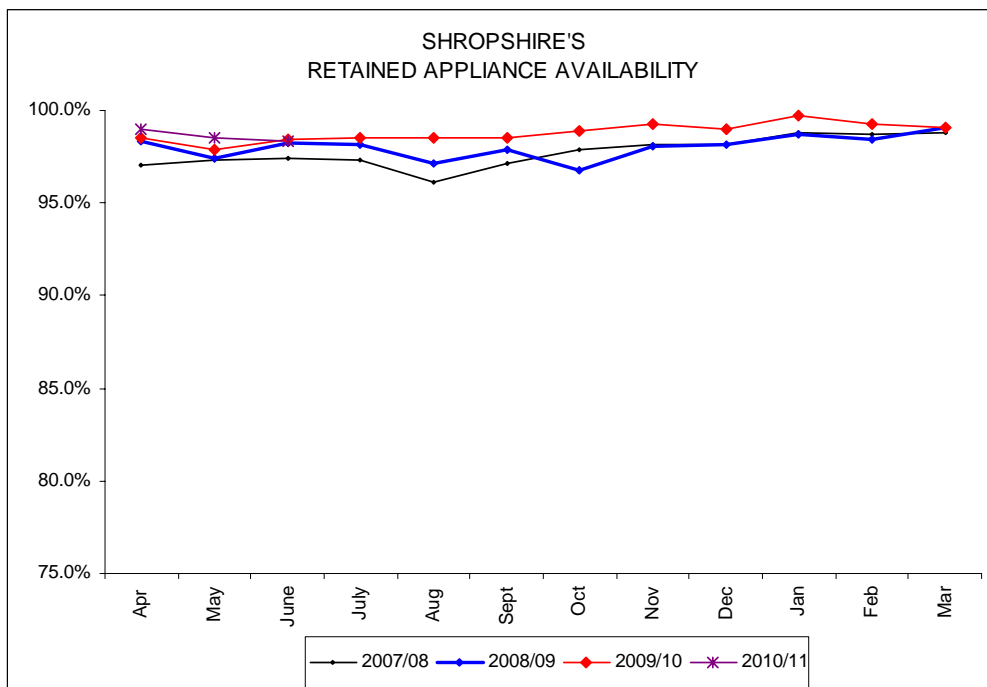
**Table B RDS Availability Comparison from 2007/8 – 2010/11**

	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Annual
<b>crew of 4 or more 2010/11</b>	99.02%	98.50%	98.30%										<b>98.61%</b>
<b>crew of 3 or more 2010/11</b>	99.66%	99.29%	99.20%										<b>99.38%</b>
<b>crew of 4 or more 2009/10</b>	98.49%	97.90%	98.44%	98.52%	98.52%	98.52%	98.99%	99.32%	99.01%	99.69	99.29	99.06	<b>98.81%</b>
<b>crew of 3 or more 2009/10</b>	99.39%	98.95%	99.42%	99.39%	99.25%	99.14%	99.62%	99.73%	99.56%	99.82	99.75	99.51	<b>99.46%</b>
<b>crew of 4 or more 2008/09</b>	98.32%	97.39%	98.29%	98.20%	97.14%	97.87%	96.79%	98.08%	98.12%	98.70%	98.41%	99.08%	<b>98.03%</b>
<b>crew of 3 or more 2008/09</b>	99.10%	98.68%	99.10%	99.07%	98.59%	99.22%	98.33%	99.22%	99.18%	99.17%	99.49%	99.51%	<b>99.05%</b>
<b>crew of 4 or more 2007/08</b>	97.07%	97.29%	97.44%	97.29%	96.08%	97.07%	97.86%	98.12%	98.20%	98.81%	98.71%	98.79%	<b>97.73%</b>
<b>crew of 3 or more 2007/08</b>	98.10%	98.79%	98.84%	98.68%	97.87%	98.43%	98.79%	98.97%	98.95%	99.20%	99.19%	99.18%	<b>98.75%</b>

**Graph A Retained Appliance Availability**



**Graph B Retained Appliance Availability (April 2006 – June 2010)**



Graph B shows that there has been continual improvement in retained appliance availability year on year

**TABLE C - Retained Support Officer Fire Cover to RDS Stations during 2010/11**

STATIONS	APR	MAY	JUN	Q1	JUL	AUG	SEP	Q2	OCT	NOV	DEC	Q3	JAN	FEB	MAR	Q4	TOTAL
ALBRIGHTON	3.5	28.25	9.5	41.25													41.25
BASCHURCH	0	0	0	0													0
BISHOPS CASTLE	0	0	0	0													0
BRIDGNORTH	2.5	23.5	20	46													46
CHURCH STRETTON	0	0	0	0													0
CLEOBURY MORTIMER	0	4	16.5	20.5													20.5
CLUN	0	0	0	0													0
CRAVEN ARMS	0.5	40	9.5	50													50
ELLESMERE	0	0	2.25	2.25													2.25
HODNET	0	0	0	0													0
LUDLOW	0	2.5	3	5.5													5.5
MARKET DRAYTON	0	0	0	0													0
MINSTERLEY	4	6	24	34													34
MUCH WENLOCK	132.3	73.25	38.5	244.05													244.05
NEWPORT	5.25	3.75	10	19													19
OSWESTRY	5.5	17	50.25	72.75													72.75
PREES	1	5.25	4.25	10.5													10.5
SHREWSBURY	0	0	0	0													0
TWEEDALE	5	2.5	0	7.5													7.5
WELLINGTON	0	0	0	0													0
WEM	0	0	0	0													0
WHITCHURCH	0.25	0	6.75	7													7
<b>TOTAL HOURS/MONTH</b>	<b>159.8</b>	<b>206</b>	<b>194.5</b>	<b>560.3</b>													<b>560.3</b>

There is a reduction of 34.41% compared to the same quarter of 2009/10

### Graph C Retained Support Officer Cover (April – June 2010)

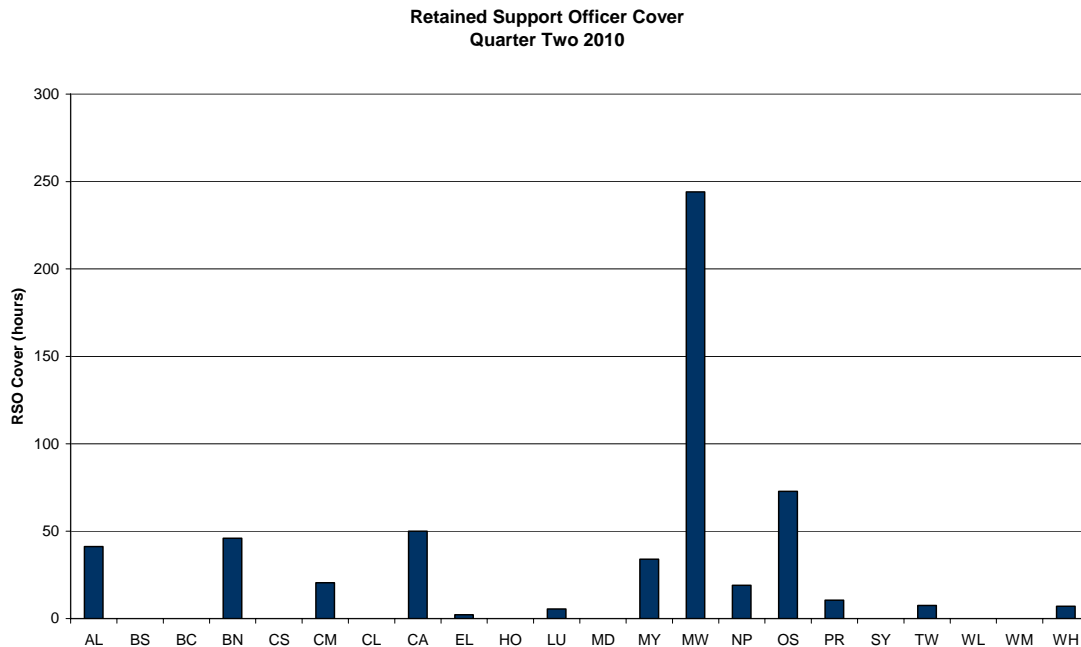


Table C and Graph C highlight the retained stations that have required Retained Support Officer (RSO) day cover between April – June 2010.

## 5 Recruitment

There are two levels of retained cover provided as follows:

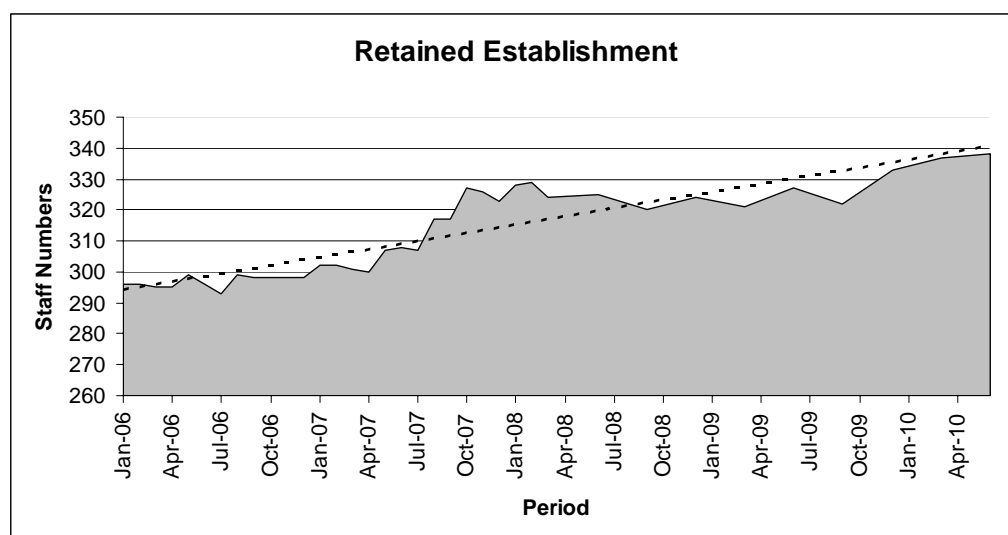
1. Full cover = 120 hours or more
2. Three-quarter cover = 85 -119 hours

Retained recruitment levels continue to increase across the County. There were a further seven trainees on the May training course. Table D below shows the optimum station establishment and the current station establishment levels at 30 June 2010.

**Table D Station Current Establishment (30 June 2010)**

Station	Station Establishment (Units)	Current Establishment (Units)	Current Establishment (People)	Establishment Deficit (Units) +/-
Albrighton	14	12.5	14	-1.50
Baschurch	14	14.5	16	+0.50
Bishops Castle	14	12.75	13	-1.25
Bridgnorth	18	14.5	16	-3.50
Church Stretton	15	14.75	15	-0.25
Cleobury Mortimer	14	12	13	-2.00
Clun	14	11.5	13	-2.50
Craven Arms	15	13	14	-2.00
Ellesmere	14	11	13	-3.00
Hodnet	14	10.75	12	-3.25
Ludlow	18	17	20	-1.00
Market Drayton	18	18.25	19	+0.25
Minsterley	14	9.5	11	-4.50
Much Wenlock	14	8.25	10	-5.75
Newport	18	16.25	20	-1.75
Oswestry	18	16	17	-2.00
Prees	15	12.25	14	-2.75
Shrewsbury	18	15.25	18	-2.75
Tweedale	18	16.5	20	-1.50
Wellington	14	12.25	16	-1.75
Wem	14	14	15	0.00
Whitchurch	18	17.5	19	-0.50
<b>Totals</b>	<b>343</b>	<b>300.25</b>	<b>338</b>	<b>-42.75</b>

**Graph D Station Current Establishment**



Graph D indicates continuous improvements in recruitment and establishment levels following the implementation of various recruitment strategies arising from the Best Value Review of the Retained Duty System in Shropshire and with the introduction of the Retained Support Officer posts in August 2006.

**Table E Number of Trainees on Training Courses between 2005 - 2010**

Course Date	Number of Trainees
March 2005	8
June 2005	6
August 2005	5
January 2006	4
May 2006	6
September 2006	6
January 2007	9
May 2007	10
September 2007	10
November 2007	10
January 2008	5
April 2008	7
September 2008	7
December 2008	10
April 2009	8
August 2009	5
November 2009	10
February 2010	7
May 2010	7

## 7 Retention

Table F below provides a summary of reasons why retained staff left the Service since April 2005 until June 2010.

**Table F Retained Leavers and Summary of Reasons**

	2005/6		2006/7		2007/8		2008/9		2009/10		2010/11	
	M	F	M	F	M	F	M	F	M	F	M	F
Dismissal on disciplinary grounds	1	0	0	0	0	0	1	0	0	0	0	0
Medical discharge/long-term illness/injury	1	0	1	0	0	0	1	0	0	0	0	0
Resignation to take other employment	2	0	4	1	0	0	0	0	0	0	0	0
Personal/work commitments	2	0	4	0	6	1	10	0	11	0	0	0
Moving away from area	2	0	3	0	2	0	6	0	6	0	0	0
Retirement	3	0	2	0	2	0	1	0	3	0	2	0
Other reasons not disclosed	8	0	0	0	0	0	0	0	3	0	3	0
Sub Total	19	0	14	1	10	1	19	0	23	0	5	0
<b>Final Total</b>	<b>19</b>		<b>15</b>		<b>11</b>		<b>19</b>		<b>23</b>		<b>5</b>	

## 6 Community Fire Safety (CFS)

Table G below shows the number of RDS Home Safety Visits and Smoke Detectors fitted from 2005/6 up until end of June 2010.

Year	Home Safety Visits	Detectors Fitted
2005/06	13,000	4,233
2006/07	28,389	12,025
2007/08	14,887	6,271
2008/09	15537	7625
2009/10	8747	5011
2010/11*	941	556

\*Quarter 1 only (April – June 2010)

## 7 Financial Implications

There are no direct financial implications arising from this report.

## 8 Legal Comment

There are no direct legal implications arising from this report.

## 9 Equality Impact Assessment

Officers have considered the Service's Brigade Order on Equality Impact Assessments (Personnel 5 Part 2) and have decided that there are no discriminatory practices or differential impacts upon specific groups arising from this report. An Initial Equality Impact Assessment has not, therefore, been completed.

## 10 Appendix

Retained Appliance Availability/Crewing April 2009 to June 2010

## 11 Background Papers

There are no background papers associated with this report.

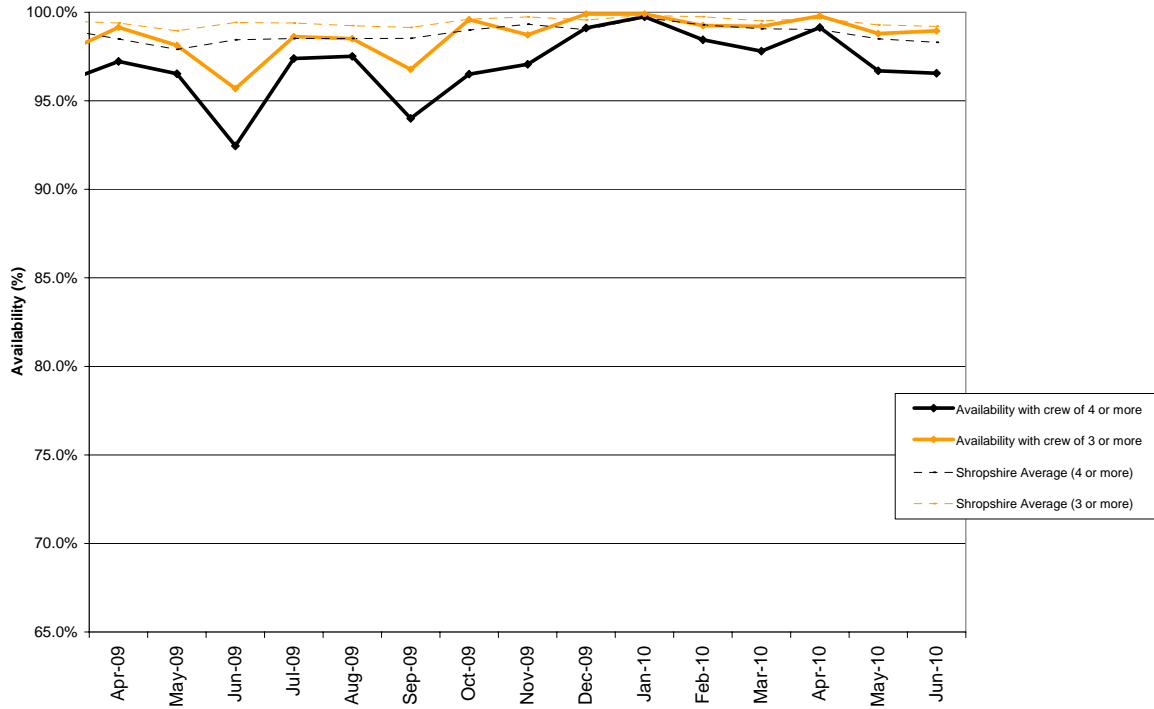


Implications of all of the following have been considered and, where they are significant (i.e. marked with an asterisk), the implications are detailed within the report itself.

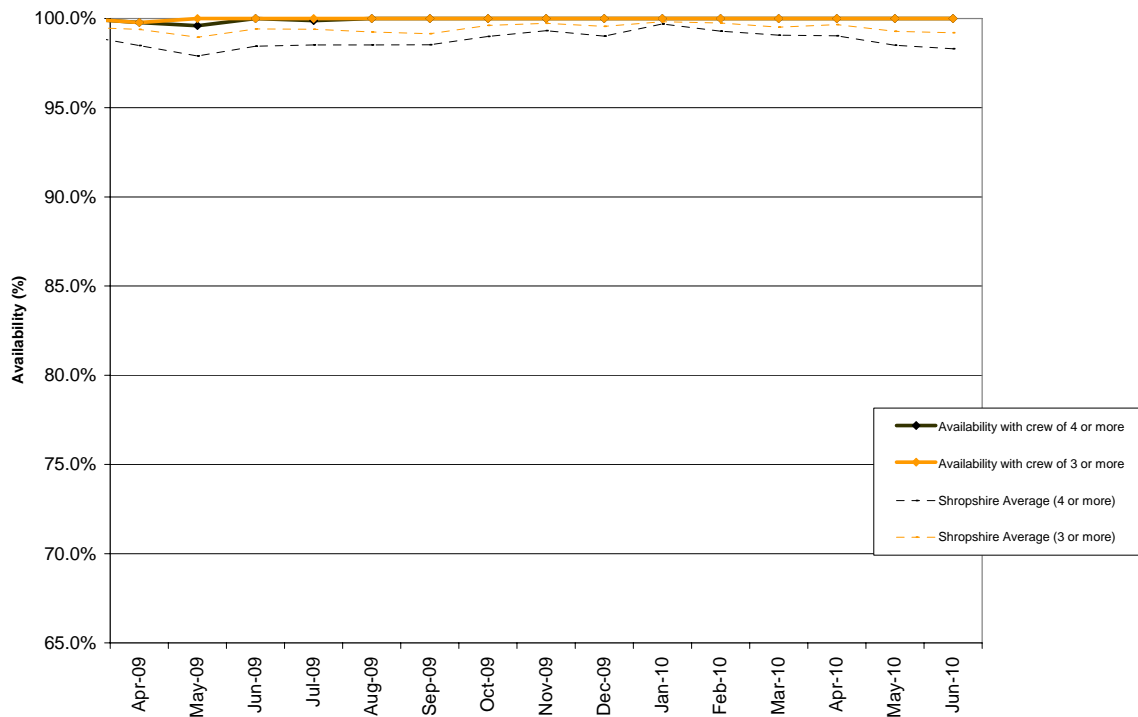
Business Continuity Planning		Member Involvement	
Capacity		National Framework	
Civil Contingencies Act		Operational Assurance	
Efficiency Savings		Public Value	
Environmental		Retained	*
Financial	*	Risk and Insurance	
Fire Control/Fire Link		Staff	
Information Communications and Technology		Strategic Planning	
Freedom of Information / Data Protection / Environmental Information		Equality Impact Assessment	*
Legal	*		

## Retained Appliance Availability / Crewing

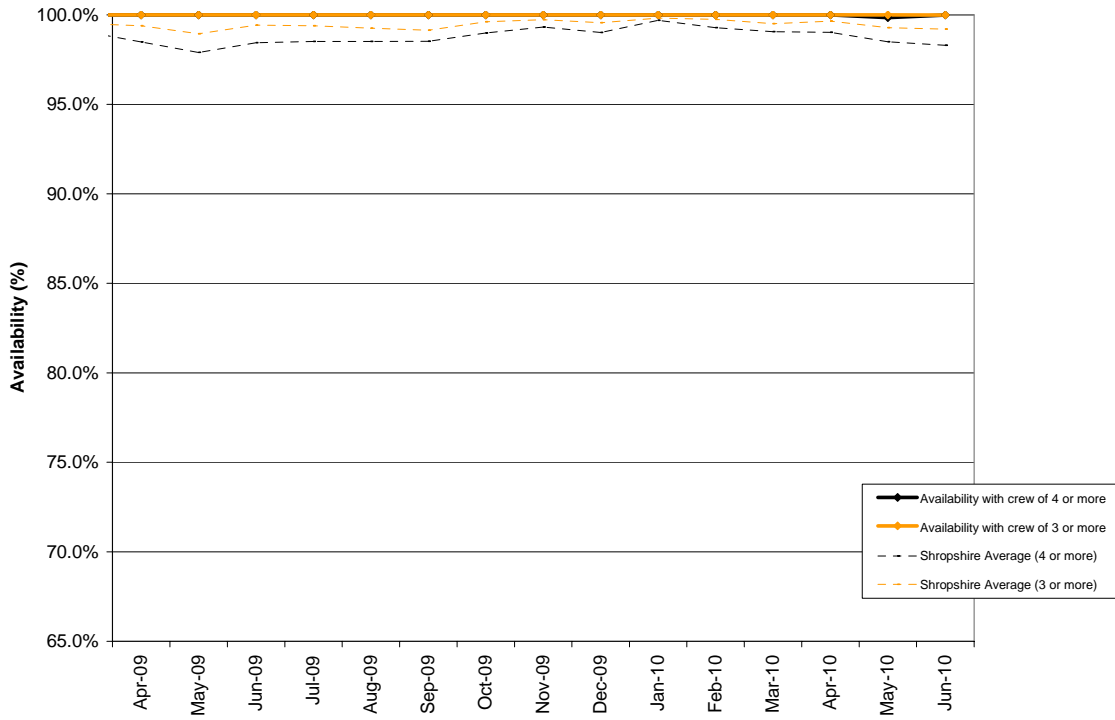
**Albrighton Availability**



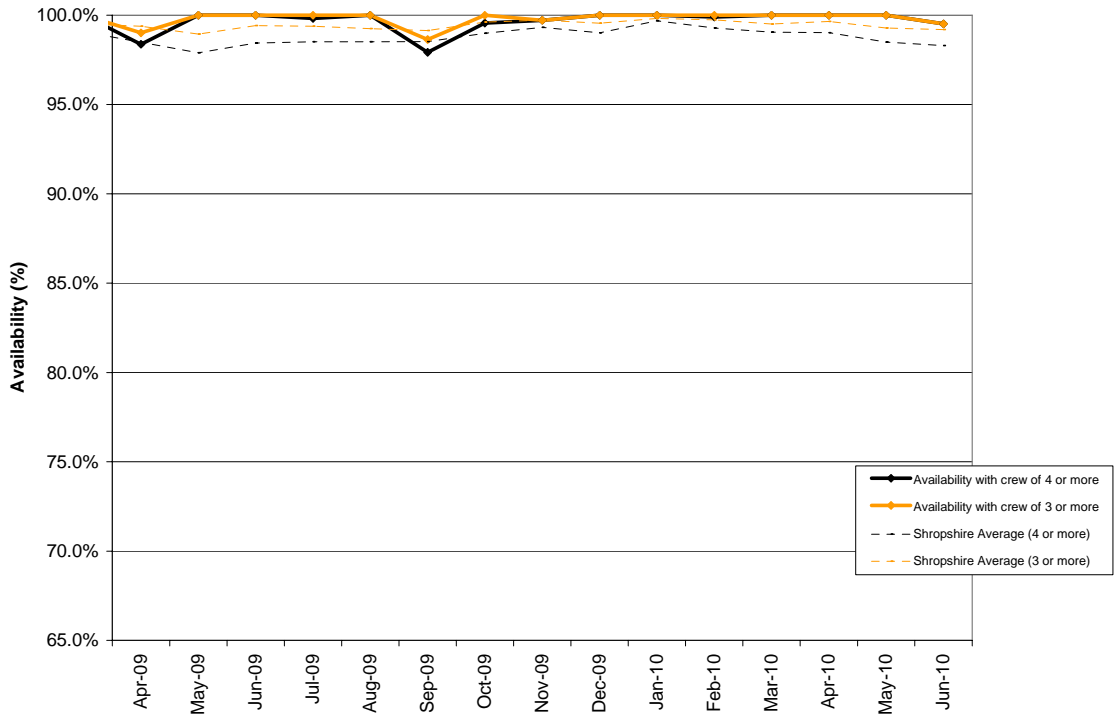
**Bishops Castle Availability**



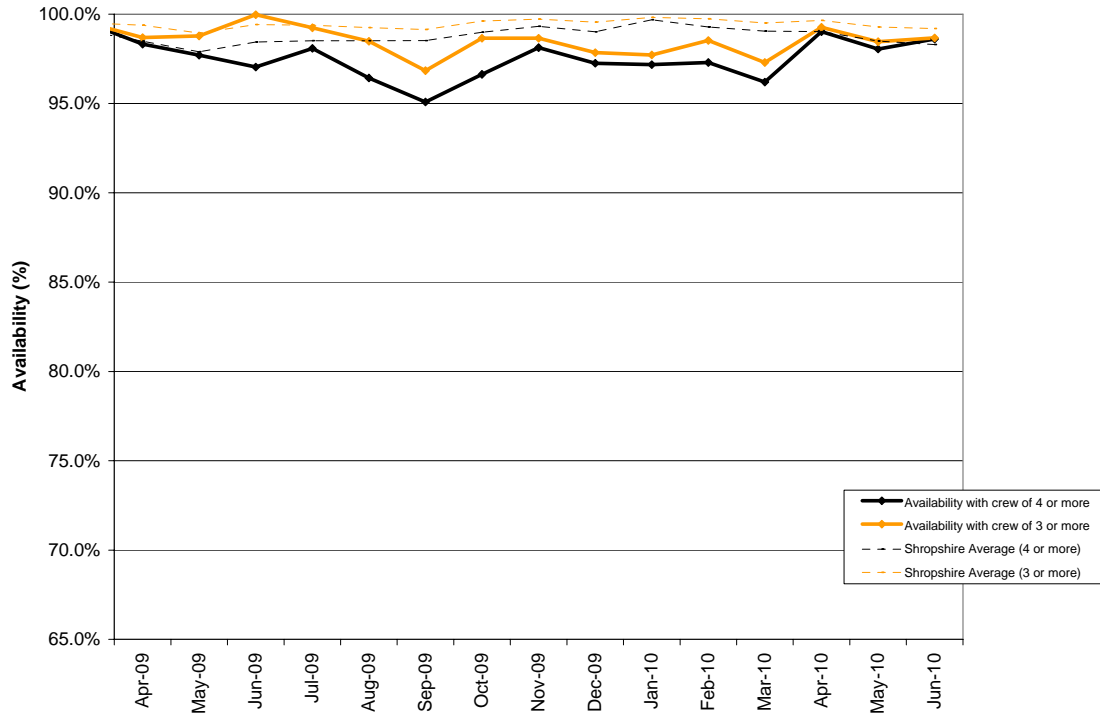
### Bridgnorth Availability



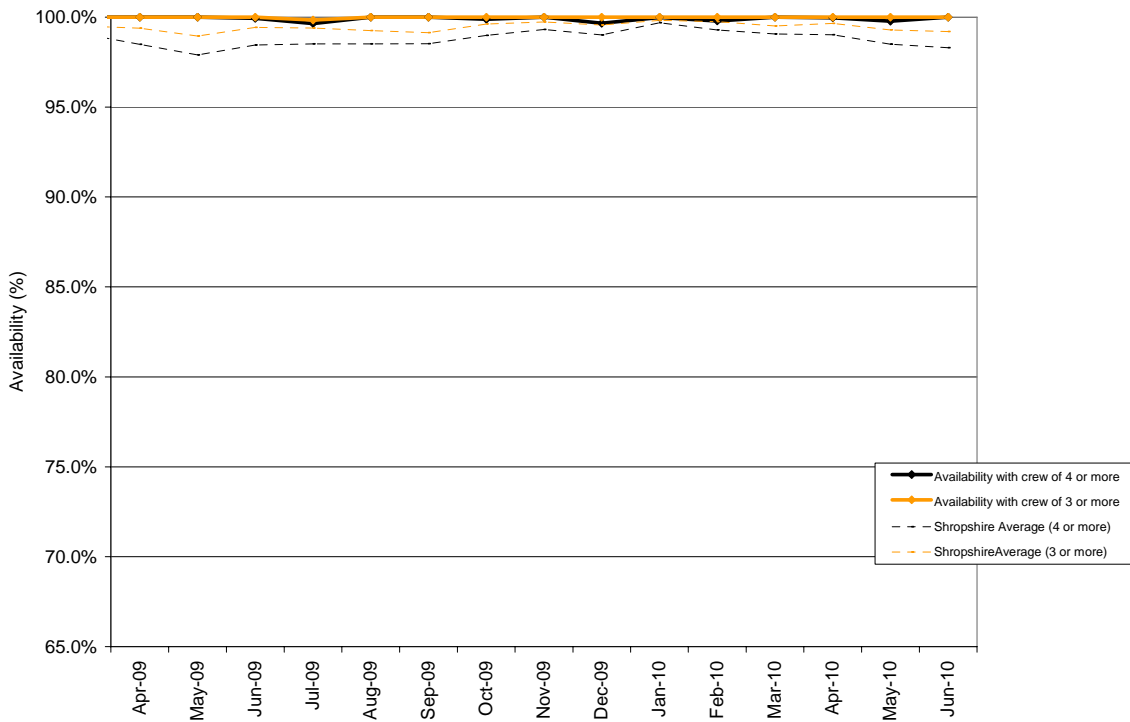
### Baschurch Availability



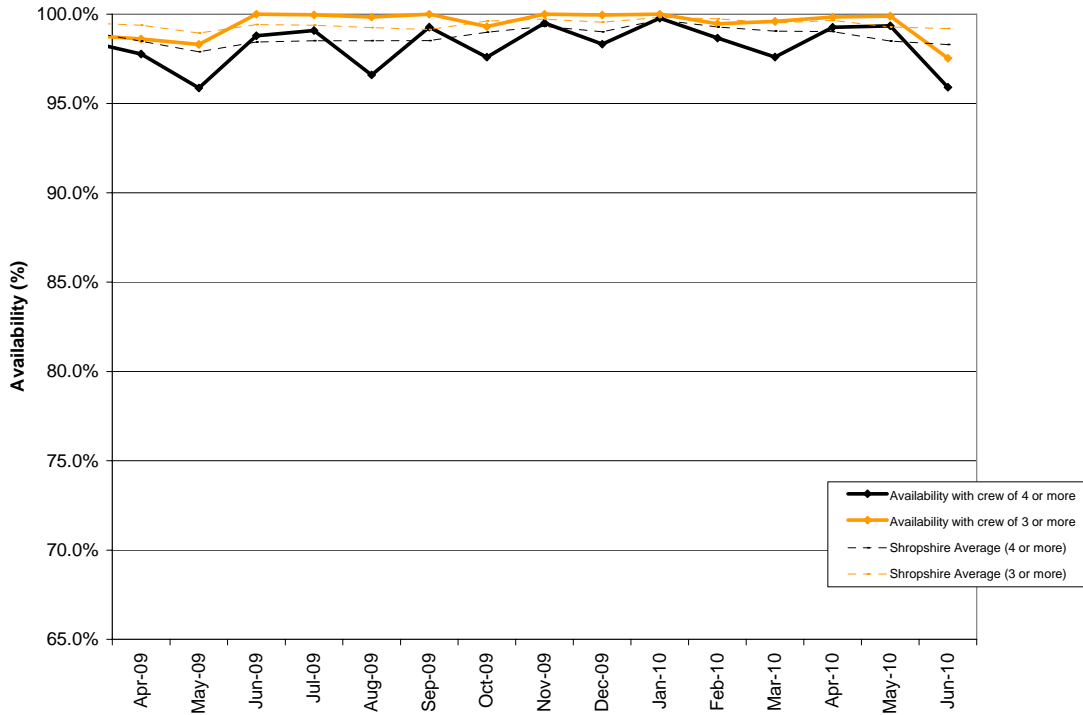
### Craven Arms Availability



### Clun Availability

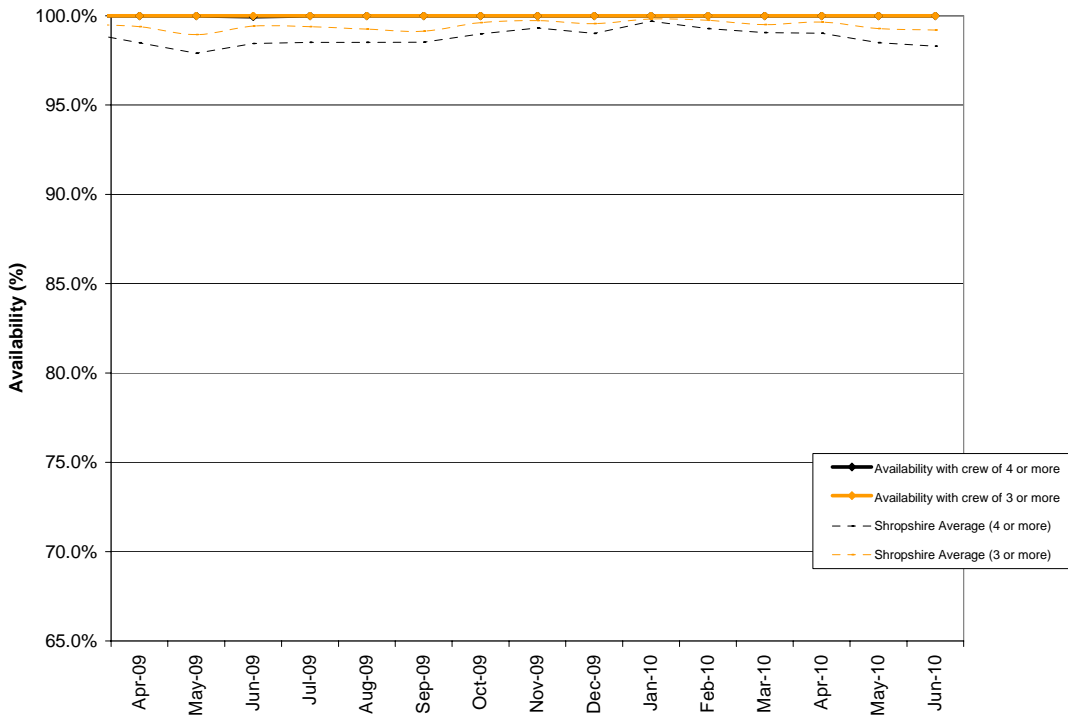


### Cleobury Mortimer Availability

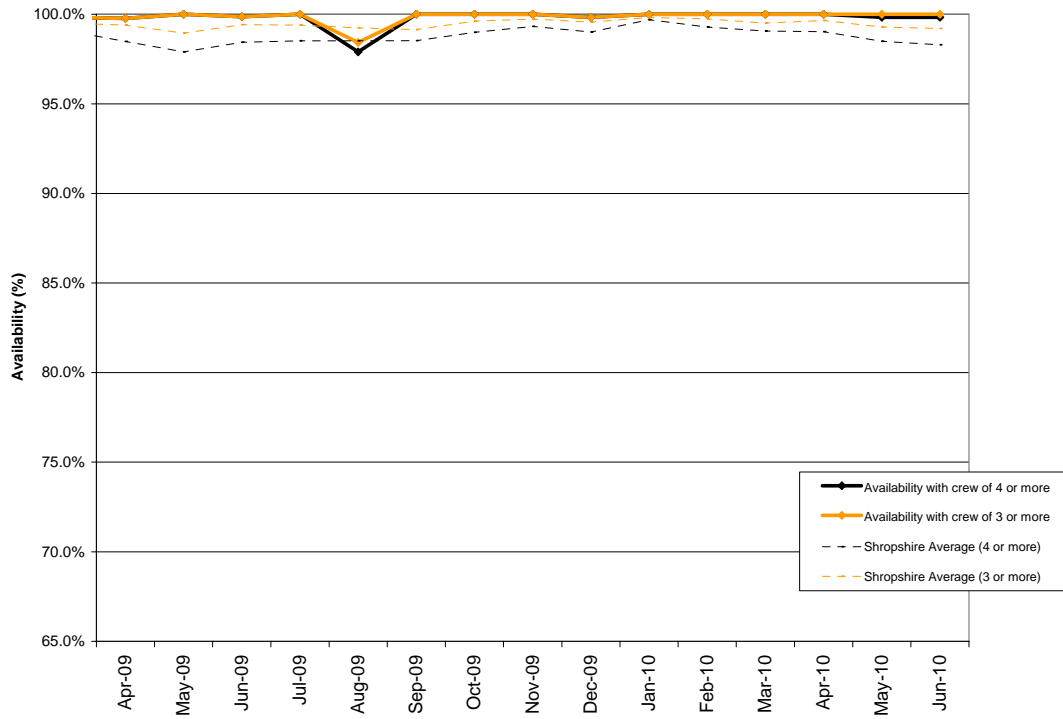


Quarter 2	08:00 – 18:00	18:00 – 08:00
<b>Off the Run</b>	6 hours 11 minutes	13 hours 27 minutes
<b>Supernumerary</b>	17 hours 30 minutes	2 hours 21 minutes

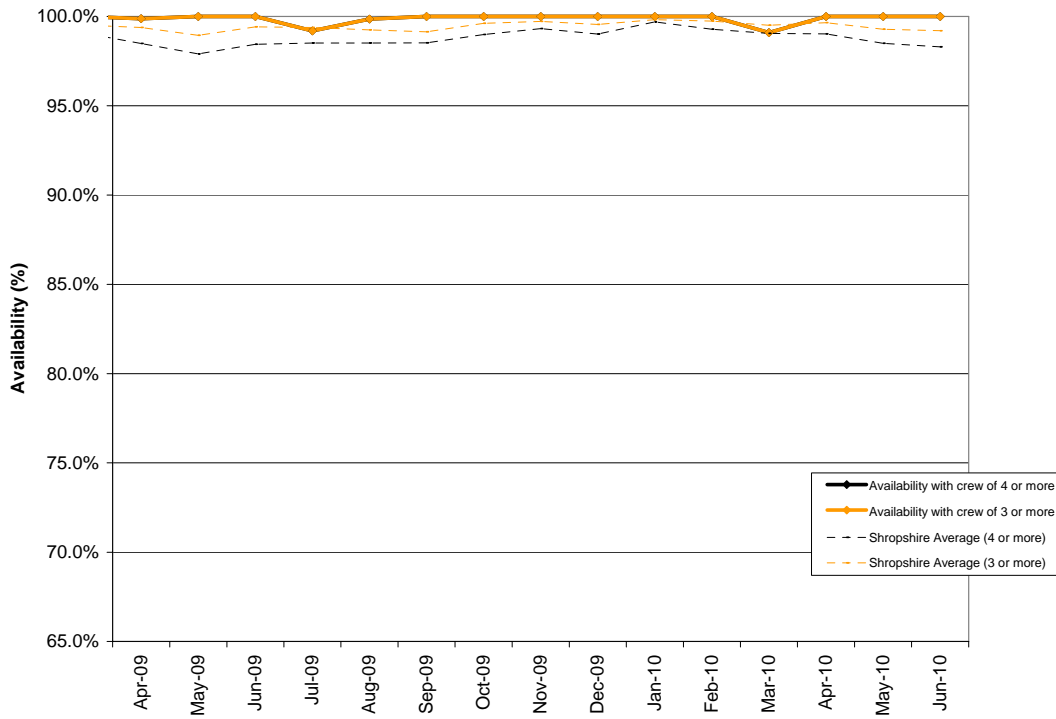
### Church Stretton Availability



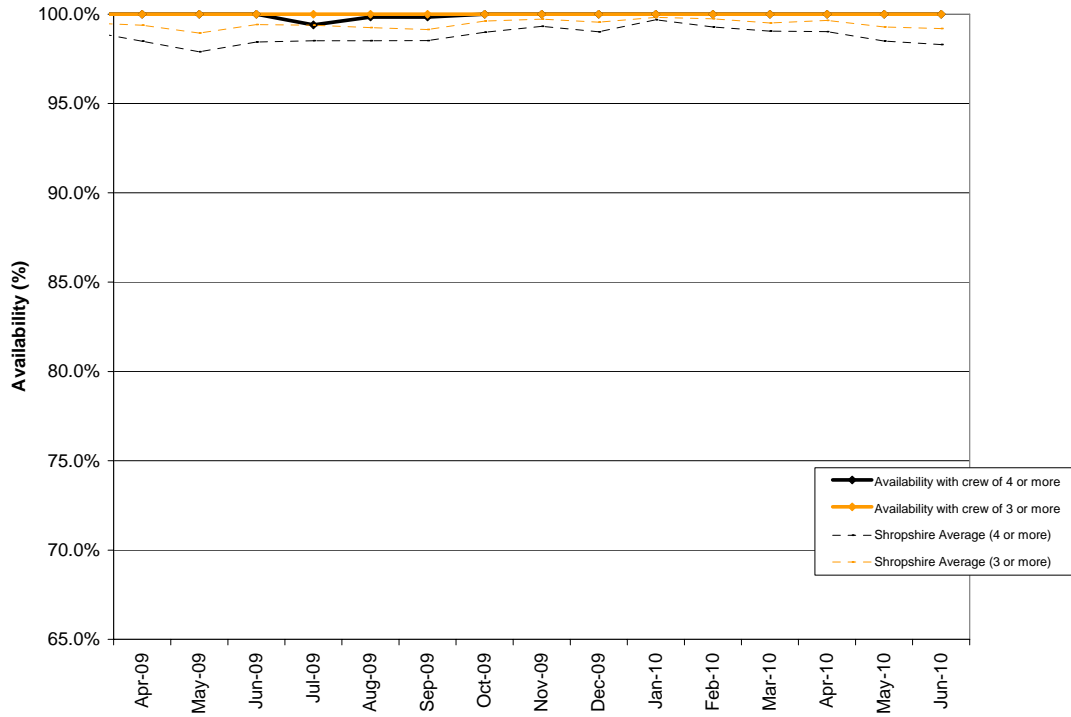
### Ellesmere Availability



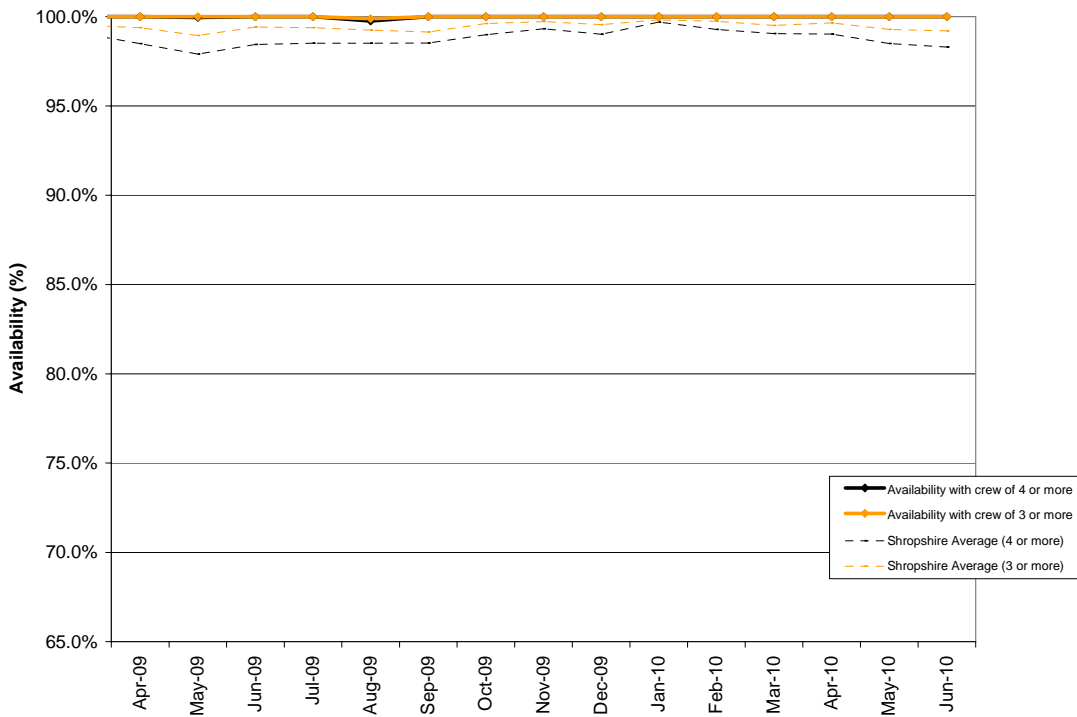
### Hodnet Availability



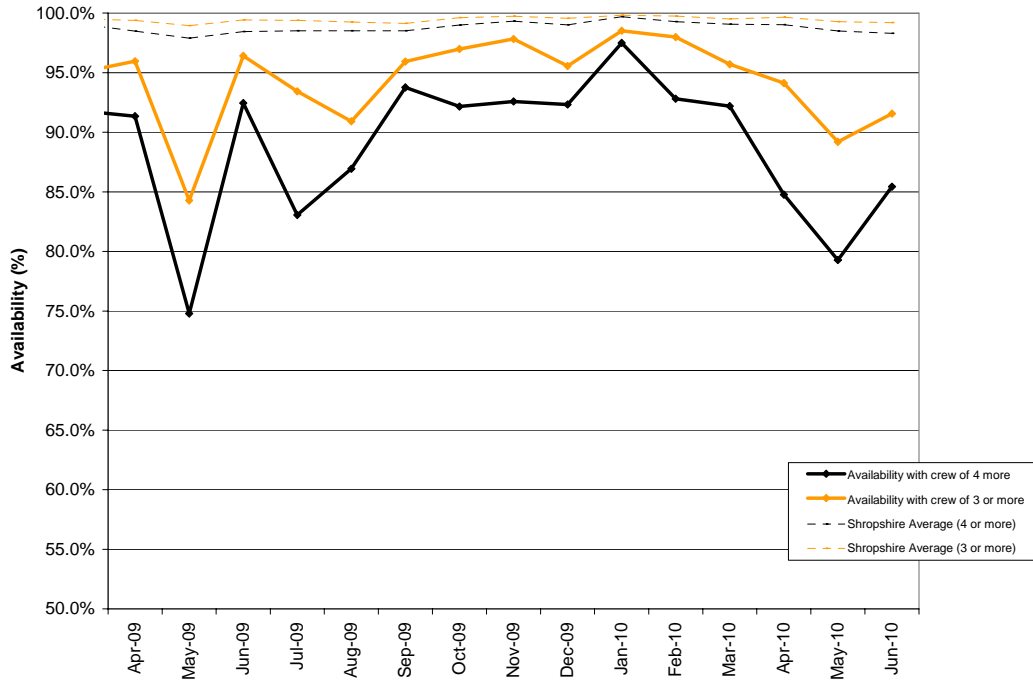
### Ludlow Availability



### Market Drayton Availability

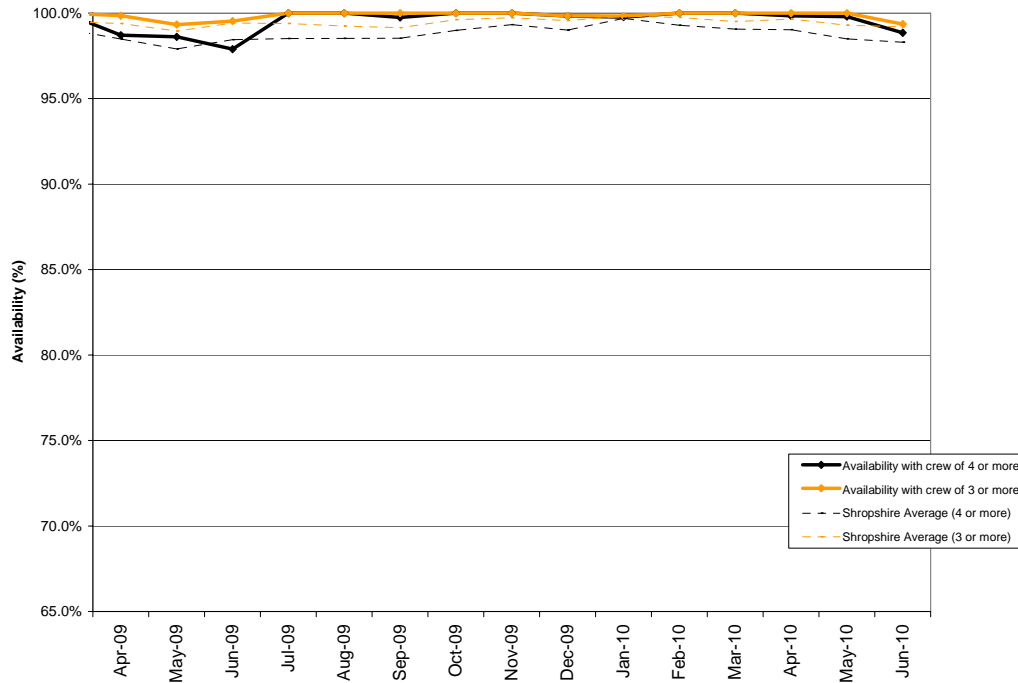


### Much Wenlock Availability



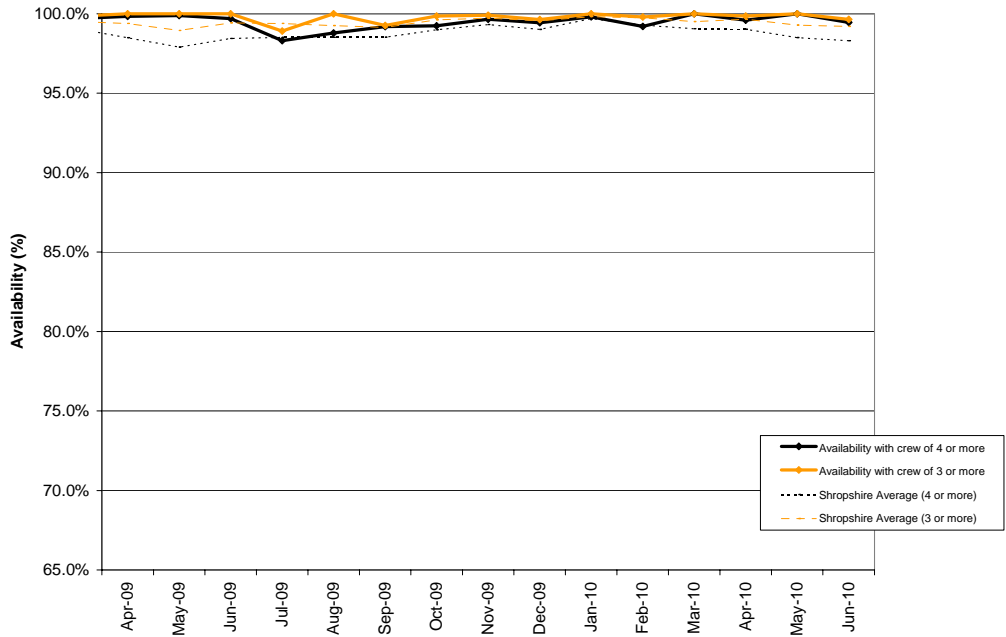
Quarter 2	08:00 – 18:00	18:00 – 08:00
<b>Off the Run</b>	113 hours 11 minutes	70 hours 11 minutes
<b>Supernumerary</b>	75 hours 51 minutes	109 hours 26 minutes

### Minsterley Availability

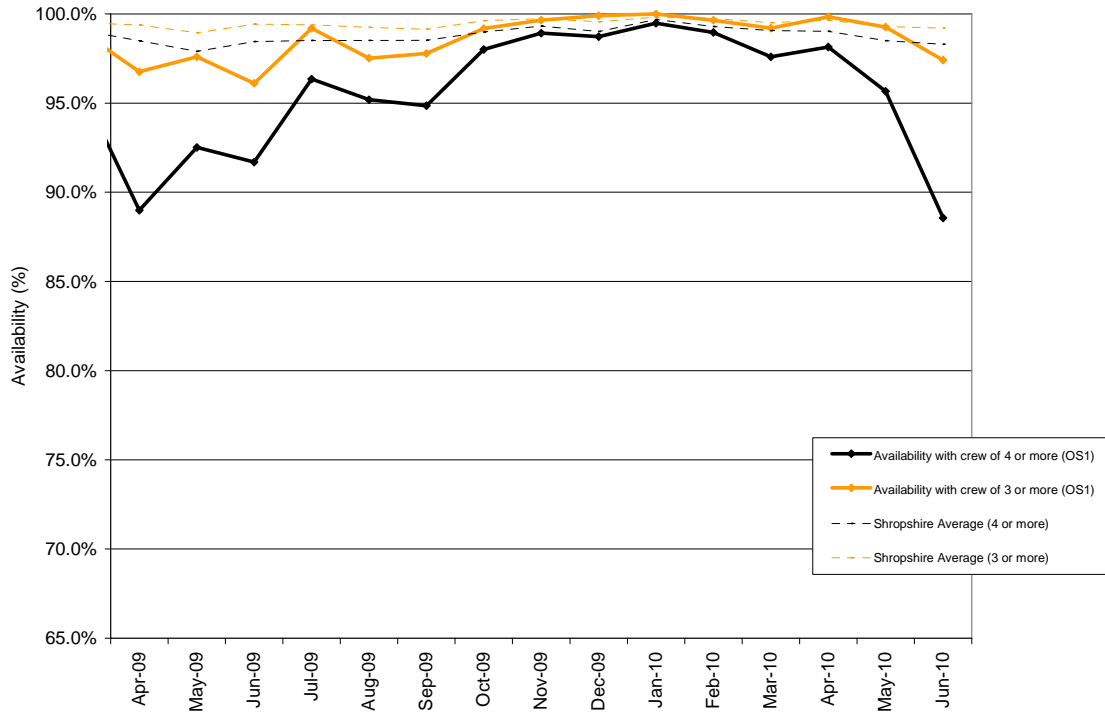




Newport Availability



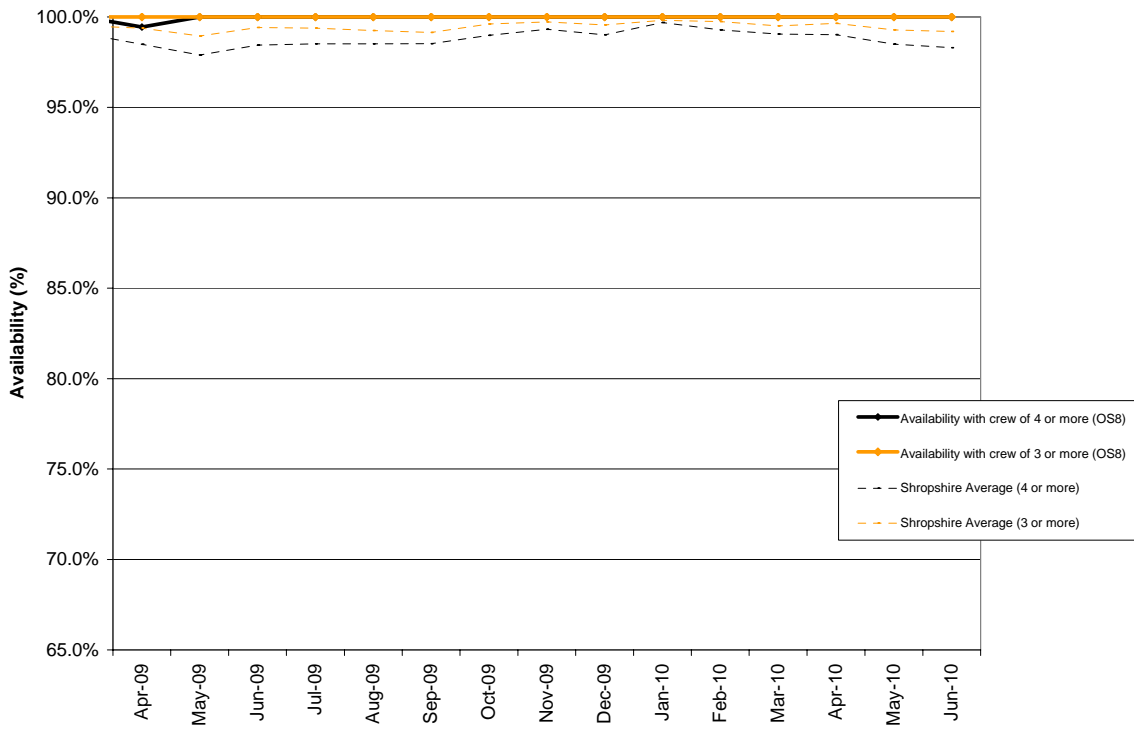
Oswestry (OS1) Availability



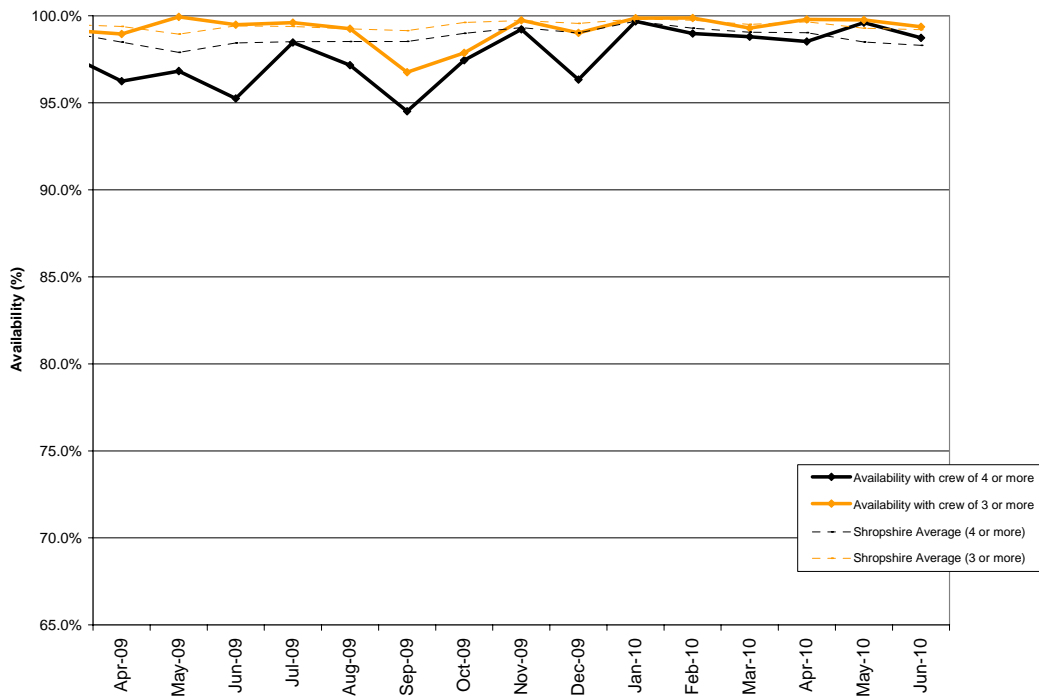
Quarter 2	08:00 – 18:00	18:00 – 08:00
<b>Off the Run</b>	18 hours 15 minutes	7 hours 00 minutes
<b>Supernumerary</b>	66 hours 08 minutes	34 hours 30 minutes



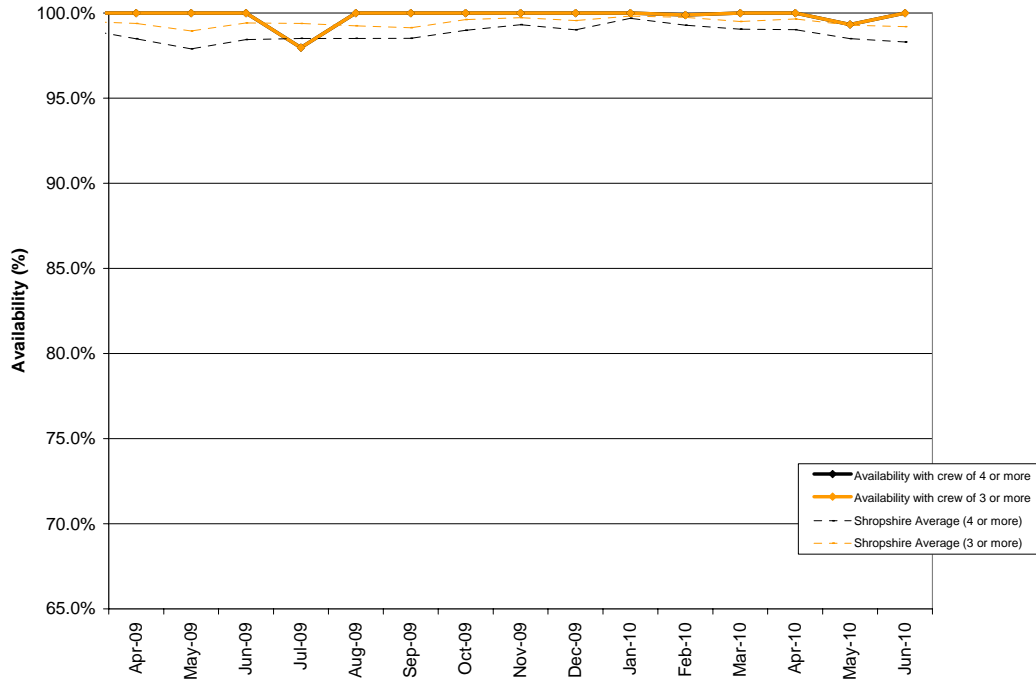
### Oswestry (OS8) Availability



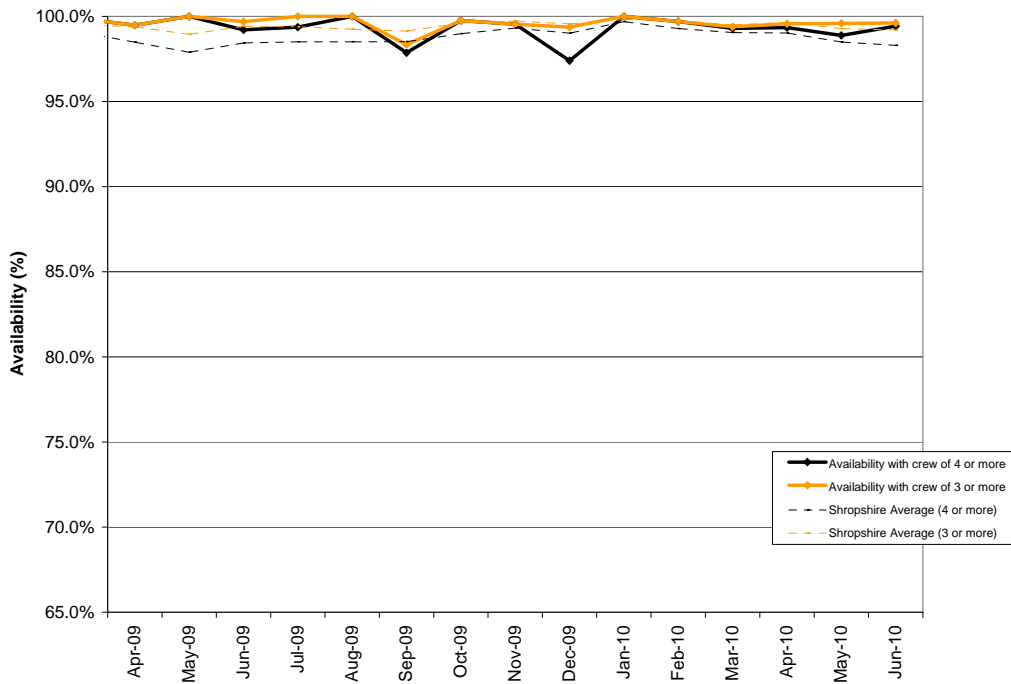
### Prees Availability



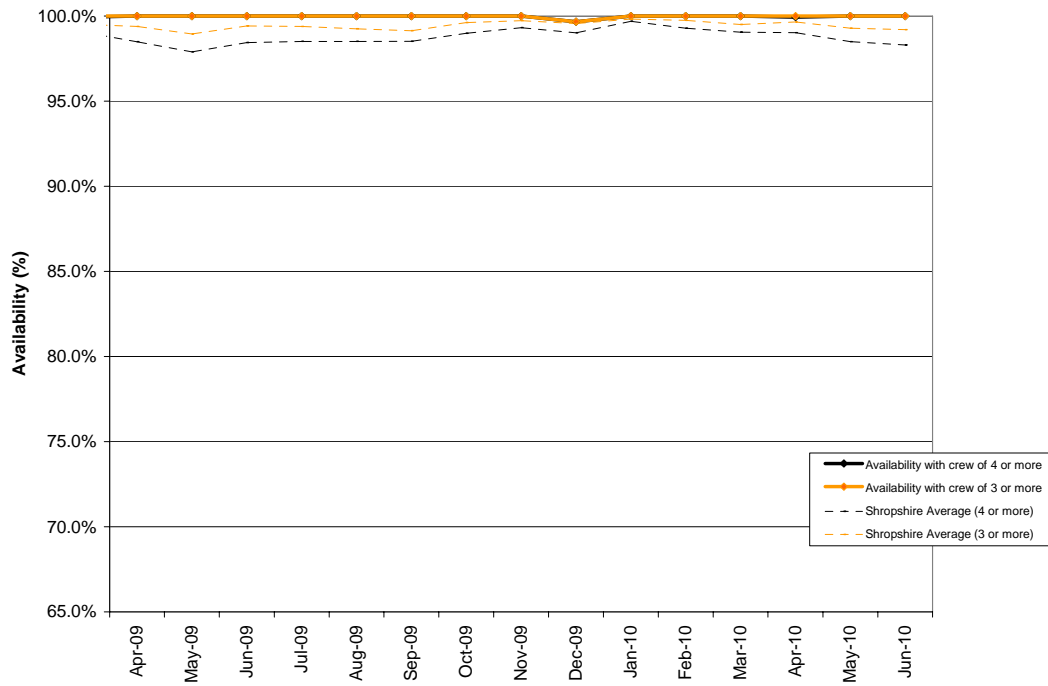
**Shrewsbury Retained Availability**



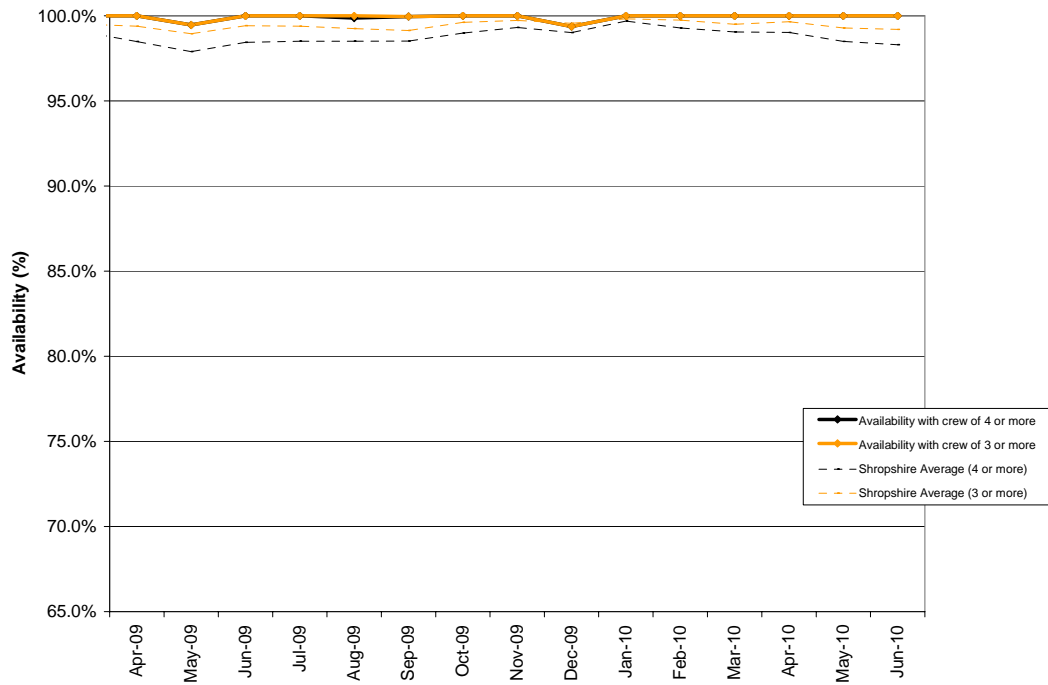
**Tweeddale Availability**



### Whitchurch Availability



### Wellington Retained Availability



### Wem Availability

