

Public Value Performance Measures 2012/13

Report of the Chief Fire Officer

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1 Purpose of Report

This report presents a summary of the Service's year-end performance for the period April 2012 to March 2013, as recorded against the Public Value performance measures, set out in 2012/13 Service Plan.

2 Recommendations

The Committee is asked to note the report's contents regarding year-end performance for 2012/13.

3 Performance Review

A summary of performance for the 12 month period (April 2012 to March 2013) is provided at the attached appendix. As previously reported, the appended data is unverified and known to contain a small, but tolerable, margin of error. Data is the subject of continuous cleansing with more accurate performance presented to Members as and when available, albeit the overall performance outcome against the measures is unlikely to change fundamentally.

Analysis of available performance data indicates that the Service has succeeded in relation to 7 of the 8 performance measures achieving the Fire Authority's set targets (compared to 4, i.e. 50%, in 2011/12).

4 Financial Implications

There are no direct financial implications arising from this report.

5 Legal Comment

Section 21 of the Fire and Rescue Services Act 2004 provides the statutory authority for the Fire Service National Framework and requires fire and rescue authorities to have regard to the Framework in carrying out their functions.

Members should have due regard to the new Framework and, in particular, to paragraph 2.8 in relation to the publication of performance information:

'Fire and rescue authorities must make their communities aware of how they can access comparable data and information on their performance.'
(paragraph 2.8)

Performance data is published on the Service's website.

6 Equality Impact Assessment

Officers have considered the Service's Brigade Order on Equality Impact Assessments (Human resources 5 Part 2) and have determined that there are no discriminatory practices or differential impacts upon specific groups arising from this report. An initial Equality Impact Assessment has not, therefore, been completed.

7 Appendix

Public Value Measures 2012/13 Executive Summary

8 Background Papers

A quarterly performance review summary is presented to every meeting of the Fire Authority's Audit and Performance Management Committee.

Previous reports maybe viewed at:

<https://www.shropshirefire.gov.uk/managing-the-service/fra/meetings/Audit-and-Performance-Management>

Public Value Measures 2012/13 Executive Summary

Aims	Measures	Target	Overall 2012/13 Performance	Performance Outcome 2012/13
1. To be there where and when you need us in an emergency with a professional and well equipped team	1a. The first fire engine will arrive at an emergency incident with at least 4 firefighters within 15 minutes on 85% of occasions	85%	91%	✓
	1b. The first fire engine will arrive with a minimum competent crew on 100% of occasions	100%	96.8%	✗
2. To reduce the number of fires in our community	2a. Accidental fires will be maintained to not more than 586 fires during 2012/13	586	515	✓
	2b. Fire crimes will be maintained to not more than 1058 fires during 2012/13	1058	495	✓
3. To reduce the number of fire related deaths and serious injuries	3a. Fire related deaths and serious injuries in the community will be maintained to not more than 35 during 2012/13	35	17	✓
	3b. Injuries sustained to staff through firefighting will be maintained to not more than 24 injuries during 2012/13	24	20	✓
4. To deliver an effective fire and rescue service at a cost that is acceptable to our community	4a. The achievement of a minimum four star rating ('Good') in our customer satisfaction on not less than 75% of occasions	75%	99%	✓
	4b. The achievement of a minimum four star rating ('Good') for service that represents Value for Money on not less than 75% of occasions	75%	95%	✓