

## Operational Performance Assessment Key Performance Indicators

### Report of the Chief Fire Officer

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### 1 Purpose of Report

To inform Members of the score which would be attributed to this Authority for the Key Performance Indicator (KPI) element of the performance assessment 2009/10 based on current performance if assessed.

### 2 Recommendations

The Committee is asked to:

- a) Note the reporting content; and
- b) Note that this report will be superseded by Public Value reporting in the future.

### 3 Background

Communities and Local Government (CLG) and the Audit Commission previously assessed operational performance indicators on the KPIs shown in the appendix to this report. The achievements contributed part of the scoring for the overall assessment of service delivery, for which Shropshire Fire and Rescue Service (SFRS) was confirmed with a top score of 4 for the last formally assessed period of 2007/08.

This table shows a score for the 2009/10 reporting year based on current performance indicators, had the assessments continued.

## **4 Report Content**

This report documents performance against the indicators, and shows where this Authority would sit in the league table thresholds for scoring purposes if still being assessed. The performance achieved is based on the predicted outturn for the 2009/10 reporting period.

Lower and upper thresholds are based on national fire service last verified performance tables (reporting year 2007/08).

F8 – False alarms caused by automatic fire detection has not been given a threshold achievement as SFRS has disbanded the performance indicator delivering the F8b element. CLG should be able to provide this information to SFRS at the end of the 2009/10 reporting period.

## **5 Financial Implications**

There are no financial implications arising directly from this report.

## **6 Legal Comment**

There are no legal implications arising directly from this report.

## **7 Equality Impact Assessment**

Officers have considered the Service's Brigade Order on Equality Impact Assessments (Personnel 5 Part 2) and have decided that there are no discriminatory practices or differential impacts upon specific groups arising from this report. This is a factual report based on historical statistical data, with no recommendations for change and therefore has no direct impact on people. An Initial Equality Impact Assessment has not, therefore, been completed.

## **8 Appendix**

Ops Assurance Key Performance Indicators 2009/10

## **9 Background Papers**

Fire Service Circular 60 - 2004 (December 2004) Guidance for Best Value  
There are no background papers associated with this report.

Implications of all of the following have been considered and, where they are significant (i.e. marked with an asterisk), the implications are detailed within the report itself.

Business Continuity Planning		Legal	*
Capacity		Member Involvement	*
Civil Contingencies Act		National Framework	*
Comprehensive Area Assessment		Operational Assurance	
Efficiency Savings		Retained	
Environmental		Risk and Insurance	
Financial		Staff	
Fire Control/Fire Link		Strategic Planning	*
Information Communications and Technology		West Midlands Regional Management Board	
Freedom of Information / Data Protection / Environmental Information		Equality Impact Assessment	*
Integrated Risk Management Planning			

**Ops Assurance Indicators 2009/10 – subject to CLG incident data verification**

REF	Description of PI	Source and ref	Estimated Lower Threshold	Estimated Upper Threshold	Adjustment	SFRS Average for 2007/08, 2008/09, 2009/10	THRESHOLD	Comments
F1	Primary fires per 10,000 population	BVPI 142 (ii)	14.8	6.5	Deprivation	1.1	UPPER	Unadjusted 21.7
F2	Accidental dwelling fires per 10,000 dwellings	BVPI 142 (iii)	9.1	4.7	Deprivation	4.1	UPPER	Unadjusted 13.46
F3	Deaths arising from accidental dwelling fires per 100,000 population	BVPI 143 (i)	0.625	0.5	None	0.48	UPPER	**Average is for 2005/06 to 2009/10
F4	Injuries arising from accidental dwelling fires per 100,000 population	BVPI 143 (ii)	5.4	1.5	Deprivation	0.00	UPPER	Unadjusted 2.65 treatment gives -2.53
F5	Percentage of accidental dwelling fires confined to room of origin	BVPI 144	89.6%	91.3%	None	94.8%	UPPER	HIGH RISK INDICATOR DUE TO SMALL THRESHOLD DIFFERENCE.
F7	Number of deliberate primary fires (including vehicles) per 10,000 population	BVPI 206 (i) & (ii)	No change or increase from 2008/09 to 2009/10	Net reduction – 10% from 2001/02 to 2009/10 (1.25% each year for 8 years) <u>Target PI Calculation</u> 2001/02 = 18.47 Reduction of 10% = 16.62	None	7.81	UPPER	<u>Actual 2009/10</u> 279 fires = reduction of 65.8%  <u>Target Actual fires</u> 2001/02 = 816 fires Reduction of 10% = 735 fires

REF	Description of PI	Source and ref	Estimated Lower Threshold	Estimated Upper Threshold	Adjustment	SFRS Average for 2007/08, 2008/09, 2009/10	THRESHOLD	Comments
F8	False alarms caused by automatic fire detection	BVPI 149 (i) & BVPI 149 (iii)	Overall thresholds for F8 are based on performance against the thresholds for F8a and F8b		None		N/A	F8b unavailable
F8a	False alarms caused by automatic fire detection per 1,000 non-domestic properties	BVPI 149 (i)	110.1	74.9	None	51.36	Combine with F8b	UPPER
F8b	The percentage of false alarm calls caused by automatic fire detection which are to a non-domestic property with more than one attendance by FRS	BVPI 149 (iii)	74.9%	53.6%	None	Not currently available due to migration to local performance indicator and IRS		
F9	Calls to malicious false alarms	BVPI 146 (i) & BVPI 146 (ii)	Overall thresholds for F9 are based on performance against the thresholds for F9a and F9b				UPPER	
F9a	Total number of calls to malicious false alarms per 1,000 population	BVPI 146 (i + ii)	0.2	0	Deprivation	0.00	Combine with F9b	Unadjusted 0.47 treatment gives -0.32 UPPER
F9b	Proportion of total malicious false alarms attended	BVPI 146 (ii)	72.4%	41.3%	None	24.4%	Combine with F9a	UPPER

F11	The number of fires in non-domestic properties per 1,000 non-domestic properties	BVPI 207	15.2	10.9	None	12.0	MID	
F13c	The percentage of fires attended where a smoke alarm was not fitted	BVPI 209 (iii)	54.1%	40.3%	None	38.9%	UPPER	

### BVPI 206 (i) & (ii) Combined

	PI
2001/02	18.47
2007/08	9.7
2008/09	7.6
2009/10	6.1

NET REDUCTION 2001/02 to 2009/10
65.8%

### POINTS SCORING

PI ELEMENT SCORE	DISTRIBUTION OF PIs
4	No PIs at or below the lower threshold and 35% or more PIs at or above the upper threshold
3	No more than 15% of PIs, excluding F3, at or below the lower threshold and 25% or more PIs at or above the upper threshold
2	Any other combination
1	35% or more PIs at below the lower threshold

## SUMMARY STATISTICS FOR SHROPSHIRE ESTIMATES

2009/10 ESTIMATED	
8 PIs IN UPPER THRESHOLD	80%
1 PIs IN MID TABLE	10%
0 PIs BELOW THE LOWER THRESHOLD	0%
1 PI (F8) not available	10%

**Score prediction for Shropshire = 4**