

Strategic Aim 1— Reduce the risk to life and material loss from fires, road traffic collisions and other emergencies in the community

Performance Indicator		2004/05 Verified Figures 2004/05 ODPM League Tables*	Comments Shows Shropshire's 2004/05 ODPM League Table position in relation to other brigades, also the Best Performance Figure	2005/06 Out Turn Performance Unverified Figure			2006/07 Target	2007/08 Target	2008/09 Target
				Target	Estimated	Performance against Target			
BVPI 142	Number of primary fires and accidental dwelling fires								
	(ii) No of calls to fire attended: primary fires per 10,000 population	26.4	Shropshire position 24/46 Best Performing Brigade 19.0	26.4	25.4	✓	26	25.2	24.6
	(iii) No of calls to fire attended: accidental fires in dwellings per 10,000 dwellings	14.5	Shropshire position 16/46 Best Performance Figure 9.8	13	14.0	✗	12.8	12.6	12.4
BVPI 143	Number of fire deaths and injuries								
	(i) No of deaths arising from accidental fires in dwellings per 100,000 population	0.45	Shropshire position 22/46 Best Performance Figure 0	0	0.89	✗	0.25	0	0
	(ii) No of injuries (exc precautionary checks) arising from accidental fires in dwellings per 100,000 population	3.6	Shropshire position 2/46 Best Performance Figure 2.0	3.30	4.01	✗	3	2.8	2.55
BVPI 144	Accidental dwelling fires confined to room of origin The % of accidental fires in dwellings confined to room to origin	91.5%	Shropshire position 18/46 Best Performance Figure 96.0	90.0%	90.0%	✓	91%	92%	93%

Performance Indicator		2004/05 Verified Figures 2004/05 ODPM League Tables	Comments Shows Shropshire's 2004/05 ODPM League Table position in relation to other brigades, also the Best Performance Figure	2005/06 Out Turn Performance Unverified Figure			2006/07 Target	2007/08 Target	2008/09 Target	
				Target	Estimated	Performance against Target				
BVPI 146	Calls to Malicious False Alarms									
	(i) Not attended	New indicator from 2005/06		Target Definition Changed	0.34	n/a	0.67	0.68	0.70	
	(ii) Attended	0.4	Shropshire position 17/46 Best Performance Figure 0.2		0.4	n/a	0.33	0.32	0.30	
BVPI 149	False Alarms caused by Automatic Fire Detection									
	(i) False alarms caused by automatic fire detection per 1,000 non-domestic properties	83.1	Shropshire position 7/46 Best Performance Figure 42.7	82.0	76.94	✓	77	76	75	
	(ii) No of those properties as recorded in 149(i) with more than one attendance	New indicator from 2005/06				12.1*	12.0*	11.9*	11.8*	
	(iii) % of false alarm calls caused by automatic fire detection which are to a non-domestic property with more than one attendance.	New indicator from 2005/06				36.8%	n/a	36%	35%	34%
* Illustrates the PI for the Indicator and actual figures are:					184		182	180	178	

Performance Indicator		2004/05 Verified Figures 2004/05 ODPM League Tables	Comments Shows Shropshire's 2004/05 ODPM League Table position in relation to other brigades, also the Best Performance Figure	2005/06 Out Turn Performance Unverified Figure			2006/07 Target	2007/08 Target	2008/09 Target
				Target	Estimated	Performance against Target			
BVPI 206	Deliberate Fires								
Old Definition	No of deliberate fires per 10,000 population	12.1	Shropshire position 23/46 Best Performance Figure 5.7	Reporting for this indicator has now changed, see below					
New Definition	(i) Primary (excluding Vehicles)		New indicator from 2005/06	5.66	n/a	5.6	5.51	5.42	
	(ii) Primary (in vehicles)		New indicator from 2005/06	4.88	n/a	4.84	4.76	4.68	
	(iii) Secondary (excluding vehicles)		New indicator from 2005/06	3.7	n/a	3.60	3.54	3.48	
	(iv) Secondary (in vehicles)		New indicator from 2005/06	0.11	n/a	0.1	0.1	0.1	
BVPI 207	Fires in non-domestic properties		New indicator from 2005/06	18.61	n/a	18	17	16	
BVPI 208	Escaping unharmed from Accidental Dwelling Fires without assistance		New indicator from 2005/06	96.7%	n/a	95.97%	96.42%	96.9%	
BVPI 209	Smoke Alarms								
	(i) Activated		New indicator from 2005/06	35.8%	n/a	48%	60%	72.5%	
	(ii) Not activated		New indicator from 2005/06	15.9%	n/a	14%	12%	10%	
	(iii) None Fitted		New indicator from 2005/06	48.3%	n/a	38%	28%	17.5%	

Strategic Aim 2 — Protect life, property and the environment from fire and other emergencies

Performance Indicator	2004/05 Verified Figures 2004/05 ODPM League Tables	Comments Shows Shropshire's 2004/05 ODPM League Table position in relation to other brigades, also the Best Performance Figure	2005/06 Out Turn Performance Unverified Figure			2006/07 Target	2007/08 Target	2008/09 Target
			Target	Estimated	Performance against Target			
BVPI 145*	% of calls to fire at which the national standards for attendance were met							
	(i) The % of incidents at which the number of appliances met the standards of fire cover	100%		*	100%	n/a		
	(ii) The % of incidents at which the number of riders met the standards of fire cover	92.6%		*	93.1%	n/a	**	
	(iii) The % of incidents at which the attendance times met the standards of fire cover	94.1%		*	93.7%	n/a		

* There is no longer a requirement to report these figures nationally; therefore no targets were set for 2005/06.

**New local emergency response standards have now been developed and are detailed below. The old BVPI is still monitored to ensure the new standards are not detrimental to the old.

Emergency Response Standards Performance

The Governments recommended response standards for property fires were removed on 1st April 2004. From that date, responsibility for the setting of fire response standards fell to individual fire authorities. There was therefore a requirement for Shropshire and Wrekin Fire Authority to specify its incident response standards.

While the previous standards were related to all property fires, they did not necessarily focus resources on the areas where there was the greatest risk to life, or road traffic collisions (RTC's). Using the FSEC modelling tool and evaluation of the previous 5 years incidence of house fires and RTC's (where people have been trapped), we have been able to predict areas where the greatest risk to life exists.

We undertook extensive consultation with members of staff, stakeholder organisations and the public through our Draft IRMP Action Plan 2006/07 on the proposed standards. The Fire Authority made amendments to the initially proposed standards based on the outcome from the consultation process, at its meeting held on 14 December 2005, and then approved the Life Risk Response Standards for Shropshire, as detailed in the table below:

Risk Areas	Life Risk Fires		Road Traffic Collisions		
	Minimum of 5 firefighters in:	Minimum of 8 firefighters in:	Minimum of 5 firefighters in:	Minimum of 8 firefighters and Rescue Pump in:	Rescue Tender arrives within:
High	10 minutes	13 minutes	10 minutes	13 minutes	30 minutes
Medium	15 minutes	18 minutes	15 minutes	18 minutes	30 minutes
Low	20 minutes	20 minutes	20 minutes	20 minutes	30 minutes
Target 2006/7	75%	95%	77%	77%	85%
April 2006 Results	Provisional 100%	Provisional 100%	Actual 100%	Actual 40%	Actual 60%

To view the IRMP document please follow the link below to the Shropshire Fire and Rescue Service website:

<http://www.shropshirefire.gov.uk/Docs/IRMP/2006-07/2006-04-01-IRMP%202006-07%20v1.pdf>

Strategic Aim 3 — Secure the highest level of safety and welfare for all staff and Authority members by providing effective leadership, training, equipment and systems of work

Performance Indicator		2004/05 Verified Figures 2004/05 ODPM League Tables	Comments Shows Shropshire's 2004/05 ODPM League Table position in relation to other brigades, also the Best Performance Figure	2005/06 Out Turn Performance Unverified Figure			2006/07 Target	2007/08 Target	2008/09 Target
				Target	Estimated	Performance against Target			
BVPI 12	Sickness Absence								
	(i) The proportion of working days/shifts lost to sickness absence by wholetime uniformed staff	12.2	Shropshire position 38/46 Best Performance Figure 5.1	8.6	8.13	✓	8.5	8.4	8.3
	(ii) The proportion of working days/shifts lost to sickness absence by all staff	10.9	Shropshire position (excludes County Brigades) 20/31 Best Performance Figure 7.2	8.6	8.13	✓	8.5	8.4	8.3
BVPI 15	Ill Health retirements								
	(i) Wholetime fire-fighter ill-health retirements as a % of the total workforce	2.4%	Shropshire position 43/46 Best Performance Figure 0	1.0%	0%	✓	1.0%	1.0%	1.0%
	(ii) Control and non-uniformed ill-health retirements as a % of the total workforce	0%	Shropshire was joint best performing brigade in this indicator	0	0%	✓	0%	0%	0%

Strategic Aim 4 — Provide a service that demonstrates quality and best value in service provision

Performance Indicator		2004/05 Verified Figures 2004/05 ODPM League Tables	Comments Shows Shropshire's 2004/05 ODPM League Table position in relation to other brigades, also the Best Performance Figure	2005/06 Out Turn Performance Unverified Figure			2006/07 Target	2007/08 Target	2008/09 Target
				Target	Estimated	Performance against Target			
BVPI 8	Undisputed Invoices The % of undisputed invoices which were paid in 30 days	97.4%	Shropshire position (excludes County Brigades) 8/31 Best Performance Figure 99.5%	99%	97.1%	x	99%	99%	99%
BVPI 150	Expenditure per head of population Expenditure per head of population on the provision of fire and rescue services	£34.6	Shropshire position 19/46 Best Performance Figure £21.9	£40.15	£39.9	✓	£40.76	£42.24	£44.50
BVPI 157	E-delivery The no. of types of interactions that are enabled for e-delivery as a % of the types of interactions that are legally permissible for e-delivery	55.7%	Shropshire position 31/46 Best Performance Figure 100%	100%	98%	x	There is no longer a requirement to collect this information.		

Strategic Aim 5 — Provide a service committed to the highest levels of equality and fairness

Performance Indicator		2004/05 Verified Figures 2004/05 ODPM League Tables	Comments Shows Shropshire's 2004/05 ODPM League Table position in relation to other brigades, also the Best Performance Figure	2005/06 Out Turn Performance Unverified Figure			2006/07 Target	2007/08 Target	2008/09 Target
				Target	Estimated	Performance against Target			
BVPI 2a	Equality Standard for Local Government The level of the Equality Standard for Local Government to which the Authority conforms	Level 2	Shropshire position 6/46 Best Performance Figure Level 3	Level 3	Level 2	X	Level 2	Level 3	Level 3
BVPI 2b	The duty to promote race equality The quality of an Authority's Race Equality Scheme and the improvements resulting from its application	89%	Shropshire position 7/46 Best Performance Figure 100%	89%	89%	✓	89%	89%	89%
BVPI 11	Top 5% of earners								
	(i) The % of top 5% of earners that are women	4.5%	Shropshire position 21/46 Best Performance Figure 17.1%	4.7%	5.56%	✓	5.5%	5.5%	5.5%
	(ii) The % of top 5% of earners from black & ethnic communities	0%	Shropshire position 17/46 Best Performance Figure 8.2%	4.7%	5.56%	✓	5.5%	5.5%	5.5%
	(iii) The % of top 5% of staff who have a disability		New Indicator from 2005/06		0.0%	n/a	5.5%	5.5%	5.5%

Performance Indicator		2004/05 Verified Figures 2004/05 ODPM League Tables	Comments Shows Shropshire's 2004/05 ODPM League Table position in relation to other brigades, also the Best Performance Figure	2005/06 Out Turn Performance Unverified Figure			2006/07 Target	2007/08 Target	2008/09 Target
BVPI 16a	% of Employees with a Disability								
	(i) Wholetime & Retained duty system employees with a disability	New Indicator from 2005/06			0%		0.5%	0.5%	0.5%
	(ii) Control & non uniformed employees with a disability	New Indicator from 2005/06			0%		0.75%	0.75%	0.75%
BVPI 16b	% of Economically active people who have a disability			14.39%					
BVPI 17a	% of minority ethnic community uniformed staff; comparative with the % of minority ethnic community population of working age in Brigade area	1.3%	Shropshire position 15/46 Best Performance Figure 8.6%	4%	0.8%	X	1.15%	1.35%	1.55%
BVPI 17b	Ethnic minority representation in the workforce – local population				2.85%				
BVPI 210	% of Women Fire-fighters	New Indicator from 2005/06			2.27%	n/a	2.8%	3.8%	4.8%