Shropshire and Wrekin Fire and Rescue Authority Audit and Performance Management Committee 11 September 2008

Performance against Best Value Performance Indicators April to June 2008

Report of the Chief Fire Officer

For further information about this report please contact Alan Taylor, Chief Fire Officer, on 01743 260201 or Kate Langford, Statistical Research Officer, on 01743 260277.

1 Purpose of Report

To inform Members of the Brigade's performance against nationally prescribed Best Value Performance Indicators (BVPIs) for the period 1 April 2008 to 30 June 2008.

2 Recommendations

The Committee is asked to:

- a) Note the new reporting style and content in respect of performance; and
- b) Consider the information provided, giving comments, where appropriate, for amendments to future reports to aid the regular assessment of performance.

3 Background

The previously published Fire and Rescue Service National Framework 2006-08 sets out the BVPIs for fire and rescue authorities. Performance against the nationally prescribed BVPIs enables the Government and Audit Commission to monitor the performance of all fire and rescue services. Moreover, performance against BVPIs allows the Fire Authority to determine on a regular basis the success (*or failure*) of its aims and priorities in meeting the needs of the community as specified within the annual Corporate Plan. Such information is also invaluable in supporting the identification of priorities for future performance improvement strategies.



1

It should be noted that the current National Framework 2008-11 specifies (para 4.14) that the Audit Commission's new performance framework focuses on delivery of Local Area Agreement targets and continued progress in securing improvements in local services through collective action. The new 198 national indicators will replace the current suite of BVPIs for Local Government and fire and rescue authorities. Whilst the Framework states (para 4.14) that 2007/08 will be the last year of reporting against BVPIs, recent correspondence from the Audit Commission indicates that BVPI data (as cited in the 2006-08 National Framework) is still to be collated.

Of the set of 198 indicators, two apply to fire and rescue authorities. This Authority's performance against the new indicators is set out in Appendix E.

4 Report Content

The style and layout of this report has been amended to align it to the model adopted by the Audit Commission within its Performance Information Profile Tool.

This report therefore documents performance against BVPIs for the first quarter (April – June) of 2008/09 and contains a range of tables providing data (where available) on:

- Performance for previous years (where available)
- The introduction of a ↑ or ↓ symbol indicating an improvement or decline in performance over a one and three year period (where known)
- The Target for 2008/09
- Performance for the most recent guarter
- A predication of outturn for 2008/09
- A prediction (\uparrow or \checkmark) of success or failure against the Target of 2008/09

No supporting graphs (as used within previous reports) are provided.

For clarity current calculations are based on the following data which has been updated for the full reporting year in line with the guidance set out by the department for Communities and Local Government:

	Figure	Source
Population of	453300	Registrar General Mid Year estimates
Shropshire	453300	2006
Domestic Dwellings in	189613	Chartered Institute of Public Finance
Shropshire	109013	and Accountancy (CIPFA) 2007
Non-Domestic	15354	Chartered Institute of Public Finance
Dwellings in Shropshire		and Accountancy (CIPFA) 2007



Supplementary Notes

 An estimated figure has been included for BVPI150 - Expenditure per head of population as this is calculated on an annual basis, and verified in arrears.

5 Performance

Performance is summarised and recorded within the following appendices:

Appendix A

2008/09 Estimated Outturn (not actual for all indicators and is unverified)

Appendix B

Resilience (Local Performance Indicators)

Appendix C

Equality and Diversity

Appendix D

Local Attendance Standards – Life Risk Fires, Road Traffic Collisions and Water Incidents

Appendix E

National / Local Agreements

Appendix F

Environment (Current overall environment impact)

Appendix G

Accidents on duty and those related to sickness absence

Appendix H

Other requested Indicators. This appendix will be used to give further analysis details where requested by either Members or Policy Group

6 Financial Implications

There are no financial implications arising directly from this report.

7 Legal Comment

Fire and Rescue Authorities are required to report BVPIs to the Government on a quarterly and annual basis.



8 Equality Impact Assessment

Officers have considered the Service's Brigade Order on Equality Impact Assessments (Personnel 5 Part 2) and have decided that there are no discriminatory practices or differential impacts upon specific groups arising from this report. This is a factual report based on historical statistical data, with no recommendations for change and therefore has no direct impact on people. An Initial Equality Impact Assessment has not, therefore, been completed.

9 Appendices

Appendix A 2008-09 Estimated Outturn

Appendix B Resilience (Local Performance Indicators)

Appendix C Equality and Diversity

Appendix D Local Attendance Standards – Life Risk Fires, Road Traffic Collisions and Water Incidents

Appendix E National / Local Agreements

Appendix F Environment

Appendix G Accidents on duty and those related to sickness absence

Appendix H Other requested Indicators

10 Background Papers

Fire Service Circular 60 - 2004 (December 2004) Guidance for Best Value Performance Indicators (BVPIs) 2005/06.

Fire Service Circular 14 - 2005 (March 2005) Revised Guidance for Best Value Performance Indicators (BVPIs) 2005/06

Fire and Rescue Service National Framework Documents 2005/6, 2006-08 and 2008-11



Implications of all of the following have been considered and, where they are significant (i.e. marked with an asterisk), the implications are detailed within the report itself.

Balanced Score Card		Integrated Risk Management	
		Planning	
Business Continuity Planning		Legal	*
Capacity		Member Involvement	*
Civil Contingencies Act		National Framework	*
Comprehensive Performance Assessment		Operational Assurance	
Efficiency Savings		Retained	
Environmental	*	Risk and Insurance	
Financial		Staff	
Fire Control/Fire Link		Strategic Planning	*
Information Communications and		West Midlands Regional	
Technology		Management Board	
Freedom of Information / Data Protection /		Equality Impact Assessment	*
Environmental Information			

Appendix A to report on

Performance against Best Value Performance Indicators April to June 2008
Shropshire and Wrekin Fire and Rescue Authority
Audit and Performance Management Committee
11 September 2008

Best Value Performance Indicators 2008/09 estimated outturn (not actual and unverified).

Indicator Description:	2005/06	2006/07	2007/08		nent From Against	Target	Quarter 1	2008/09	Success Or
Corporate Health	2005/06	2006/07	2007/06	2005/ 06 (3yr)	2007/ 08 (1yr)	2008/09	Performance	Predicted Outturn	Failure Likely
2a – Level to which the Fire Authority conforms to the commission for equality's 'Standard for local Government'	Level 2	Level 2	Level 2	↑	1	Level 3	Level 3	Level 4	✓
BV2b – Duty to promote race equality	89% (17)	89% (17)	94.7% (18)	↑	=	94.7%	94.7% (18)	94.7%	√
BV8 – Percentage of invoices paid within 30 days	97.1% (4382/4515)	98.4% (4034/4101)	98.3% (3893/3958)	↑	↑	99.12%	99.12% (1117/1127)	99.12%	~
BV11a – Percentage of top 5% earners who are women	7.14% (1)	7.14% (1)	5.56% (1)	\	↑	11.77%	6.25% (1)	6.25%	×
BV11b – Percentage of top 5% earner who are from an ethnic minority	7.14% (1)	7.14% (1)	5.56% (1)	↓	↑	5.88%	6.25% (1)	6.25%	✓
BV11c – Percentage of top 5% earners who have a disability	0%	0%	11.11% (2)	↑	↑	5.88%	12.50% (2)	12.50%	√



Indicator Description: Corporate Health	2005/06	2006/07	2007/08	2005/ 06 (3yr)	2007/ 08 (1yr)	Target 2008/09	Quarter 1 Performance	2008/09 Predicted Outturn	Success Or Failure Likely
BV12(i) – Working days/shifts lost due to sickness absence by whole-time uniformed staff	8.59 (1939)	9.17 (2210)	5.67 (1323)	1	1	8.0	0.96 (224)	3.84	✓
BV12(ii) – Working days/shifts lost due to sickness absence by all staff	9.65 (2530)	9.98 (2987)	6.07 (1811)	1	↓	8.1	1.58 (474)	6.32	✓
BV15(i) – Percentage of whole time fire fighters retiring on grounds of ill health as a percentage of total work force	0%	0.82% (2)	0.47% (1)	=	1	0.43%	0.00% (0)	0.00%	✓
BV15(ii) – Percentage of control and non-uniformed staff retiring on grounds of ill health as a percentage of total work force	0%	0%	0%	=	=	0%	0%	0%	1
BV16a(i) – Percentage of whole time and retained duty fire fighters with a disability	0%	0%	0%	↑	↑	7.50%	1.50% (8)	1.50%	×
BV16a(ii) – Percentage of control and non-uniformed staff with a disability	0%	0%	0%	↑	↑	9.25%	2.33% (2)	2.33%	×
BV 17a – Percentage uniformed staff from ethnic minority communities	1.0% (5)	1.08% (6)	1.13% (6)	↑	↓	2.0%	1.08% (6)	1.08%	×
BV210 – Percentage of women fire fighters	2.22% (9)	2.36% (11)	2.37% (11)	\		4.4%	1.94% (9)	1.94%	×



Indicator Description:	2005/06	2006/07	2007/00		nent From Against	Target	Quarter 1	2008/09 Predicted	Success Or
Fire Prevention	2005/06	2006/07	2007/08	2005/ 06 (3yr)	2007/ 08 (1yr)	2008/09	Performance	Outturn	Failure Likely
BV 142(ii) – Number of primary fires per 10,000 population	24.9 (1122)	25.0 (1131)	23.3 (1058)	<u></u>	1	23.5	5.67 (257)	21.7 (28/08/2008)	✓
BV142(iii) – Number of accidental dwelling fires per 10,000 population	14.4 (271)	13.1 (248)	12.1 (230)	1	↑	11.5	2.85 (54)	11.9 (14/07/2008)	*
BV206(i)&(ii) – Total number of deliberate primary fires per 10,000 population (including vehicles)	10.40 (451)	10.59 (476)	9.27 (420)	1	1	8.9	2.14 (97)	8.2 (14/07/2008)	✓
BV206(iii)&(iv) – Total number of deliberate secondary fires per 10 population (including vehicles)	3.79 (171)	5.03 (228)	21.27 (964)	↓	↑	22.09	4.24 (192)	15.28 (28/08/2008)	✓
BV206(i) – Number of deliberate primary fires (excluding vehicles) per 10,000 population	5.61 (235)	5.10 (227)	4.28 (194)	1	↑	4.0	1.06 (48)	3.93 (14/07/2008)	✓
BV206(ii) – Number of deliberate primary fires in vehicles per 10,000 population	4.79 (216)	5.49 (249)	4.99 (226)	↑	1	4.9	1.08 (49)	4.3 (14/07/2008)	✓
BV 206(iii) – Number of deliberate secondary fires (excluding vehicles) per 10,000 population	3.68 (166)	4.94 (224)	21.18 (960)	1	1	22.0	4.17 (189)	15.10 (28/08/2008)	✓



Indicator Description: Fire Prevention	2005/06	2006/07	2007/08	2008/09	Against 2007/	Target 2008/09	Quarter 1 Performance	2008/09 Predicted Outturn	Success Or Failure Likely
BV 206(iv) – Number of deliberate secondary fires in vehicles per 10,000 population	0.11 (5)	0.09 (4)	0.09 (4)	06 (3yr)	08 (1yr)	0.09	0.07 (3)	0.17 (28/08/2008)	×
BV 207 – Number of fires in non-domestic properties per 1,000 non-domestic properties	15.4 (235)	14.8 (226)	12.8 (197)	\	\	12.0	4.10 (63)	16.1 (14/07/2008)	*
BV 209(i) – Percentage of fires attended in dwellings where a smoke alarm had activated	36.3% (120/331)	44.0% (135/307)	43.11% (122/283)	↑	↑	46.0%	50.0% (34/68)	48.1% (14/07/2008)	✓
BV 209(ii) – Percentage of fires attended in dwellings where a smoke alarm was fitted but not activated	15.7% (52/331)	14.0% (43/307)	14.49% (41/216)	1	1	14.0%	10.3% (7/68)	10.3% (14/07/2008)	✓
BV 209(iii) – Percentage of fires attended in dwellings where a smoke alarm was not fitted	48.04% (159/331)	42.02% (129/307)	42.05% (119/283)	↑	↑	40.0%	36.8% (25/68)	40.5% (14/07/2008)	*



Indicator Description: Operational	2005/06	2006/07	2007/08	2008/09	nent From Against	Target - 2008/09	Quarter 1 Performance	2008/09 Predicted Outturn	Success Or Failure Likely
Response				2005/ 06 (3yr)	2007/ 08 (1yr)			Outturn	Likely
BV 143(i) – Number of deaths arising from accidental fires per 100,000 population	0.67 (3)	0.44 (2)	0.66 (3)	↑	↑	0.22	0.00 (0)	0.00 (14/07/2008)	✓
BV 143(ii) – Number of injuries arising from accidental dwelling fires per 100,000 population	4.2 (19)	1.76 (8)	1.99 (9)	↑	↓	2.5	0.66 (3)	2.3 (14/07/2008)	✓
BV 144 – percentage of accidental dwelling fires confined to room of origin	90.0% (244/271)	93.5% (232/248)	93.48% (215/230)	↑	↓	95.5%	90.75% (49/54)	90.77% (14/07/2008)	*
BV 146(i)&(ii) – Total number of malicious false alarms per 1,000 population	1.09 (477)	0.93 (422)	0.91 (415)	↑	↑	1.00	0.19 (88)	0.84 (28/08/2008)	✓
BV 146(ii) – Proportion of calls to malicious false alarms attended	37.53% (179/477)	33.65% (142/422)	29.88% (124/415)	↑	↑	0.25	28.41% (25/88)	0.25 (28/08/2008)	✓
BV 149(i) – Number of false alarms caused by automatic fire detection per 1,000 non-domestic properties	86.5 (1319)	64.4 (982)	58.1 (892)	↑	1	61.0	11.46 (176)	48.3 (28/08/2008)	1



Indicator Description: Operational	2005/00	2020/07	2007/00	•	Improvement From 2008/09 Against		Quarter 1	2008/09 Predicted	Success Or Failure
Response	2005/06	2006/07	2007/08	2005/ 06 (3yr)	2007/ 08 (1yr)	2008/09	Performance	Outturn	Likely
BV 149(ii) – Number of those properties with more than 1 attendance per 1,000 non-domestic properties	12.75 (193)	14.4 (220)	10.4 (161)	1	1	14.5	1.95 (30)	9.0 (28/08/2008)	√
BV 149(iii) – Percentage of calls which are to a property with more than 1 attendance	77.14% (783/1015)	77.49% (761/982)	78.03% (696/892)	1	1	75.0	58.53% (103/176)	60.47% (28/08/2008)	✓
BV 208 – Percentage of people in dwelling fires who escaped unharmed	96.8% (319/330)	98.5% (532/540)	98.1% (368/375)	↓	↓	98.5%	95.0% (57/60)	95.8% (28/08/2008)	*



Appendix B to report on Performance against Best Value Performance Indicators April to June 2008 Shropshire and Wrekin Fire and Rescue Authority Audit and Performance Management Committee 11 September 2008

Local Performance Indicators: Resilience

Description of Indicator		2008/09 Target	2008/09 Outturn - Quarter 1	Success or Failure (↓↑)	Comments
Percentage of occasions all whole-time fire app available	liances are	100%	100%	↑	
Percentage of occasions all retained duty system to are available	ire appliances	99%	98.30%	↓	
Percentage of occasions whole-time primary crewed special appliances are available:	RT	100%	100%	↑	
crewed special appliances are available.	ALP	100%	100%	↑	
Percentage of occasions at which a minimum level is available	of officer cover	100%	86.67%	↓	Based on 6 officers to maintain command structure. In addition 7 officers will be available on 95% of occasions reflected by the additional resilience officer role.
Percentage of occasions at which minimum staffin control are achieved	95%	100%	↑	Based on 3 fire control staff.	



Appendix C to report on

Performance against Best Value Performance Indicators April to June 2008
Shropshire and Wrekin Fire and Rescue Authority
Audit and Performance Management Committee
11 September 2008

Performance Indicators: Equality & Diversity

E&D 2008-18 Strate	egy Requirement:	Target 2013	Target 2008/09	Quarter 1 Performance	2008/09 Predicted Outturn	Success or Failure (↓↑)	2008/09 Predicted Outturn	Comments
By 2013, a minimum of 15 per the operational sector to be v		* Targ	ets and figur	res to be set and	d confirmed by	the Equality	and Diversit	y steering Group.
By 2013, recruitment of mino whole organisation to be at the minority ethnic representation population.*	ne same percentage as the							
By 2013 parity in rates of retention and progression between minority ethnic and white employees, and between men and women.	Male/Female retention BME/nounder reprogression BME/non-BME retentions Females in non-operational roles Males in non-operational roles	eview	by E	&D St	eering	Grou		
The proportion of all applications received which come from under-represented groups (Attraction targets).	Age Disability Religion/belief Sexual Orientation Gender Identity							

^{*} Fire and Rescue Authorities with very low minority ethnic working age populations and low recruitment requirements may set a target in terms of individuals recruited over the five year period rather than a percentage of total recruitment.



Appendix D to report on Performance against Best Value Performance Indicators April to June 2008 Shropshire and Wrekin Fire and Rescue Authority Audit and Performance Management Committee 11 September 2008

Local Attendance Standards - Local Standards of Cover for Incidents

			LIFE RISKS Fires				Resilience State
	Qualifying Incidents	Pass 5 FF	Pass Rate	Qualifying Incidents	Pass 8 FF	Pass Rate	Number of Occasions
Apr	29	25	86%	25	23	92%	0%
May	13	11	85%	12	10	83%	0%
Jun	23	23	100%	23	17	74%	0%
Jul							
Aug							
Sep							
Oct							
Nov							
Dec							
Jan							
Feb							
Mar							
Total	65	59		60	50		
Pass Rate			90.77%			83.33%	
Target			75.00%			95.00%	
Predication: Pass/Fail(↓ ↑)			↑			\downarrow	



	LIFE RISKS RTC's												
	Qualifying Incidents	Pass 5 FF	Pass Rate	Qualifying Incidents	Pass 8 FF	Pass Rate	Qualifying Incidents	Pass RT	Pass Rate				
Apr	5	5	100%	5	4	80%	5	4	80%				
May	2	1	50%	2	1	50%	1	1	100%				
Jun	4	2	50%	4	3	75%	4	3	75%				
Jul													
Aug													
Sep													
Oct													
Nov													
Dec													
Jan													
Feb													
Mar													
Total	11	8		11	8		10	8					
Pass Rate			72.73%			72.73%			80.00%				
Target			77.00%			77.00%			85.00%				
Predication: Pass/Fail (↓↑)			\			+			\				

Notes:

These tables cover the attendance at fires and RTCs classed as 'Life Risk', and is a monthly cumulative count on performance for the 2008/09 reporting year, which is the first reportable year. As such, the targets have been set against no historic data.

Monitoring will continue monthly and reported view this report on a quarterly basis. It should be noted that the areas already planned for improvement, including XL cabs and additional rescue equipment, will help to improve the Brigade's performance in the areas where standards are not currently being met.



				SFRS	Water In	cidents R	esponse	2008/09						
		1st Appliance in	n 10 Minutes			2nd Appliance i	n 20 Minutes		Rescue Boat in 30 Minutes					
		Target -	80%			Target -	80%			Target –	85%			
Month	Number of Incidents	Performance against target	Monthly Pass	Predication for 2008/09 (↓↑)	Number of Incidents	Performance against target	Monthly Pass	Predication for 2008/09 (↓↑)	Number of Incidents	Performance against target	Monthly Pass	Predication for 2008/09 (↓↑)		
Apr	4	25%	1	Ψ.	0	0%	0	=	4	100%	4	1		
May	0	0%	0	=	1	100%	1	^	0	0 0% 0				
Jun	0	0%	0	=	0	0%	0	=	0	0%	0	=		
Jul	2	50%	1	V	3	100%	3	1	5	60%	3	V		
Aug														
Sep														
Oct														
Nov														
Dec														
Jan														
Feb							_							
Mar							_							
Total														



Performance against Best Value Performance Indicators April to June 2008
Shropshire and Wrekin Fire and Rescue Authority
Audit and Performance Management Committee
11 September 2008

National / Local Agreements.

A number of National indicator targets, which will support the establishment of the Local Area Agreements (LAAs) have been identified by officers, which the actions of Fire and Rescue Authorities will impact upon. These include the following:

- NI 33 Arson Incidents.
- NI 37 Awareness of civil protection arrangements in the local area.
- NI 47 People killed or seriously injured in road traffic accidents.
- NI 48 Children killed or seriously injured in road traffic accidents.
- NI 49 Number of primary fires and related fatalities and non-fatal casualties excluding precautionary checks.
- NI 189 Flood and coastal erosion risk management.

The two National indicators which the areas have decided to focus on are highlighted in bold above (NI 33 and NI 49).

	NI 33 Arson Incidents												
LAA Area	Primary							Secondary					
			Perfor	mance		Success or			Perfor	mance		Success or	
		Q1	Q2	Q3	Q4	Failure (↓↑)		Q1	Q2	Q3	Q4	Failure (↓ ♠)	
	Target	66	132	198	263	↑	Target	166	332	498	663	•	
Shropshire County Council	Actual	47					Actual	61					
Talford and Wrakin	Target	38	75	113	150	•	Target	95	189	284	378	Ψ.	
Telford and Wrekin	Actual	67					Actual	131					
Total	Target	104	207	311	413	Ju	Target	355	521	782	1041	<u>^</u>	
	Actual	114				-	Actual	192					



	NI 49 Number of primary fires																
LAA Area		Nur	mber of	primar	y fires		Numbe	Number of primary fires and related fatalities					Number of primary fires and non-fatal casualties excluding precautionary checks				
			Perfor	mance		Success or			Perfor	mance		Success or			Perform	nance	
		Q1	Q2	Q3	Q4	Failure (↓ ↑)		Q1	Q2	Q3	Q4	Failure (↓↑)		Q1	Q2	Q3	Q4
Shropshire	Target	153	306	459	612		Target	0.7	1.4	2.1	2.86	•	TBD	10			
County Council	Actual	136				^	Actual	3				•	100	10			
Telford and	Target	97	194	291	387	+	Target	0.4	0.8	1.2	1.63		TBD	12			
Wrekin	Actual	117					Actual	0				^	טאו	13			
Total	Target	250	500	750	999	J	Target	1.13	2.26	3.39	4.5	y	TBD	23			
Total	Actual	253				•	Actual	3					עסו	23			



Appendix F to report on Performance against Best Value Performance Indicators April to June 2008 Shropshire and Wrekin Fire and Rescue Authority Audit and Performance Management Committee 11 September 2008

Environment

How much do we impact the environment?

The Service uses an overall assessment of our environmental impact which assesses the impact of all of our activities and allocates a value to them.

Facilitation	Target	ting 2000					Success or		Examples of how Shropshire Fire and
Environmental Impact	setting Dec 2007	Q1 (January -March)	Q2 (April- June)	Q3 (July- September)	Q4 (October- December)	Predicted Outturn	Failure (❤️♠)	Comments	Rescue Service contribute to a positive impact on the Environment.
Value	880	884	879			882	↑	The impact assessment started reporting in December 2007. The performance at the time was 925 with a baseline figure of 1,000 so there has been a considerable reduction in performance. But the predictive outturn indicates that the brigade will narrowly fail to reach the target set.	Controlling Actions – Physical controls to prevent oil leaks. Recycling of waste and the use of Forestry Stewardship Council approved timber. Positive impact on the environment – Distribution of low energy saving light bulbs when carrying out home safety assessments and support of Cycle Proficiency Training.



Appendix G to report on

Performance against Best Value Performance Indicators April to June 2008
Shropshire and Wrekin Fire and Rescue Authority
Audit and Performance Management Committee
11 September 2008

Accidents on duty and those leading to Sickness absence

		Total numbe	r of accidents		2008/09 Q1	2008/09 Q1	2008/09 Q1
MONTH	2005/06	2006/07	2007/08	2008/09 Q1	RIDDOR*	Sickness Absence Days	Comments
April	12	0	2	2	0	3	Days lost for 1 person
May	13	3	8	3	0	0	
June	9	6	2	3	1	0	
July	9	7	9				
August	6	6	2				
September	7	5	4				
October	7	3	4				
November	3	7	3				
December	2	4	5				
January	5	4	8				
February	3	6	2				
March	4	5	2				
TOTAL	80	56	51	8	1	3	1 Person

Accidents by Department/Section leading to Sickness absence

	2004-05	2005-06	2006-07	2007-08	2008-09 Q1
CONTROL ROOM	1	2	0	0	0
NON OPERATIONAL	7	7	1	0	0
OPERATIONAL DUTIES	18	27	22	14	1
ON STATION	12	20	13	14	3
TRAINING	11	20	9	8	2
VEHICLE	2	3	2	0	0
OTHER	0	1	8	15	2
TOTAL	51	80	55	51	8



15

Appendix H to report on Performance against Best Value Performance Indicators April to June 2008 Shropshire and Wrekin Fire and Rescue Authority Audit and Performance Management Committee 11 September 2008

Other Requested Indicators

Further analysis behind BVPI 142(iii)

2008/09	Number of Accidental Dwelling Fires	Fire fighting action required	Those which were Out On Arrival	% Out On Arrival
April 08	18	9	9	50%
May 08	16	9	7	44%
June 08	20	11	9	45%
July 08				
August 08				
September 08				
October 08				
November 08				
December 08				
January 09				
March 09				
February 09				
TOTAL	54	29	25	46%



Road Traffic Collision (RTC) Statistics

Station		Coopersons tra	pped and v		RTC no ¡	Coc persons tra	de H pped, serv	ices only	Code I RTC attended but no services delivered				
	2005/06	2006/07	2007/08	2008/09 Q1	2005/06	2006/07	2007/08	2008/09 Q1	2005/06	2006/07	2007/08	2008/09 Q1	
Albrighton	0	4	1	1	7	5	7	0	0	0	0	0	
Baschurch	0	5	1	0	7	9	8	1	4	0	1	0	
Bishops Castle	4	3	1	0	2	4	2	0	0	0	0	0	
Bridgnorth	10	5	4	0	15	18	22	1	1	1	1	0	
Church Stretton	5	2	4	0	10	2	9	2	2	0	1	1	
Cleobury Mortimer	3	1	3	0	6	2	2	0	0	0	0	0	
Clun	1	3	0	1	1	5	0	1	0	0	0	0	
Craven Arms	4	6	5	0	5	5	5	0	0	0	0	0	
Ellesmere	4	2	0	0	3	5	3	0	0	0	0	0	
Hodnet	3	4	2	1	1	1	8	0	2	2	0	0	
Ludlow	6	9	3	0	9	14	12	3	0	0	0	0	
Market Drayton	7	2	1	0	5	8	14	0	0	0	1	0	
Minsterley	2	2	1	0	6	6	5	1	0	1	2	0	
Much Wenlock	1	4	2	0	3	9	4	0	2	0	1	0	
Newport	2	2	2	1	8	9	11	1	1	0	1	0	
Oswestry	5	5	6	0	14	15	21	3	2	2	2	2	
Prees	1	3	2	0	1	2	2	0	0	2	0	0	
Shrewsbury	15	9	19	3	43	30	40	13	5	5	6	1	
Telford Central	11	18	12	0	37	25	23	4	8	0	2	1	
Tweedale	3	0	1	1	5	4	4	3	0	0	0	1	
Wellington	11	9	8	3	23	24	28	13	4	5	4	1	
Wem	4	3	3	0	5	5	2	3	1	0	0	0	
Whitchurch	3	0	2	0	9	3	5	2	0	0	0	0	
TOTAL	105	101	83	11	225	210	237	51	32	18	22	7	



Key Financial Health Indicators 2008/09

*Following recommendation by the Audit Commission, a suite of health indicators have been devised which demonstrate how the processes and procedures carried out by the Finance department contribute to the strategic aims of the Authority. The indicators show how key financial systems are monitored and reconciled, and this in turn places reliance on the monitoring information and statutory documents produced by the department.

Indicator	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Key financial ledgers reconciled by end of following period:												
Sales ledger Purchase ledger Cash & Bank	13 May 21 May 12 May	9 Jun 4 Jun 6 Jun	10 Jul 2 Jul 4 Jul	4 Aug 4 Aug 8 Aug								
Budget monitoring reports produced, reconciled to ledger and issued to budget holders, within 10 working days of period end	11 Jun	11 Jun	7 Jul	15 Aug								
Salaries monitoring reports produced, reconciled to ledger and issued to budget holders, within 14 working days of period end	11 Jun	11 Jun	7 Jul	15 Aug								
Revenue budget performance reported to Policy Group, by end of following period	18 Jun	18 Jun	15 Jul	27 Aug								
Capital spend reported to Policy Group, by end of following period	18 Jun	18 Jun	15 Jul	27 Aug								



Indicator	Apr	Мау	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
BVPI 8 - percentage of invoices paid within 30 days Target for year 98.5%	99.7%	98.7%	98.9%	98.9%								
Percentage of payments made by BACS	N/a	94%	98%	97%								
Budget book to be produced by June 2008		Policy Group 7 May										
Statement of Accounts to be approved by the Fire Authority by 30 June		,	CFA 11 Jun									
Statement presented to auditors with full working papers – signed off by 30 Sept												

