

Threats

Operational Assurance:

- Operational Assuredness – rebalance ops agenda; if poor may impact; capacity to deliver (*also seen as an opportunity*)

Fire Control/Fire Link:

- Fire Control and failure of Fire Link
- Increased cost for less technology
- Fire control convergence – continuity/capacity
- Fire Control Company (contract management)
- Loss of capacity/loss of managerial control
- Control regionalization ops and non ops

Business Continuity Planning:

- Industrial Action (BCP)
- Good relationship with employees and unions (*seen as a strength*)

Shared Priorities

RMB (*also seen as opportunity*):

- Fails to deliver - nationalisation

Opportunities

Retained Review (*also seen as a threat*):

- National

IRMP:

- Service Improvement
- Better Knowledge of community
- Planning (*seen as a strength*)
- Delivery capacity (*seen as a weakness*)

Civil Contingency Act (*also seen as a threat*):

- Increased partnership opportunity
- New Dimension
- Loss of focus on individual (*threat*)

Weaknesses

Capacity:

- Managing skills and capacity
- Impact analysis of any ideas
- Capacity to deliver all our wishes
- Prioritisation
- Succession Planning

Silo Working:

- No communication strategy to support our key objectives
- Concentrating on our own targets and agendas
- Understanding workloads of others and they impact on each other
- Not learning enough when we get it wrong not being open

MIS:

- Statistics supporting performance management
- Not measuring what we do for own use
- Knowledge management – turning data into useable information

Strengths

Strategic/Financial Planning:

- This process – wide involvement in direction setting
- Prudent financial management
- Financial Planning – getting a lot better and now effective

Member Involvement/relationship:

- Member involvement
- Members and Officers want a modern and effective service (so do the public)
- Good relationship with CFA
- Strong Corporate governance

Staff:

- Innovative and delivering
- Learning organization and proactive
- Development of staff
- Knowledge, skill and ability