

Performance against Best Value Performance Indicators April to December 2008

Report of the Chief Fire Officer

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1 Purpose of Report

To inform Members of the Brigade's performance against nationally prescribed Best Value Performance Indicators (BVPIs) for the period 1 April 2008 to 31 December 2008.

2 Recommendations

The Committee is asked to:

- a) Note the new reporting style and content in respect of performance; and
- b) Consider the information provided and give comments, where appropriate, for amendments to future reports to aid the regular assessment of performance.

3 Background

The previously published Fire and Rescue Service National Framework 2006-08 sets out the BVPIs for fire and rescue authorities. Performance against the nationally prescribed BVPIs enables the Government and Audit Commission to monitor the performance of all fire and rescue services. Moreover, performance against BVPIs allows the Fire Authority to determine on a regular basis the success (*or failure*) of its aims and priorities in meeting the needs of the community as specified within the Corporate Plan. Such information is also invaluable in supporting the identification of priorities for future performance improvement strategies.

The Local Government and Public Involvement in Health Act 2007 abolished the requirement for best value authorities to prepare a Best Value Performance Plan (BVPP) and as a consequence the need to report performance information and set future performance targets. However Communities and Local Government (CLG), in March 2008^[1], stated that it will be for the discretion of Fire and Rescue Authorities (FRAs) as to how to publish performance information.

Of the set of 198 indicators, two apply to FRAs. This Authority's performance against the new indicators is set out in Appendix E.

4 Report Content

The style and layout of this report has been amended to align it to the model adopted by the Audit Commission within its Performance Information Profile Tool.

This report therefore documents performance against BVPIs for the first, second and third quarters (April – December) of 2008/09 and contains a range of tables providing data (where available) on:

- Performance for previous years (where available);
- The introduction of a ↑ or ↓ symbol indicating an improvement or decline in performance over a one and three year period (where known);
- The Target for 2008/09;
- Performance for the most recent quarter;
- A prediction of outturn for 2008/09;
- A prediction (↑ or ↓) of success or failure against the Target of 2008/09;
- Comments;

No supporting graphs (as used within previous reports) are provided.

For clarity, current calculations are based on the following data which has been updated for the full reporting year in line with the guidance set out by CLG.

	Figure	Source
Population of Shropshire	452600	Registrar General Mid Year June 2007.
Domestic Dwellings in Shropshire	190879	Chartered Institute of Public Finance and Accountancy (CIPFA) 2007.
Non-Domestic Dwellings in Shropshire	15357	Chartered Institute of Public Finance and Accountancy (CIPFA) 2007.

[1] CLG FRS Circular 09/2008. Best Value Performance Plans for 2007/08.

Supplementary Notes

- An estimated figure has been included for BVPI150 - Expenditure per head of population as this is calculated on an annual basis, and verified in arrears.

5 Performance

Performance is summarised and recorded within the following appendices:

Appendix A

2008/09 Estimated Outturn (not actual for all indicators and is unverified).

Appendix B

Equality and Diversity

Appendix C

Resilience (Local Performance Indicators)

Appendix D

Local Attendance Standards – Life Risk Fires, Road Traffic Collisions and Water Incidents

Appendix E

National / Local Agreements

Appendix F

Environment (Current overall environment impact)

Appendix G

Accidents on duty and those related to sickness absence

Appendix H

Other requested Indicators. This appendix will be used to give further analysis details where requested by either Members or Policy Group

Appendix I

Key Financial Health Indicators

6 Financial Implications

There are no financial implications arising directly from this report.

7 Legal Comment

There are no legal implications arising directly from this report.

8 Equality Impact Assessment

Officers have considered the Service's Brigade Order on Equality Impact Assessments (Personnel 5 Part 2) and have decided that there are no discriminatory practices or differential impacts upon specific groups arising from this report. This is a factual report based on historical statistical data, with no recommendations for change and therefore has no direct impact on people. An Initial Equality Impact Assessment has not, therefore, been completed.

9 Appendices

Appendix A 2008-09 Estimated Outturn

Appendix B Equality and Diversity

Appendix C Resilience (Local Performance Indicators)

Appendix D Local Attendance Standards – Life Risk Fires, Road Traffic Collisions and Water Incidents

Appendix E National / Local Agreements

Appendix F Environment

Appendix G Accidents on duty and those related to sickness absence

Appendix H Other requested Indicators

Appendix I Key Financial Health Indicators

10 Background Papers

Fire Service Circular 60 - 2004 (December 2004) Guidance for Best Value Performance Indicators (BVPIs) 2005/06.

Fire Service Circular 14 - 2005 (March 2005) Revised Guidance for Best Value Performance Indicators (BVPIs) 2005/06.

Fire and Rescue Service National Framework Documents 2005/6, 2006-08 and 2008-11.

Implications of all of the following have been considered and, where they are significant (i.e. marked with an asterisk), the implications are detailed within the report itself.

Balanced Score Card		Integrated Risk Management Planning	
Business Continuity Planning		Legal	*
Capacity		Member Involvement	*
Civil Contingencies Act		National Framework	*
Comprehensive Performance Assessment		Operational Assurance	
Efficiency Savings		Retained	
Environmental	*	Risk and Insurance	
Financial	*	Staff	
Fire Control/Fire Link		Strategic Planning	*
Information Communications and Technology		West Midlands Regional Management Board	
Freedom of Information / Data Protection / Environmental Information		Equality Impact Assessment	*

Best Value Performance Indicators 2008/09 estimated outturn (not actual and unverified)

Indicator Description: Corporate Health	2005/06	2006/07	2007/08	Improvement From 2008/09 Against		Target 2008/09	Quarter 1, 2 and 3 Performance	2008/09 Predicted Outturn	Success Or Failure Likely	Comments
				2005/06 (3yr)	2007/08 (1yr)					
2a – Level to which the Fire Authority conforms to the commission for equality's 'Standard for local Government'	Level 2	Level 2	Level 2	↑	↑	Level 3	Level 3	Level 4	✓	
BV2b – Duty to promote race equality	89% (17)	89% (17)	94.7% (18)	↑	=	94.7%	94.7% (18)	94.7%	✓	
BV8 – Percentage of invoices paid within 30 days	97.1% (4382/4515)	98.4% (4034/4101)	98.3% (3893/3958)	↑	↑	99.12%	99.04% (3413/3446)	99.04%	✘	2 further invoices paid within 30 days would have seen target achieved. There is continued improvement in this indicator.
BV11a – Percentage of top 5% earners who are women	7.14% (1)	7.14% (1)	5.56% (1)	↓	↑	11.77%	5.88% (1)	5.88%	✘	The actual number of people is the same as the previous quarterly report. The establishment figure has increased. An Establishment Audit had been completed in readiness for the IRMP Annual Returns.
BV11b – Percentage of top 5% earner who are from an ethnic minority	7.14% (1)	7.14% (1)	5.56% (1)	↓	↑	5.88%	5.88% (1)	5.88%	✓	
BV11c – Percentage of top 5% earners who have a disability	0%	0%	11.11% (2)	↑	↑	5.88%	11.76% (2)	11.76%	✓	

Indicator Description: Corporate Health	2005/06	2006/07	2007/08	2005/06 (3yr)	2007/08 (1yr)	Target 2008/09	Quarter 1, 2 and 3 Performance	2008/09 Predicted Outturn	Success Or Failure Likely	Comments
BV12(i) – Working days/shifts lost due to sickness absence by whole-time uniformed staff	8.59 (1939)	9.17 (2210)	5.67 (1323)	↑	↑	8.0	3.60 (875)	4.32	✓	Continuing improvement in both parts of the indicator.
BV12(ii) – Working days/shifts lost due to sickness absence by all staff	9.65 (2530)	9.98 (2987)	6.07 (1811)	↑	↓	8.1	5.35(1691)	6.42	✓	
BV15(i) – Percentage of whole time fire fighters retiring on grounds of ill health as a percentage of total work force	0%	0.82% (2)	0.47% (1)	=	↑	0.43%	0.00% (0)	0.00%	✓	HR is currently unaware of any imminent retirements which will affect the predicted outturn.
BV15(ii) – Percentage of control and non-uniformed staff retiring on grounds of ill health as a percentage of total work force	0%	0%	0%	=	=	0%	0%	0%	✓	
BV16a(i) – Percentage of whole time and retained duty fire fighters with a disability	0%	0%	0%	↑	↑	7.50%	1.03% (6)	1.03%	✗	Not measured in previous years. The increased establishment figure will have an impact on the percentage but not on the actual number of people captured in both parts of this indicator.
BV16a(ii) – Percentage of control and non-uniformed staff with a disability	0%	0%	0%	↑	↑	9.25%	2.16% (2)	2.16%	✗	

Indicator Description: Corporate Health	2005/06	2006/07	2007/08	Improvement From 2008/09 Against		Target 2008/09	Quarter 1, 2 and 3 Performance	2008/09 Predicted Outturn	Success Or Failure Likely	Comments
				2005/06 (3yr)	2007/08 (1yr)					
BV 17a – Percentage uniformed staff from ethnic minority communities *Note that BV 17a is not the same as E&D 2008-18 Strategy Requirement “By 2013, recruitment of minority ethnic staff across the whole organisation to be at the same percentage as the minority ethnic representation in the local working population.”	1.0% (5)	1.08% (6)	1.13% (6)	↑	↓	2.0%	1.00% (6)	1.00%	✘	Not measured in previous years. The increased establishment figure will have an impact on the percentage but not on the actual number of fire fighters captured in this indicator.
BV 210 – Percentage of women fire fighters	2.22% (9)	2.36% (11)	2.37% (11)	↓	↓	4.4%	1.76% (9)	1.76%	✘	

Indicator Description: Fire Prevention	2005/06	2006/07	2007/08	Improvement From 2008/09 Against		Target 2008/09	Quarter 1, 2 and 3 Performance	2008/09 Predicted Outturn	Success Or Failure Likely	Comments
				2005/06 (3yr)	2007/08 (1yr)					
BV 142(ii) – Number of primary fires per 10,000 population	24.9 (1122)	25.0 (1131)	23.3 (1058)	↑	↑	23.5	16.57 (750)	21.84 (25/02/2009)	✓	
BV142(iii) – Number of accidental dwelling fires per 10,000 population	14.4 (271)	13.1 (248)	12.1 (230)	↑	↓	11.5	9.90 (189)	13.33 (16/01/2009)	✘	The Brigade has just had a busy period over Christmas. If the Brigade reduced the predicted outturn by just 8 fires, target would be achieved.
BV206(i)&(ii) – Total number of deliberate primary fires per 10,000 population (including vehicles)	10.40 (451)	10.59 (476)	9.27 (420)	↑	↑	8.9	5.97 (270)	7.8 (16/01/2009)	✓	Good news for the Brigade as target is being achieved. The predicted outturn has reduced significantly from last quarterly report.
BV206(iii)&(iv) – Total number of deliberate secondary fires per 10 population (including vehicles)	3.79 (171)	5.03 (228)	21.27 (964)	↓	↑	22.09	11.38 (515)	13.35 (25/02/2009)	✓	
BV206(i) – Number of deliberate primary fires (excluding vehicles) per 10,000 population	5.61 (235)	5.10 (227)	4.28 (194)	↑	↑	4.0	2.74 (124)	3.68 (16/01/2009)	✓	
BV206(ii) – Number of deliberate primary fires in vehicles per 10,000 population	4.79 (216)	5.49 (249)	4.99 (226)	↑	↑	4.9	3.23 (146)	4.10 (16/01/2009)	✓	
BV 206(iii) – Number of deliberate secondary fires (excluding vehicles) per 10,000 population	3.68 (166)	4.94 (224)	21.18 (960)	↓	↑	22.0	11.29 (511)	13.25 (25/02/2009)	✓	

Indicator Description: Fire Prevention	2005/06	2006/07	2007/08	Improvement From 2008/09 Against		Target 2008/09	Quarter 1, 2 and 3 Performance	2008/09 Predicted Outturn	Success Or Failure Likely	Comments
				2005/ 06 (3yr)	2007/ 08 (1yr)					
BV 206(iv) – Number of deliberate secondary fires in vehicles per 10,000 population	0.11 (5)	0.09 (4)	0.09 (4)	↑	=	0.09	0.09 (4)	0.09 (25/02/2009)	✓	The target set is not a target for improvement, as the numbers of deliberate secondary fires in vehicles are such small numbers.
BV 207 – Number of fires in non-domestic properties per 1,000 non-domestic properties	15.4 (235)	14.8 (226)	12.8 (197)	↑	↑	12.0	9.70 (149)	13.05 (16/01/2009)	✘	Verification process is in place with continual reviews made of property types to ensure correct reporting against this indicator.
BV 209(i) – Percentage of fires attended in dwellings where a smoke alarm had activated	36.3% (120/331)	44.0% (135/307)	43.11% (122/283)	↑	↑	46.0%	48.87% (109/223)	48.52% (16/01/2009)	✓	
BV 209(ii) – Percentage of fires attended in dwellings where a smoke alarm was fitted but not activated	15.7% (52/331)	14.0% (43/307)	14.49% (41/216)	↑	↑	14.0%	11.66% (26/223)	11.82% (16/01/2009)	✓	
BV 209(iii) – Percentage of fires attended in dwellings where a smoke alarm was not fitted	48.04% (159/331)	42.02% (129/307)	42.05% (119/283)	↑	↑	40.0%	39.5% (88/223)	39.7% (16/01/2009)	✓	In the previous quarter this indicator was failing. Target is now being achieved.

Indicator Description: Operational Response	2005/06	2006/07	2007/08	Improvement From 2008/09 Against		Target 2008/09	Quarter 1, 2 and 3 Performance	2008/09 Predicted Outturn	Success Or Failure Likely	Comments
				2005/06 (3yr)	2007/08 (1yr)					
BV 143(i) – Number of deaths arising from accidental fires per 100,000 population	0.67 (3)	0.44 (2)	0.66 (3)	↑	↑	0.22	0.44 (2)	0.66 (16/01/2009)	✘	
BV 143(ii) – Number of injuries arising from accidental dwelling fires per 100,000 population	4.2 (19)	1.76 (8)	1.99 (9)	↑	↓	2.5	2.21 (10)	3.06 (16/01/2009)	✘	Verification processes undertaken by a Fire Safety Technical Officer has helped reduce the number of injuries.
BV 144 – percentage of accidental dwelling fires confined to room of origin	90.0% (244/271)	93.5% (232/248)	93.48% (215/230)	↑	↑	95.5%	95.24% (180/189)	95.5% (16/01/2009)	✓	
BV 146(i)&(ii) – Total number of malicious false alarms per 1,000 population	1.09 (477)	0.93 (422)	0.91 (415)	↑	↑	1.00	0.57 (259)	0.72 (25/02/2009)	✓	The indicator is still reducing which is good news.
BV 146(ii) – Proportion of calls to malicious false alarms attended	37.53% (179/477)	33.65% (142/422)	29.88% (124/415)	↑	↑	0.25	25.87% (67/259)	0.19 (25/02/2009)	✓	

Indicator Description: Operational Response	2005/06	2006/07	2007/08	Improvement From 2008/09 Against		Target 2008/09	Quarter 1, 2 and 3 Performance	2008/09 Predicted Outturn	Success Or Failure Likely	Comments
				2005/06 (3yr)	2007/08 (1yr)					
BV 149(i) – Number of false alarms caused by automatic fire detection per 1,000 non-domestic properties	86.5 (1319)	64.4 (982)	58.1 (892)	↑	↑	61.0	34.84 (535)	45.86 (23/02/2009)	✓	All parts of this BV 149 have improved performance significantly, with excellent work by all teams within the Brigade to achieve such a success.
BV 149(ii) – Number of those properties with more than 1 attendance per 1,000 non-domestic properties	12.75 (193)	14.4 (220)	10.4 (161)	↑	↑	14.5	6.64 (102)	8.23 (23/02/2009)	✓	
BV 149(iii) – Percentage of calls which are to a property with more than 1 attendance	77.14% (783/1015)	77.49% (761/982)	78.03% (696/892)	↑	↑	75.0%	79.35% (392/494)	80.07% (23/02/2009)	✓	
BV 208 – Percentage of people in dwelling fires who escaped unharmed	96.8% (319/330)	98.5% (532/540)	98.1% (368/375)	↑	↓	98.5%	96.9% (287/296)	97.1% (16/01/2009)	✗	

Performance Indicators: Equality & Diversity

E&D 2008-18 Strategy Requirement:	Target 2013	Target 2008/09	Quarter 1, 2 and 3 Performance	2008/09 Predicted Outturn	Success or Failure ✓ / ✗	2008/09 Predicted Outturn	Comments
By 2013, a minimum of 15 per cent of new entrants to the operational sector to be women.	18%	Waiting for confirmation from CLG regarding our SFRS 'Stretch' targets.					
By 2013, recruitment of minority ethnic staff across the whole organisation to be at the same percentage as the minority ethnic representation in the local working population.* <i>(Note - This is not the same as BVPI 17a).</i>	7%	Waiting for confirmation from CLG regarding our SFRS 'Stretch' targets.					
By 2013 parity in rates of retention and progression between minority ethnic and white employees, and between men and women.	Male/Female progression						Taster sessions held in November 2008 for women and minority ethnic people.
	Male/Female retention						
	BME/non-BME progression						
	BME/non-BME retention						
	Females in non-operational roles						
The proportion of all applications received which come from under-represented groups (Attraction targets).	Males in non-operational roles						Joint awareness event with the Police and Ambulance Service in February 2009.
	Age						
	Disability						
	Religion/belief						
	Sexual Orientation						
Gender Identity							

* Fire and Rescue Authorities with very low minority ethnic working age populations and low recruitment requirements may set a target in terms of individuals recruited over the five year period rather than a percentage of total recruitment.

Local Performance Indicators: Resilience

Description of Indicator		2008/09 Target	2008/09 Outturn Quarter 1, 2 and 3	Success or Failure ✓ / ✗
Percentage of occasions all whole-time fire appliances are available		100%	100%	✓
Percentage of occasions all retained duty system fire appliances are available		99%	98.1%	✗
Percentage of occasions whole-time primary crewed special appliances are available:	RT	100%	100%	✓
	ALP	100%	100%	✓
Percentage of occasions at which a minimum level of officer cover is available <i>(Based on 6 officers to maintain command structure. In addition 7 officers will be available on 95% of occasions reflected by the additional resilience officer role.)</i>		100%	100%	✓
Percentage of occasions at which minimum staffing levels in fire control are achieved <i>(Based on 3 Fire Control Staff)</i>		95%	100%	✓

Local Attendance Standards - Local Standards of Cover for Incidents

LIFE RISKS Fires							Resilience State
	Qualifying Incidents	Pass 5 FF	Pass Rate	Qualifying Incidents	Pass 8 FF	Pass Rate	Number of Occasions
April	29	25	86.2%	25	22	88.0%	0
May	27	22	81.5%	26	21	80.8%	0
June	23	23	100.0%	23	17	73.9%	0
July	29	26	89.7%	29	23	79.3%	2
August	21	18	85.7%	20	12	60.0%	0
September	22	19	86.4%	21	11	52.4%	1
October	30	25	83.3%	28	16	57.1%	0
November	29	26	89.7%	27	21	77.8%	1
December	36	31	86.1%	36	26	72.2%	1
January							
February							
March							
Cumulative Total	246	215		235	169		5
Annual Pass Rate			87.40%			71.91%	
Annual Target			85.00%			85.00%	
Year End Prediction: ✓/✗			✓			✗	

Comments: Please note that the targets have been reviewed and amended to reflect on historic performance. There are a different number of qualifying incidents for pass at 5 and 8 FFs. This can be attributed to a number of operational reasons, for example a stop message being sent before the second appliance has arrived, or the original mobilisation was to a non life risk incident.

LIFE RISKS RTC's									
	Qualifying Incidents	Pass 5 FF	Pass Rate	Qualifying Incidents	Pass 8 FF	Pass Rate	Qualifying Incidents	Pass RT	Pass Rate
April	5	5	100.0%	5	4	80.0%	5	4	80.0%
May	1	1	100.0%	1	1	100.0%	1	1	100.0%
June	4	2	50.0%	4	3	75.0%	4	3	75.0%
July	6	3	50.0%	6	3	50.0%	4	2	50.0%
August	8	6	75.0%	8	6	75.0%	6	5	83.3%
September	5	3	60.0%	5	5	100.0%	3	3	100.0%
October	7	3	43%	7	5	71%	6	3	50%
November	9	4	44%	9	4	44%	9	5	56%
December	3	3	100%	3	3	100%	3	3	100%
January									
February									
March									
Cumulative Total	48	30		48	34		41	29	
Annual Pass Rate			62.50%			70.83%			70.73%
Annual Target			77.00%			77.00%			85.00%
Year End Prediction: ✓/✗			✗			✗			✗

Notes:

These tables cover the attendance at fires and RTCs classed as 'Life Risk', and is a monthly cumulative count on performance for the 2008/09 reporting year, which is the first reportable year. As such, the targets have been set against no historic data. Monitoring will continue monthly and be reported via this report on a quarterly basis. It should be noted that the areas already planned for improvement, including XL cabs and additional rescue equipment, will help to improve the Brigade's performance in the areas where standards are not currently being met.

Risk area	HIGH risk areas			LOW risk areas			ALL areas		
Target	1st appliance in 10 minutes			1st appliance in 20 minutes			Boat in 30 minutes		
	80%			80%			85%		
	Qualifying Incidents	Monthly Pass	Pass Rate	Qualifying Incidents	Monthly Pass	Pass Rate	Qualifying Incidents	Monthly Pass	Pass Rate
April	4	1	25.0%	0	0	0%	4	4	100.0%
May	0	0	0%	1	1	100.0%	0	0	0%
June	0	0	0%	0	0	0%	0	0	0%
July	3	1	33.3%	3	3	100.0%	6	3	50.0%
August	3	1	33.3%	1	1	100.0%	4	4	100.0%
September	0	0	0%	0	0	0%	0	0	0%
October	1	0	0%	2	2	100%	3	2	67%
November	0	0	0%	0	0	0%	0	0	0%
December	0	0	0%	1	1	100%	1	1	100%
January									
February									
March									
Cumulative Total	11	3		8	8		18	14	
Annual Pass Rate			27%			100%			78%
Annual Target			80%			80%			85%
Year End Prediction: ✓/✗			✗			✓			✗

Comments: With regards to the pass rate for the 1st appliance in 10 minutes, various processes are being verified and Water Rescue Strategies are being considered to help improve performance within the Brigade.

National / Local Agreements

A number of National indicator targets, which will support the establishment of the Local Area Agreements (LAAs) have been identified by officers, which the actions of Fire and Rescue Authorities will impact upon. These include the following:

- **NI 33 – Arson Incidents.**
- NI 37 – Awareness of civil protection arrangements in the local area.
- NI 47 – People killed or seriously injured in road traffic accidents.
- NI 48 – Children killed or seriously injured in road traffic accidents.
- **NI 49 – Number of primary fires and related fatalities and non-fatal casualties excluding precautionary checks.**
- NI 189 – Flood and coastal erosion risk management.

The two National indicators which the areas have decided to focus on are highlighted in bold above (NI 33 and NI 49).

LAA Area	NI 33 Arson Incidents											
	Primary						Secondary					
		Performance				Success Or Failure Likely ✓ / ✗		Performance				Success Or Failure Likely ✓ / ✗
		Q1	Q2	Q3	Q4			Q1	Q2	Q3	Q4	
Shropshire County Council	Target	66	132	198	263	✓	Target	166	332	498	663	✓
	Actual	36	79	109			Actual	59	114	165		
Telford and Wrekin	Target	38	75	113	150	✗	Target	95	189	284	378	✗
	Actual	63	116	160			Actual	134	244	350		
Total	Target	104	207	311	413	✓	Target	355	521	782	1041	✓
	Actual	99	195	269			Actual	193	358	515		

LAA Area	NI 49 Number of primary fires																
	Number of primary fires						Number of primary fires and related fatalities					Number of primary fires and non-fatal casualties excluding precautionary checks					
		Performance				Success Or Failure Likely ✓ / ✗		Performance				Success Or Failure Likely ✓ / ✗		Performance			
		Q1	Q2	Q3	Q4			Q1	Q2	Q3	Q4			Q1	Q2	Q3	Q4
Shropshire County Council	Target	153	306	459	612	✓	Target	0.7	1.4	2.1	2.86	✗	TBD	3	3	3	
	Actual	138	282	424			Actual	0	0	3							
Telford and Wrekin	Target	97	194	291	387	✗	Target	0.4	0.8	1.2	1.63	✓	TBD	1	0	6	
	Actual	117	221	323			Actual	0	0	0							
Total	Target	250	500	750	999	✓	Target	1.13	2.26	3.39	4.5	✓	TBD	4	3	9	
	Actual	255	503	747			Actual	0	0	3							

Notes:

NI 33 Arson Incident - The rationale for this indicator; Deliberate fires are a key component of Anti-Social Behaviour which is a national priority for Government. The numbers of deliberate primary and secondary fires are reported within the performance.

NI 49 Number of primary fires and related fatalities and non-fatal casualties (excluding precautionary checks) – The rationale for the indicator is linked to DS04: “To support local government that empowers individuals and communities so citizens feel they have a voice and can influence decisions; and promotes sustainable development and high quality services”. The indicator assists in this by measuring the incidence of fires and related casualties, and is therefore a means by which individuals and communities can assess the fire safety support provided by their local fire service as well as supporting performance assessment by the Audit Commission.

Environment

How much do we impact the environment?

The Service uses an overall assessment of our environmental impact which assesses the impact of all of our activities and allocates a value to them.

Environmental Impact	Target setting Dec 2007	Performance 2008				2008 Predicted Outturn	Success Or Failure Likely ✓ / ✗	Comments	Examples of how Shropshire Fire and Rescue Service contribute to a positive impact on the Environment.
		Q1 (January -March)	Q2 (April- June)	Q3 (July- September)	Q4 (October- December)				
Value	880	884	879	849	849	✓	<p>The impact assessment started reporting in December 2007. The performance at the time was 925 with a baseline figure of 1,000 so there has been a considerable reduction in impact (Improvement in performance).</p>	<p><u>Controlling Actions</u> – Physical controls to prevent oil leaks. Recycling of waste and the use of Forestry Stewardship Council approved timber.</p> <p>A review of changes made to hot fire training arrangements has identified significant environmental improvements, although this remains a high impact activity.</p> <p><u>Positive impact on the environment</u> – Distribution of low energy saving light bulbs when carrying out home safety assessments and support of Cycle Proficiency Training. Investment is now being made to improve biodiversity at Tweedale to balance the negative impact of constructing a training yard at Craven Arms.</p> <p><u>Audit and Registration</u> – British Standards are due on 20 and 21 January 2009 to carry out the first annual review on the system for registration under ISO 14001:2004.</p>	

Accidents on duty and those leading to Sickness absence

MONTH	Total number of accidents				2008/09 Q1, Q2 and Q3 RIDDOR*	2008/09 Q1, Q2 and Q3 Sickness Absence Days	2008/09 Q1, Q2 and Q3 Comments
	2005/06	2006/07	2007/08	2008/09 Q1, Q2 and Q3			
April	12	0	2	3	0	4	Days lost for 2 people
May	13	3	8	3	0	0	
June	9	6	2	3	1	24	Days lost for 1 person
July	9	7	9	7	1	6	Days lost for 1 person
August	6	6	2	6	1	7	Days lost for 2 people
September	7	5	4	3	0	0	
October	7	3	4	8	2	21	Days lost for 5 people
November	3	7	3	3	1	52	Days lost for 3 people
December	2	4	5	2	0	38	Days lost for 2 people
January	5	4	8				
February	3	6	2				
March	4	5	2				
TOTAL	80	56	51	38	6	152	16 People

Accidents by Department/Section leading to Sickness absence

	2004-05	2005-06	2006-07	2007-08	2008-09 Q1, Q2 and Q3
Control Room	1	2	0	0	0
Non Operational	7	7	1	0	0
Operational Duties	18	27	22	14	11
On Station	12	20	13	14	16
Training	11	20	9	8	9
Vehicle	2	3	2	0	0
Other	0	1	9	15	2
Total	51	80	56	51	38

Other Requested Indicators

Further analysis behind BVPI 142(iii)

2008/09	Number of Accidental Dwelling Fires	Fire fighting action required	Those which were Out On Arrival	% Out On Arrival
April 08	20	9	11	55%
May 08	15	8	7	47%
June 08	19	10	9	47%
July 08	24	10	14	58%
August 08	15	6	9	60%
September 08	20	6	14	70%
October 08	25	9	16	64%
November 08	25	8	17	68%
December 08	26	14	12	46%
January 09				
February 09				
March 09				
TOTAL	189	80	109	58%

Previous years BVPI 142(iii)

2007/08	Number of Accidental Dwelling Fires	Fire fighting action required	Those which were Out On Arrival	% Out On Arrival
April 07	18	7	11	61%
May 07	23	9	14	61%
June 07	19	5	14	74%
July 07	19	7	12	63%
August 07	17	8	9	53%
September 07	16	6	10	63%
October 07	15	5	10	67%
November 07	19	8	11	58%
December 07	26	8	18	69%
January 08	20	11	9	45%
February 08	19	6	13	68%
March 08	19	11	8	42%
TOTAL	230	91	139	60%

2006/07	Number of Accidental Dwelling Fires	Fire fighting action required	Those which were Out On Arrival	% Out On Arrival
April 06	33	11	22	67%
May 06	17	5	12	71%
June 06	18	7	11	61%
July 06	24	12	12	50%
August 06	18	7	11	61%
September 06	18	10	8	44%
October 06	23	8	15	65%
November 06	24	13	11	46%
December 06	11	5	6	55%
January 07	21	9	12	57%
February 07	27	8	19	70%
March 07	14	6	8	57%
TOTAL	248	101	147	59%

Road Traffic Collision (RTC) Statistics

Station	Code G RTC persons trapped and where extrication takes place				Code H RTC no persons trapped, services only				Code I RTC attended but no services delivered			
	2005/ 06	2006/07	2007/08	2008/09 Q1,Q2 and Q3	2005/ 06	2006/07	2007/08	2008/09 Q1,Q2 and Q3	2005/06	2006/07	2007/08	2008/09 Q1, Q2 and Q3
Albrighton	0	4	1	2	7	5	7	4	0	0	0	0
Baschurch	0	5	1	0	7	9	8	4	4	0	1	1
Bishops Castle	4	3	1	0	2	4	2	1	0	0	0	0
Bridgnorth	10	5	4	3	15	18	22	1	1	1	1	0
Church Stretton	5	2	4	0	10	2	9	5	2	0	1	1
Cleobury Mortimer	3	1	3	1	6	2	2	4	0	0	0	1
Clun	1	3	0	1	1	5	0	1	0	0	0	0
Craven Arms	4	6	5	2	5	5	5	2	0	0	0	1
Ellesmere	4	2	0	0	3	5	3	3	0	0	0	0
Hodnet	3	4	2	1	1	1	8	1	2	2	0	0
Ludlow	6	9	3	3	9	14	12	6	0	0	0	0
Market Drayton	7	2	1	6	5	8	14	10	0	0	1	0
Minsterley	2	2	1	0	6	6	5	3	0	1	2	0
Much Wenlock	1	4	2	1	3	9	4	3	2	0	1	0
Newport	2	2	2	3	8	9	11	3	1	0	1	0
Oswestry	5	5	6	2	14	15	21	10	2	2	2	4
Prees	1	3	2	0	1	2	2	2	0	2	0	0
Shrewsbury	15	9	19	9	43	30	40	29	5	5	6	2
Telford Central	11	18	12	3	37	25	23	24	8	0	2	1
Tweedale	3	0	1	7	5	4	4	11	0	0	0	2
Wellington	11	9	8	6	23	24	28	29	4	5	4	1
Wem	4	3	3	0	5	5	2	4	1	0	0	0
Whitchurch	3	0	2	1	9	3	5	5	0	0	0	0
TOTAL	105	101	83	51	225	210	237	165	32	18	22	14

Key Financial Health Indicators 2008/09

*Following recommendation by the Audit Commission, a suite of health indicators have been devised which demonstrate how the processes and procedures carried out by the Finance department contribute to the strategic aims of the Authority. The indicators show how key financial systems are monitored and reconciled, and this in turn places reliance on the monitoring information and statutory documents produced by the department.

Indicator	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Key financial ledgers reconciled by end of following period:												
Sales ledger	13 May	9 Jun	10 Jul	4 Aug	1 Sept	29 Sept	3 Nov	1 Dec	5 Jan			
Purchase ledger	21 May	4 Jun	2 Jul	4 Aug	2 Sept	29 Sept	5 Nov	3 Dec	5 Jan			
Cash & Bank	12 May	6 Jun	4 Jul	8 Aug	4 Sept	1 Oct	5 Nov	5 Dec	8 Jan			
Budget monitoring reports produced, reconciled to ledger and issued to budget holders, within 10 working days of period end	11 Jun	11 Jun	7 Jul	15 Aug	11 Sept	7 Oct	10 Nov	9 Dec	13 Jan			
Salaries monitoring reports produced, reconciled to ledger and issued to budget holders, within 14 working days of period end	11 Jun	11 Jun	7 Jul	15 Aug	5 Sept	2 Oct	6 Nov	9 Dec	15 Jan			

Indicator	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Revenue budget performance reported to Policy Group, by end of following period	18 Jun	18 Jun	15 Jul	27 Aug	24 Sept	21 Oct	19 Nov	18 Dec	29 Jan			
Capital spend reported to Policy Group, by end of following period	18 Jun	18 Jun	15 Jul	27 Aug	24 Sept	21 Oct	19 Nov	18 Dec	29 Jan			
BVPI 8 - percentage of invoices paid within 30 days Target for year 98.5%	99.7%	98.7%	98.9%	98.9%	97.7%	98.9%	98.9%	100%	99.7%			
Percentage of payments made by BACS	N/a	94%	98%	97%	97%	95%	93%	97%	94%			
Budget book to be produced by June 2008		Policy Group 7 May										
Statement of Accounts to be approved by the Fire Authority by 30 June			CFA 11 Jun									
Statement presented to auditors with full working papers – signed off by 30 Sept												