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Shropshire and Wrekin Fire and Rescue Authority
Audit and Performance Management Committee
10 September 2009

Performance Assessment – Key Performance Indicators (KPIs) 2009/10

Report of the Chief Fire Officer

For further information about this report please contact Paul Raymond, Chief Fire Officer on 01743 260200 or Helen Jones, Information Officer on 01743 260186.

1 Purpose of Report

To inform Members of the score which would be attributed to this Authority for the KPI element of the performance assessment 2009/10 based on current performance if assessed.

2 Recommendations

The Committee is asked to:

- a) Note the report content; and
- b) Monitor action plans necessary on failing or high risk indicators.

3 Background

Communities and Local Government (CLG) and the Audit Commission previously assessed operational performance indicators on the KPIs shown in the appendix to this report. The achievements contributed part of the scoring for the overall assessment of service delivery, for which Shropshire Fire and Rescue Service (SFRS) was confirmed with a top score of 4 for the last formally assessed period of 2007/08.

This table shows a prediction of the score for the 2009/10 reporting year based on current performance indicators, had the assessments continued.

4 Report Content

This report documents performance against the indicators, and shows where this Authority would sit in the league table thresholds for scoring purposes if still being assessed. The performance achieved is based on the predicted outturn for the 2009/10 reporting period.

Lower and upper thresholds are based on national fire service last verified performance tables (reporting year 2007/08).

F8 – False alarms caused by automatic fire detection has not been given a threshold achievement as SFRS has disbanded the performance indicator delivering the F8b element. CLG should be able to provide this information to SFRS at the end of the 2009/10 reporting period.

5 Financial Implications

There are no financial implications arising directly from this report.

6 Legal Comment

There are no legal implications arising directly from this report.

7 Equality Impact Assessment

Officers have considered the Service's Brigade Order on Equality Impact Assessments (Personnel 5 Part 2) and have decided that there are no discriminatory practices or differential impacts upon specific groups arising from this report. This is a factual report based on historical statistical data, with no recommendations for change and therefore has no direct impact on people. An Initial Equality Impact Assessment has not, therefore, been completed.

8 Appendix

Ops Assurance Key Performance Indicators 2007/08 and 2008/09

9 Background Papers

There are no background papers associated with this report.

Implications of all of the following have been considered and, where they are significant (i.e. marked with an asterisk); the implications are detailed within the report itself.

Balanced Score Card		Integrated Risk Management Planning	
Business Continuity Planning		Legal	*
Capacity		Member Involvement	*
Civil Contingencies Act		National Framework	
Comprehensive Performance Assessment		Operational Assurance	*
Efficiency Savings		Retained	
Environmental		Risk and Insurance	
Financial		Staff	
Fire Control/Fire Link		Strategic Planning	
Information Communications and Technology		West Midlands Regional Management Board	
Freedom of Information / Data Protection / Environmental Information		Equality Impact Assessment	*