

## Summary of Progress within the Improvement Priorities for 2009/10

### Report of the Chief Fire Officer

For further information about this report please contact Paul Raymond, Chief Fire Officer, on 01743 260201 or Ged Edwards, Programme Manager, on 01743 260208.

#### 1 Purpose of Report

The purpose of this report is to demonstrate to Members progress on the Fire Authority's Improvement Priorities for 2009/10.

#### 2 Recommendations

The Committee is asked to note the contents of this report.

#### 3 Background

The Fire Authority at its meeting on 11 February 2009 agreed a suite of Improvement Priorities to ensure the successful delivery of its overarching aims and objectives. There are three priority areas, namely Capacity, Competence and Communication each with supporting stages/workstreams managed under the heading "Customer Focus".

#### 4 Performance Monitoring

The Improvement Priorities are being monitored and managed through a Performance Management system procured through the Fire Authority. The system has a Performance Monitoring application called TRACK which the Programme Office is using to monitor the Improvement Priorities.

#### 5 Performance Reporting

Reporting to Audit and Performance Management Committee will be, as in previous years, on an exception basis. Progress to the end of July on the 2009/10 Improvement Priorities are detailed within Appendix 1.

## **6 Financial Implications**

Financial implications for achieving the Improvement Priorities were considered at the planning stage, further detail can be accessed from the individual project managers. Any unplanned expenditure will be raised and dealt with via Policy Group initially and escalated to this committee on an exception basis.

## **7 Legal Comment**

There are no direct legal implications arising from this report.

## **8 Equality Impact Assessment**

Equality Impact Assessments have been carried out on the reports that have gone to previous committees relating to the Corporate Plan. These can be viewed on the following links:

<http://www.shropshirefire.gov.uk/webimages/managing-the-service/cfa/fireauthority-meetings-data/pdf-511-2009-02-11-12-fire-authority-corporate-plan-2009-10.pdf>

<http://www.shropshirefire.gov.uk/webimages/managing-the-service/cfa/strategyresources-meetings-data/pdf-246-2009-03-05-07-fire-authority-corporate-plan-2009-10.pdf>

## **9 Appendix**

Ongoing progress on the 2009/10 Improvement Priorities.

## **10 Background Papers**

Shropshire and Wrekin Fire and Rescue Authority, 11 February 2009, Report 12 – Fire Authority Corporate Plan 2009/10.

Strategy and Resources Committee, 5 March 2009, Report 7 - Fire Authority Corporate Plan 2009/10.

Implications of all of the following have been considered and, where they are significant (i.e. marked with an asterisk), the implications are detailed within the report itself.

Balanced Score Card		Integrated Risk Management Planning	
Business Continuity Planning		Legal	
Capacity		Member Involvement	
Civil Contingencies Act		National Framework	
Comprehensive Performance Assessment		Operational Assurance	
Efficiency Savings		Retained	
Environmental		Risk and Insurance	
Financial		Staff	
Fire Control/Fire Link		Strategic Planning	
Information Communications and Technology		West Midlands Regional Management Board	
Freedom of Information / Data Protection / Environmental Information		Equality Impact Assessment	*