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Shropshire and Wrekin Fire and Rescue Authority  
Audit and Performance Management Committee  
26 November 2009

## Performance Assessment – Key Performance Indicators 2009/10

### Report of the Chief Fire Officer

For further information about this report please contact Paul Raymond,  
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### 1 Purpose of Report

This report informs Members of the score, which would be attributed to this Authority for the Key Performance Indicator (KPI) element of the performance assessment 2009/10 based on current performance, if assessed.

### 2 Recommendations

The Committee is asked to:

- a) Note contents of this report; and
- b) Monitor action plans necessary on failing or high risk indicators.

### 3 Background

Communities and Local Government (CLG) and the Audit Commission previously assessed operational performance indicators on the KPIs shown in the appendix to this report. The achievements contributed part of the scoring for the overall assessment of service delivery, for which Shropshire Fire and Rescue Service (SFRS) was confirmed with a top score of 4 for the last formally assessed period of 2007/08.

This table shows a prediction of the score for the 2009/10 reporting year based on current performance indicators, had the assessments continued.

## **4 Report Content**

This report documents performance against the indicators, and shows where this Authority would sit in the league table thresholds for scoring purposes, if still being assessed. The performance achieved is based on the predicted outturn for the 2009/10 reporting period.

Lower and upper thresholds are based on national fire service last verified performance tables (reporting year 2007/08).

F8 – False alarms caused by automatic fire detection has not been given a threshold achievement, as SFRS has disbanded the performance indicator delivering the F8b element. CLG should be able to provide this information to SFRS at the end of the 2009/10 reporting period.

## **5 Financial Implications**

There are no financial implications arising directly from this report.

## **6 Legal Comment**

There are no legal implications arising directly from this report.

## **7 Equality Impact Assessment**

Officers have considered the Service's Brigade Order on Equality Impact Assessments (Personnel 5 Part 2) and have decided that there are no discriminatory practices or differential impacts upon specific groups arising from this report. This is a factual report based on historical statistical data, with no recommendations for change and therefore has no direct impact on people. An Initial Equality Impact Assessment has not, therefore, been completed.

## **8 Appendix**

Operational Assurance Key Performance Indicators 2007/08 and 2008/09

## **9 Background Papers**

There are no background papers associated with this report.

Implications of all of the following have been considered and, where they are significant (i.e. marked with an asterisk); the implications are detailed within the report itself.

Balanced Score Card		Integrated Risk Management Planning	
Business Continuity Planning		Legal	*
Capacity		Member Involvement	*
Civil Contingencies Act		National Framework	
Comprehensive Performance Assessment		Operational Assurance	*
Efficiency Savings		Retained	
Environmental		Risk and Insurance	
Financial		Staff	
Fire Control/Fire Link		Strategic Planning	
Information Communications and Technology		West Midlands Regional Management Board	
Freedom of Information / Data Protection / Environmental Information		Equality Impact Assessment	*

**Operational Assurance Indicators 2009/10 – subject to CLG incident data verification**

REF	Description of PI	Source and ref	Estimated Lower Threshold	Estimated Upper Threshold	Adjustment	SFRS Average for 2007/08, 2008/09, 2009/10	THRESHOLD	Comments
F1	Primary fires per 10,000 population	BVPI 142 (ii)	14.8	6.5	Deprivation	0.85 (30/9/09)	UPPER	Unadjusted 21.52
F2	Accidental dwelling fires per 10,000 dwellings	BVPI 142 (iii)	9.1	4.7	Deprivation	3.53 (30/9/09)	UPPER	Unadjusted 12.88
F3	Deaths arising from accidental dwelling fires per 100,000 population	BVPI 143 (i)	0.625	0.5	None	0.48 (30/9/09)	UPPER	** Average is for 2005/06 to 2009/10
F4	Injuries arising from accidental dwelling fires per 100,000 population	BVPI 143 (ii)	5.4	1.5	Deprivation	0.00 (30/9/09)	UPPER	Unadjusted 2.80 treatment gives -2.38
F5	Percentage of accidental dwelling fires confined to room of origin	BVPI 144	89.6%	91.3%	None	95.5% (30/9/09)	UPPER	HIGH RISK INDICATOR DUE TO SMALL THRESHOLD DIFFERENCE.
F7	Number of deliberate primary fires (including vehicles) per 10,000 population	BVPI 206 (i) & (ii)	No change or increase from 2008/09 to 2009/10	Net reduction – 10% from 2001/02 to 2009/10 (1.25% each year for 8 years)  <u>Target PI Calculation</u> 2001/02 = 18.47 Reduction of 10% = 16.62	None	7.74 (30/9/09)	UPPER	<u>Actual 2009/10</u> 270 fires = reduction of 67.5%  <u>Target Actual fires</u> 2001/02 = 816 fires Reduction of 10% = 735 fires

REF	Description of PI	Source and ref	Estimated Lower Threshold	Estimated Upper Threshold	Adjustment	SFRS Average for 2007/08, 2008/09, 2009/10	THRESHOLD	Comments
F8	False alarms caused by automatic fire detection	BVPI 149 (i) & BVPI 149 (iii)	Overall thresholds for F8 are based on performance against the thresholds for F8a and F8b		None		N/A	F8b unavailable
F8a	False alarms caused by automatic fire detection per 1,000 non-domestic properties	BVPI 149 (i)	110.1	74.9	None	51.12 (30/9/09)	Combine with F8b	UPPER
F8b	The percentage of false alarm calls caused by automatic fire detection which are to a non-domestic property with more than one attendance by FRS	BVPI 149 (iii)	74.9%	53.6%	None	Not currently available due to migration to local performance indicator and IRS		
F9	Calls to malicious false alarms	BVPI 146 (i) & BVPI 146 (ii)	Overall thresholds for F9 are based on performance against the thresholds for F9a and F9b				UPPER	
F9a	Total number of calls to malicious false alarms per 1,000 population	BVPI 146 (i + ii)	0.2	0	Deprivation	0.00 (30/9/09)	Combine with F9b	Unadjusted 0.49 treatment gives -0.30 UPPER
F9b	Proportion of total malicious false alarms attended	BVPI 146 (ii)	72.4%	41.3%	None	22.9% (30/9/09)	Combine with F9a	UPPER

F11	The number of fires in non-domestic properties per 1,000 non-domestic properties	BVPI 207	15.2	10.9	None	11.65 (30/9/09)	MID	
F13c	The percentage of fires attended where a smoke alarm was not fitted	BVPI 209 (iii)	54.1%	40.3%	None	37.5% (30/9/09)	UPPER	

**BVPI 206 (i) & (ii) Combined**

	PI
2001/02	18.47
2007/08	9.7
2008/09	7.6
2009/10	6.0

NET REDUCTION 2001/02 to 2009/10
67.5%

**POINTS SCORING**

PI ELEMENT SCORE	DISTRIBUTION OF PIs
4	No PIs at or below the lower threshold and 35% or more PIs at or above the upper threshold
3	No more than 15% of PIs, excluding F3, at or below the lower threshold and 25% or more PIs at or above the upper threshold
2	Any other combination
1	35% or more PIs at below the lower threshold

## SUMMARY STATISTICS FOR SHROPSHIRE ESTIMATES

2009/10 ESTIMATED	
8 PIs IN UPPER THRESHOLD	80%
1 PIs IN MID TABLE	10%
0 PIs BELOW THE LOWER THRESHOLD	0%
1 PI (F8) not available	10%

**Score prediction for Shropshire = 4**