

Performance Assessment – Key Performance Indicators

Report of the Chief Fire Officer

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1 Purpose of Report

To inform Members of predicted performance assessment scores based on the current performance of the Key Performance Indicators (KPIs).

2 Recommendations

The Committee is asked to:

- a) Note the report content; and
- b) Monitor action plans necessary on failing or high risk indicators.

3 Background

Communities and Local Government (CLG) and the Audit Commission have previously assessed operational performance indicators based on the KPIs shown in this report. The achievements have contributed part of the scoring for the overall assessment of service delivery, for which Shropshire Fire and Rescue Service achieved a top score of 4 in 2006/07, and should be confirmed, with a 4 for 2007/08.

The table shows the expected score and indicator threshold achievements for the 2007/08 reporting year based on outturn performance.

Although KPI reporting to CLG and the Audit Commission has ceased, this report will continue to be produced and updates will be presented regularly to both Policy Group and Audit and Performance Management Committee.

4 Report Content

This report documents performance against the indicators, and shows where this Authority would sit in the league table thresholds for scoring purposes. The performance achieved is the full 2007/08 reporting year outturn.

Lower and upper thresholds are based on national fire service last verified performance tables (reporting year 2006/07).

5 Financial Implications

There are no financial implications arising directly from this report.

6 Legal Comment

There are no legal implications arising directly from this report.

7 Equality Impact Assessment

Officers have considered the Service's Brigade Order on Equality Impact Assessments (Personnel 5 Part 2) and have decided that there are no discriminatory practices or differential impacts upon specific groups arising from this report. This is a factual report based on historical statistical data, with no recommendations for change and therefore has no direct impact on people. An Initial Equality Impact Assessment has not, therefore, been completed.

8 Appendix

Operational Assurance Indicators 2007/08

9 Background Papers

Policy Group

14 March 2007, Report 3 - 14 Key Performance Indicators

8 May 2007, Report 6 - 14 Key Performance Indicators

7 November 2007, Report 5 - Performance Assessment – Key Performance Indicators

16 January 2008, Report 10 - Performance Assessment – 14 Key Performance Indicators

7 May 2008, Report 5 - Performance Assessment – Key Performance

Audit and Performance Management Committee

29 March 2007, Report 11 - 14 Key Performance Indicators

26 July 2007, Report 11 - 14 Key Performance Indicators

27 September 2007, Report 8 - Performance Assessment – Key Performance Indicators

22 November 2008, Report 9 - Performance Assessment – Key Performance Indicators

13 March 2008, Report 6 - Performance Assessment – Key Performance Indicators

Implications of all of the following have been considered and, where they are significant (i.e. marked with an asterisk), the implications are detailed within the report itself.

Balanced Score Card		Integrated Risk Management Planning	
Business Continuity Planning		Legal	*
Capacity		Member Involvement	*
Civil Contingencies Act		National Framework	
Comprehensive Performance Assessment		Operational Assurance	*
Efficiency Savings		Retained	
Environmental		Risk and Insurance	
Financial		Staff	
Fire Control/Fire Link		Strategic Planning	
Information Communications and Technology		West Midlands Regional Management Board	
Freedom of Information / Data Protection / Environmental Information		Equality Impact Assessment	*

Operational Assurance Indicators 2007- 08 – based on 2007/08 outturn

REF	Description of PI	Source and ref	Estimated Lower Threshold	Estimated Upper Threshold	Adjustment	ESTIMATED SFRS Average for 2005/06, 2006/07, 2007/08	THRESHOLD	Comments
F1	Primary fires per 10,000 population	BVPI 142 (ii)	15.2	7.5	Deprivation	5.10 (31/03/2008)	UPPER	Unadjusted 24.38
F2	Accidental dwelling fires per 10,000 dwellings	BVPI 142 (iii)	9.9	5.2	Deprivation	4.84 (31/03/2008)	UPPER	Unadjusted 13.26
F3	Deaths arising from accidental dwelling fires per 100,000 population	BVPI 143 (i)	0.625	0.5	None	0.49** (31/03/2008)	UPPER	**Average is for 2003/04 to 2007/08
F4	Injuries arising from accidental dwelling fires per 100,000 population	BVPI 143 (ii)	6.0	2.0	Deprivation	0.00 (31/03/2008)	UPPER	Unadjusted 2.66, treatment gives -1.71.
F5	Percentage of accidental dwelling fires confined to room of origin	BVPI 144	89.60	91.30	None	92.24 (31/03/2008)	UPPER	HIGH RISK INDICATOR DUE TO SMALL THRESHOLD DIFFERENCE.
F7	Number of deliberate primary fires (including vehicles) per 10,000 population	BVPI 206 (i) & (ii)	No change or increase from 2006/07 to 2007/08	Net reduction – 8.75% from 2001/02 to 2007/08 (1.25% each year for 7 years)	None	10.06 Net reduction of 49.70% (31/03/2008)	UPPER	

REF	Description of PI	Source and ref	Estimated Lower Threshold	Estimated Upper Threshold	Adjustment	ESTIMATED SFRS Average for 2006/07, 2007/08	THRESHOLD	Comments
F8	False alarms caused by automatic fire detection	BVPI 149 (i) & BVPI 149 (iii)	Overall thresholds for F8 are based on performance against the thresholds for F8a and F8b		None		MID	
F8a	False alarms caused by automatic fire detection per 1,000 non-domestic properties	BVPI 149 (i)	110.1	74.9	None	61.05 (31/03/2008)	Combine with F8b	UPPER
F8b	The percentage of false alarm calls caused by automatic fire detection which are to a non-domestic property with more than one attendance by FRS	BVPI 149 (iii)	74.9%	53.6%	None	77.77% (31/03/2008)	Combine with F8a	LOWER
F9	Calls to malicious false alarms	BVPI 146 (i) & BVPI 146 (ii)	Overall thresholds for F9 are based on performance against the thresholds for F9a and F9b				MID	
F9a	Total number of calls to malicious false alarms per 1,000 population	BVPI 146 (i + ii)	0.3	0	Deprivation	0.24 (31/03/2008)	Combine with F9b	0.91 unadjusted MID
F9b	Proportion of total malicious false alarms attended	BVPI 146 (ii)	72.4%	41.3%	None	32.3% (31/03/2008)	Combine with F9a	UPPER
F11	The number of fires in non-domestic properties per 1,000 non-domestic properties	BVPI 207	15.2	10.9	None	13.82 (31/03/2008)	MID	
F13c	The percentage of fires attended where a smoke alarm was not fitted	BVPI 209 (iii)	54.1	40.3	None	41.53 (31/03/2008)	MID	

BVPI 206 (i) & (ii) Combined

	INCIDENTS	POPULATION	PI		YEARLY REDUCTION %	NET REDUCTION 2001/02 to 2006/07
2001/02	816	435912	18.47			49.70%
2002/03	748	441800	17.16		7.09%	
2003/04	626	445800	14.17		17.42%	
2004/05	544	447000	12.20		13.90%	
2005/06	477	448900	10.4		14.75%	
2006/07	480	453300	10.48	DECREASE APPARENT BETWEEN	-0.77%	
2007/08 estimated	421	453300	9.29	2006/07 TO 2007/08	11.36%	

Points Scoring

PI Element Score	Distribution of PIs
4	No PIs at or below the lower threshold and 35% or more PIs at or above the upper threshold
3	No more than 15% of PIs, excluding F3, at or below the lower threshold and 25% or more PIs at or above the upper threshold
2	Any other combination
1	35% or more PIs at below the lower threshold

Summary Statistics for Shropshire Estimates

2007/8 ESTIMATED	
6 PIs in Upper Threshold	60%
4 PIs in Mid Table	40%
0 PIs below the Lower Threshold	0%

Score prediction for Shropshire = 4