Shropshire and Wrekin Fire Authority Audit and Performance Management Committee 26 July 2007

# **Retained Duty System Performance Monitoring**

### Report of the Chief Fire Officer

For further information about this report please contact Alan Taylor, Chief Fire Officer, on 01743 260201 or Phil Clarke, Retained Project Manager, on 01743 260232.

## 1 Purpose of Report

This report provides information regarding the ongoing performance of the Retained Duty System (RDS) in Shropshire.

### 2 Recommendations

The Committee is asked to:

- a) Note the contents of the report, and
- b) Consider the information provided and give comments, where appropriate, for amendments to future reports to aid the regular assessment of performance.

# 3 Background

At its meeting on 25 April 2007 the Fire Authority resolved to:

Task the Audit and Performance Management Committee with the continued monitoring of retained performance, particularly with regard to, appliance availability, recruitment, retention and community fire safety work.

# 4 Appliance Availability

The appendix to this report shows the Retained Appliance Availability for 2006/07.



### 5 Recruitment

Retained recruitment levels continue to increase across the County. The May course is full (10 trainees) and there are already 4 people on the September course, with 12 potential recruits attending for medicals on June 12.

Table 1 shows the optimum station establishment and the current station establishment levels<sup>1</sup>.

Table 1 Optimum Station Establishment and the Current Station Establishment Levels

Station	Station	Current			
	Establishment	Establishment			
Albrighton	14	12			
Baschurch	11	13			
Bishops Castle	11	12			
Bridgnorth	18	17			
Church Stretton	11	12			
Cleobury Mortimer	14	12			
Clun	14	13			
Craven Arms	14	10			
Ellesmere	14	12			
Hodnet	11	11			
Ludlow	18	19			
Market Drayton	18	17			
Minsterley	14	9			
Much Wenlock	14	10			
Newport	18	19			
Oswestry	18	20			
Prees	14	12			
Shrewsbury	18	19			
Tweedale	18	17			
Wellington	11	15			
Wem	14	13			
Whitchurch	18	18			
Totals	325	312			

Putting Shropshire's Safety First

<sup>&</sup>lt;sup>1</sup> Single appliance stations with a normal crew cab have an establishment of 11, those with an Extra Large Cab have 14, and those with more than one appliance, 18

### 6 Retention

Table 2 provides a summary of reasons why retained staff left the Service during 2005/06 and 2006/07. The retention figures for 2006/07 show a 23% improvement on 2005/06.

Table 2 Retained Leavers – Summary of Reasons

	200	5/06	2006/07			
	Men	Women	Men	Women		
Dismissal on disciplinary grounds	1					
Medical discharge / long term illness or injury	1		1			
Resignation to take other employment	2		4	1		
Personal/work commitments	2		4			
Moving away from catchment area	2		3			
Compulsory/voluntary age retirement	3		2			
Other reasons not disclosed	8					
Sub Totals	19	0	14	1		
Final Totals	1	9	15			

#### **Community Fire Safety (CFS)**

The roll out of community fire safety initiatives to all RDS stations has seen a marked rise in both the number of home safety visits, and the number of detectors fitted. Due to this increase the original 22,423 homes identified by the Fire Service Emergency Cover (FSEC) Toolkit, have all now received some form of contact from Service personnel.

Table 3 Home Visits and Smoke Detectors Comparison 2005/2006 (RDS)

	Home Safety Visits	Detectors Fitted
2005/06	13,000	4,233
2006/07	28,389	12,025

# 7 Financial Implications

There are no financial implications associated with this report.

### 8 Legal Comment

There are no direct legal implications arising out of this report.

## 9 Equality Impact Assessment

Officers have considered the Service's Brigade Order on Equality Impact Assessments (Personnel 5 Part 2) and have decided that there are no discriminatory practices or differential impacts upon specific groups arising from this report. An Initial Equality Impact Assessment has not, therefore, been completed.

# 10 Appendix

Retained Appliance Availability 2006/07

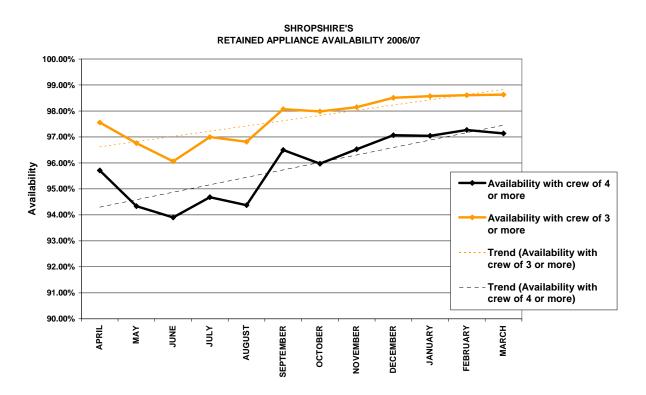
# 11 Background Papers

**Shropshire and Wrekin Fire Authority** 25 April 2007 Report 12 – Retained Review

Implications of all of the following have been considered and, where they are significant (i.e. marked with an asterisk), the implications are detailed within the report itself.

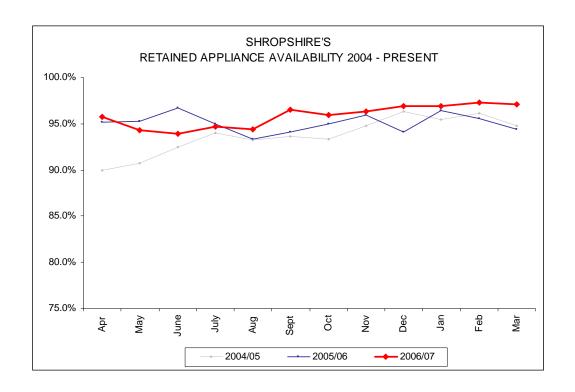
Balanced Score Card	Integrated Risk Management	
	Planning	
Business Continuity Planning	Legal	
Capacity	Member Involvement	*
Civil Contingencies Act	National Framework	
Comprehensive Performance Assessment	Operational Assurance	
Efficiency Savings	Retained	*
Environmental	Risk and Insurance	
Financial	Staff	
Fire Control/Fire Link	Strategic Planning	
Information Communications and	West Midlands Regional	
Technology	Management Board	
Freedom of Information / Data Protection /	Equality Impact Assessment	*
Environmental Information		

# **OPS 3 (Fire Authority Performance Indicator 8)**



	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Yearly 2006/07
crew of 4 or													
more	95.71%	94.34%	93.90%	94.68%	94.37%	96.50%	95.97%	96.53%	97.07%	97.04%	97.27%	97.14%	95.88%
crew of													
3 or													
more	97.56%	96.76%	96.06%	97.00%	96.81%	98.07%	97.98%	98.15%	98.51%	98.57%	98.61%	98.63%	97.73%





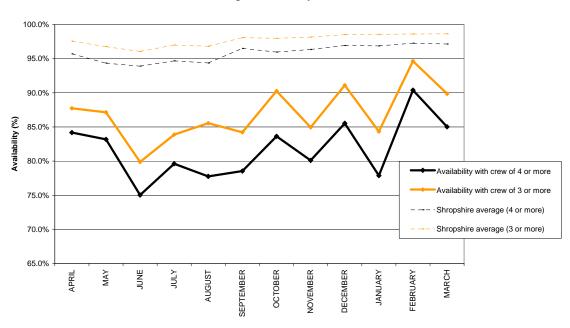
# Monthly Statistics (percentage)

	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
2006/07	95.7%	94.3%	93.9%	94.7%	94.4%	96.5%	96.0%	96.4%	96.9%	96.9%	97.27%	97.14%
2005/06	95.2%	95.3%	96.7%	95.0%	93.3%	94.1%	95.0%	96.0%	94.2%	96.4%	95.5%	94.4%
2004/05	89.9%	90.7%	92.5%	94.0%	93.3%	93.6%	93.4%	94.8%	96.4%	95.5%	96.2%	94.8%

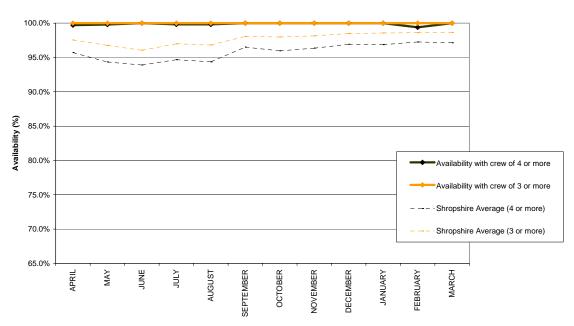


### Retained

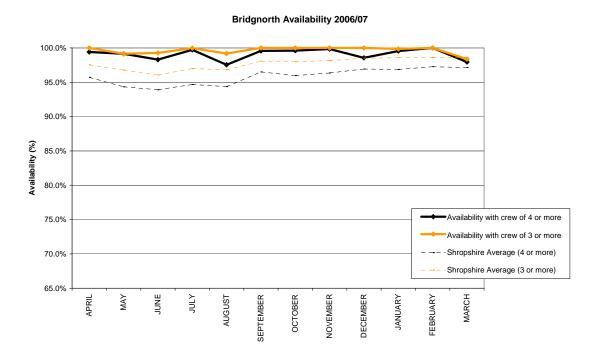
#### Albrighton Availability 2006/07



#### Bishops Castle Availability 2006/07

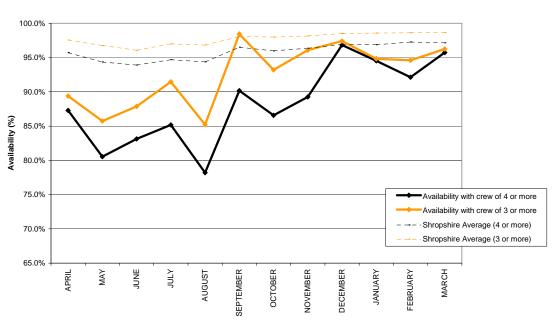




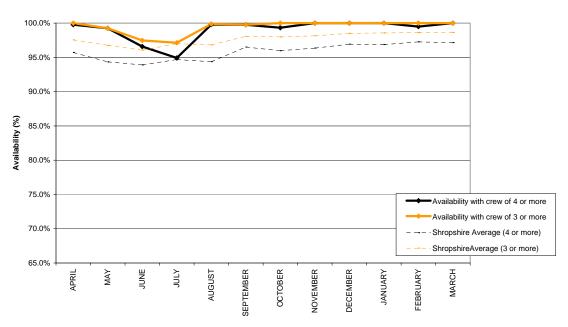


### Baschurch Availability 2006/07 100.0% 95.0% 90.0% Availability (%) 85.0% 80.0% Availability with crew of 4 or more 75.0% Availability with crew of 3 or more - Shropshire Average (4 or more) 70.0% Shropshire Average (3 or more) 65.0% AUGUST MARCH SEPTEMBER OCTOBER NOVEMBER DECEMBER

#### Craven Arms Availability 2006/07

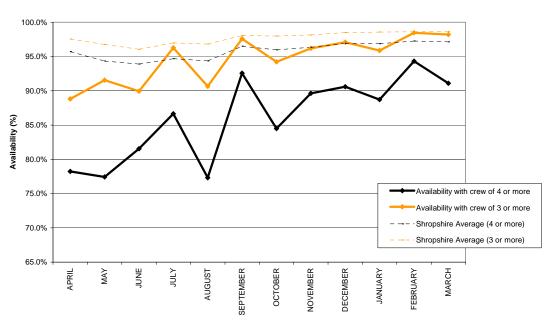


#### Clun Availability 2006/07

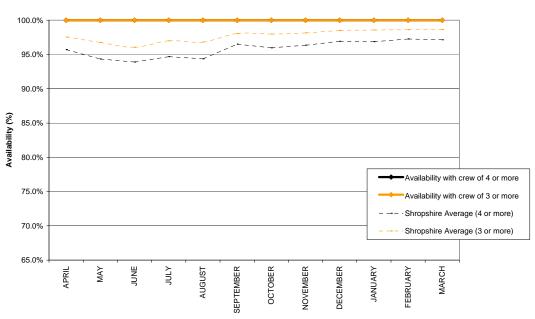




#### Cleobury Mortimer Availability 2006/07

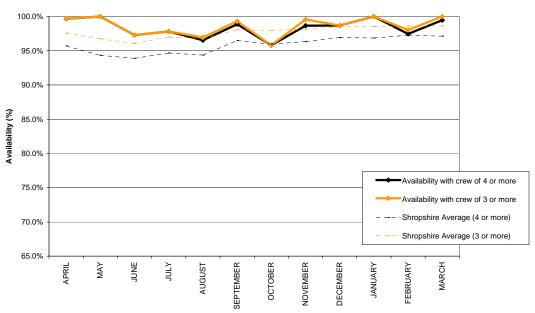


### Church Stretton Availability 2006/07

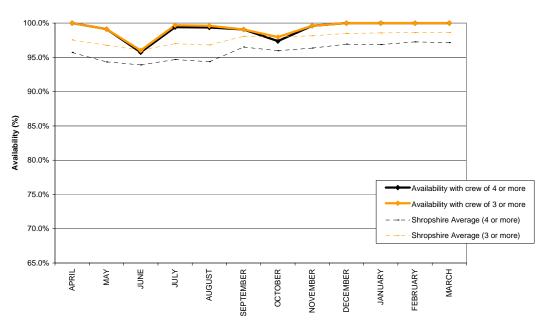




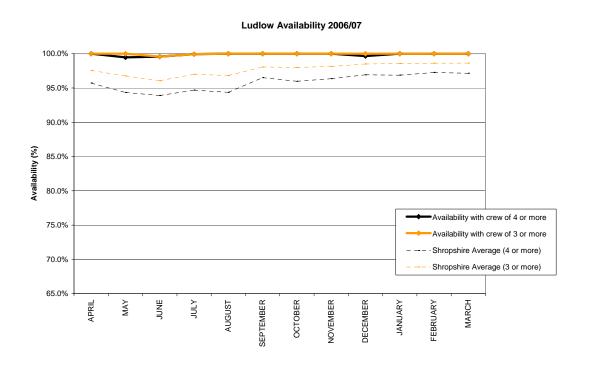




#### Hodnet Availability 2006/07



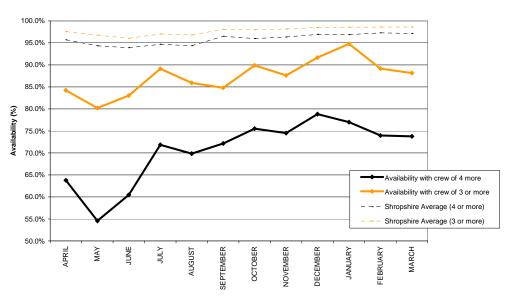




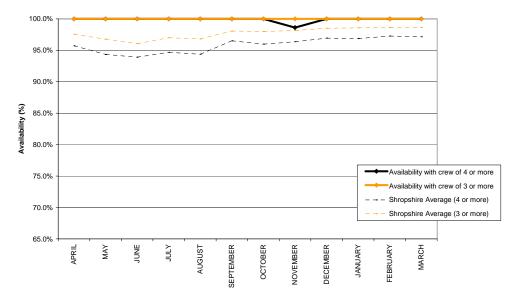
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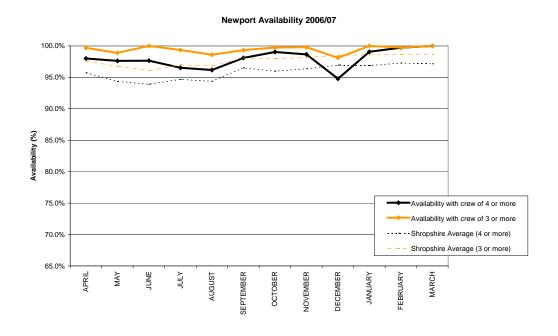


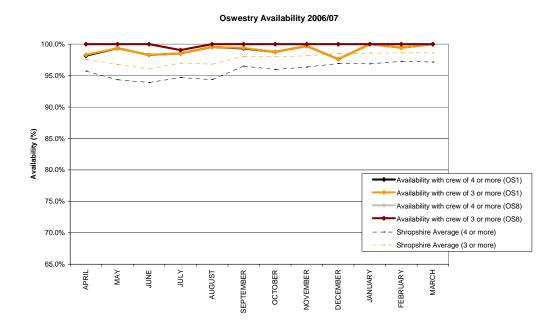


#### Minsterley Availability 2006/07

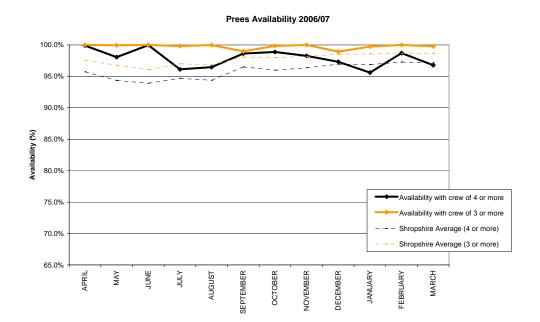




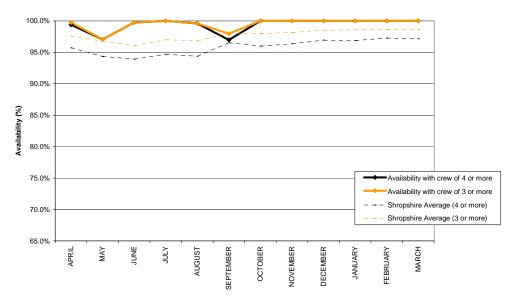




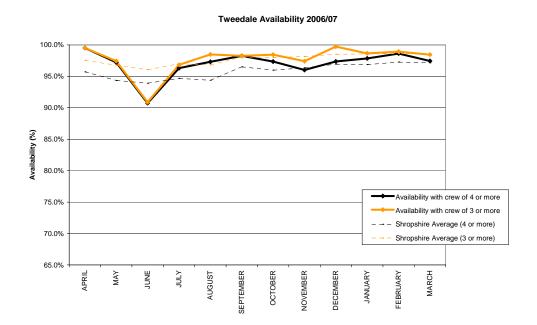


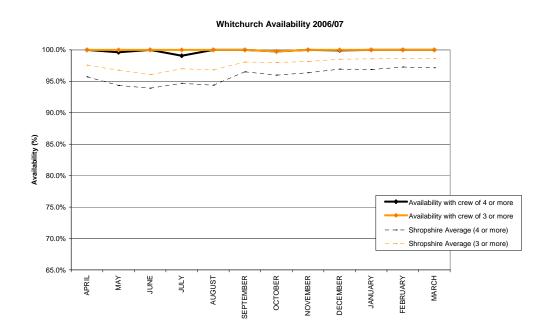


#### Shrewsbury Retained Availability 2006/07

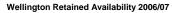


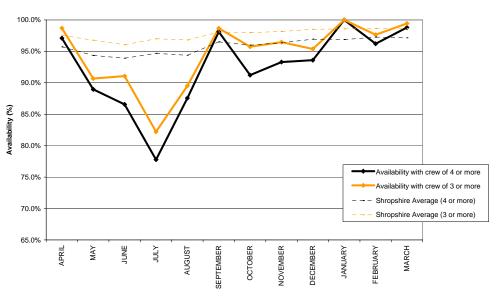












#### Wem Availability 2006/07

